



Annual Report 2020 (including major developments January-June 2021)

Duties and Responsibilities of Servas International (SI) officers.

All Servas International Officers must, as a minimum, according to the SI Statutes (2018) submit an annual activity and financial report to the President of Servas International or the General Secretary to be forwarded to all National Secretaries. The statutes also stipulates that SI member groups are obliged to submit annual reports.

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Foreword

The Covid-19 pandemic impacted on every aspect of our lives during 2020 and continues to haunt humanity during 2021.

Servas members were not able to meet each other in person because of travel restrictions and the need to keep physical distance to avoid the spread of the corona virus.

However,

Many traditional Servas activities, like national general assemblies, were executed on web based video communication platforms. New forms of meetings for exchange of experiences and knowledge were created.

We connected with each other in a networking arrangement based on bonds of shared values and a wish to contribute to a more peaceful coexistence between people.

This annual report is mainly about 2020, but it also contains other significant information that reflects developments during the first half of 2021. The report contains, for example, preliminary financial numbers from the most recently completed financial year (1 April 2020 – 31 March 2021).

Jonny Sägänger

President

Servas International

Servas activities around the world

Servas core activity is the hospitality and meeting programme that promotes intercultural learning and unique insights into people's everyday life, different religions and ways of life, as a way to create a more peaceful and tolerant world.

But there are many more Servas activities around the world, for example events, ranging from hiking and trekking activities to youth and family camps.

During 2020 many of the activities took place on the internet due to the covid-19 pandemic.

Servas International generates income by receiving donations and membership fees from its member groups. It uses the funds to create a platform for conducting the hospitality and meeting programme and to fund various Servas activities around the world.

Below you find some photos and excerpts from Servas activities around the world.

At the end of this SI Annual Report you also find SI member groups' reports.

Servas Italy General Assembly and the Peace March

In these challenging months, the Italian Board and the Servas Youth Group friends are working together to create links and spaces for dialogue, to share many small ideas and actions.

Despite the difficulties, and respecting the current restrictions, on October 9-10-11 Servas Italy held its annual Assembly in Assisi (Perugia), participating as well in the Peace March. The Peace March is held each two years in Assisi, the historical town of Francesco, patron saint of Italy and symbol of Peace.

The March is promoted by a Committee ("Tavola della Pace") of many associations and groups active on Peace topic. Servas Italy joined this Committee last year and prepared with others the event.

Usually the Peace March is a walk from Perugia to Assisi but this year due to Covid-restriction it was a "Human-chain" 25 km long, where people were standing, holding a rope and flags, connecting the two towns.

Over 40 people from Servas Italy contributed to the construction of the Human Chain that reached Perugia from Assisi. It was an



Peace march, Italy, October 2020.

https://servas.org/sites/default/files/uploads/news/2020/servas_italy_general_assembly_and_the_peace_march.pdf

Servas Artists confinement 2020 video

The Servas Artists released a video with contributions from members, under covid-19 confinement, all around the world. Click on the following link and enjoy it!

<https://youtu.be/fkqQhwHgChY>

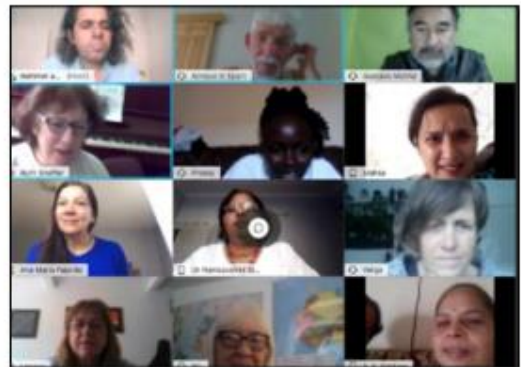
SoliChat – Solidarity Chat



Servas SoliChat (Solidarity Chat) was organised by Mehmet Ates, Servas Turkey Peace Secretary, to talk about the Covid-19 experience in each country.

In Mehmet's own words: *"these SoliChats help us feel that we are not alone, and solidarity now is more important than ever; to see the situation in different countries at the first hand; exchange good practice and new experiences during lockdown; see again the gap between poor and rich people and how they suffer differently; realise that we need to reconsider travelling through Servas, focussing on more humanity and helping 'others'; understand that we all need more meetings like this ..."*

SoliChat is done on a Facebook private group Servas International.



Servas Turkey Peace Secretary Mehmet Ates (upper left corner) organised Servas SoliChat (Solidarity Chat)

*My father, Isa, would always say;
"There is always another way of succeeding a goal."*



Servas Peace School Brings People Together 12. Servas Peace School in Pandemia Times- Experience Share

Servas Peace School brings children of the world together!

Should we let pandemia prevent us doing Servas Peace School? Of course No! But what can we do to keep new ideas and experience from Servas people of the world flow and reach children and families? My brain had been occupied with these questions for a long time till I came up with the idea of doing peace school virtually. The 12th year of Servas Peace School Camp can be on line. Why not!

Servas Peace School

Read more: <https://servaspeaceschool.blogspot.com/2020/08/myfather-isa-would-always-say-thereis.html?m=1>

SERVAS BELGIUM & LUXEMBOURG: LUNCH WITH AN INTERNATIONAL TWIST!

On Sunday February 2, members of Servas Belgium & Luxembourg came together in Bruges for a cultural event and for the traditional New Year lunch.

Behnaz Amini was among us. Behnaz established Servas in Iran, is now living and working in Brussels, though she is still in close contact with Servas Iran. Servas is doing well, she told me, having almost a hundred members. Servas Iran is working on their statutes and will have elections for a new board in the near future. Behnaz is now an active member of our national group.

Parisa and Ramin Rostami, an Iranian couple and Servas members as well also joined us in Bruges.

It was a pleasure to meet Yamellys Sánchez, former Peace Secretary of Servas Venezuela, who is now living in Ghent, Belgium, with her family.



Rita Dessauvage, former National Secretary of Servas Belgium and Luxembourg, with Behnaz Amini, who established Servas in Iran. Now living and working in Brussels, Behnaz Amini is still in close contact with Servas Iran.

Servas Belgium & Luxembourg lunch meeting with international twist. February 2020.

Servas Britain Virtual Board Meetings

The Servas Britain Management Committee is now holding regular Zoom meetings. The Servas Britain Annual General Meeting (AGM) will also be on Zoom.

Servas Ireland is also hoping to have their AGM on Zoom. Other countries are planning to follow suit.



Servas Britain Management Committee meeting on Zoom in 2020.

Servas Cycling from Hamburg to Copenhagen in September 2020

Travelling with Servas friends to Servas hosts is always such an experience!

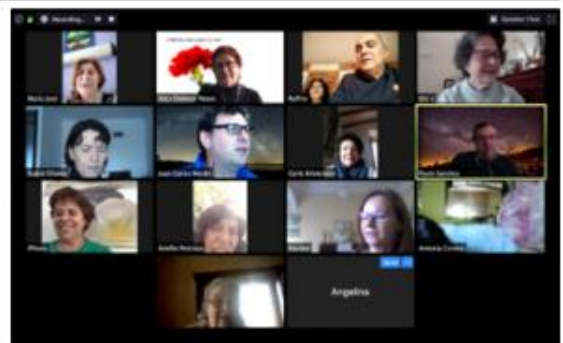
Four of us already cycled last year from Hamburg to Dresden/Germany (Sabine from France, Christa from Germany and Helen and Patrick from Switzerland).

Servas can open doors for travellers who want to connect with the world on another level. There are approx.15'000 Servas hosts in more than 100 countries who would love to open their homes to travellers – Denmark has a few hundred hosts.



Portugal-Spain Meeting

On April 25 around 16 members from Portugal and Spain met on Zoom. They talked about the situation during lockdown in both countries and about celebrating freedom. They celebrated freedom by singing two songs. Grândola, Vila Morena is a symbol of the Portuguese revolution on April 25 1974 and opposition to the dictatorship. Resistiré has become a popular anthem in Spain for the struggle against the pandemic. Every evening Spanish people sing it from their homes and balconies.



CONTINUED ON NEXT PAGE.

Servas Portugal and Servas Spain meet in cyberspace on April 25 2020.

Colombian “Letter of Introduction” Radio Programme

Servas Colombia is organizing a radio programme called Carta Viajera (Letter of Introduction, LOI), connecting travels, culture and technology, every 15 days. It is presented in Spanish by three Servas members, on Mondays at 11am (Colombian time). The next date : July 6.

- servas.org/es/news/programa-radial-de-servas-colombia
- encuentroradio.co/

On encuentroradio.co Servas Colombia is organizing a radio programme called Carta Viajera (Letter of Introduction).



Servas Colombia organized the radio programme Carta Viajera during 2020.



A Servas member from Canada (far left) introduces a Servas member she stayed with in Portugal (far right) to a Servas member from Rwanda that she recently met virtually.

Large photo: The Servas Rwanda member. Photo: Deborah Parkes

Deborah Parkes (small photo in the row above the large photo) of Servas Canada launched the “Virtual travel initiative” during 2020.

EXPLOSION OF ONLINE SERVAS ACTIVITIES

There's been an explosion of new online activities in the Servas global community during the past couple of months, mainly as a result of the covid-19-pandemic pressure for lockdown and confinement.

Here are some of the most recent examples.

ORIGAMI WORKSHOP

We have started to bring children of world together today. Trial meeting with children from different countries and volunteers was to learn and share. The workshop (Origami) presenter was a Servas Italian child, Valerio.



SERVAS RWANDA-BRITAIN MEETING

Servas Britain and Servas Rwanda on a Zoom meeting 27th June, 2020.

SERVAS PEACE SCHOOL-ONLINE

Servas Peace School-Online is between 02-20 July 2020.

There will be many local and international volunteers who will hold workshops. Children of Servas people can join the online workshops.

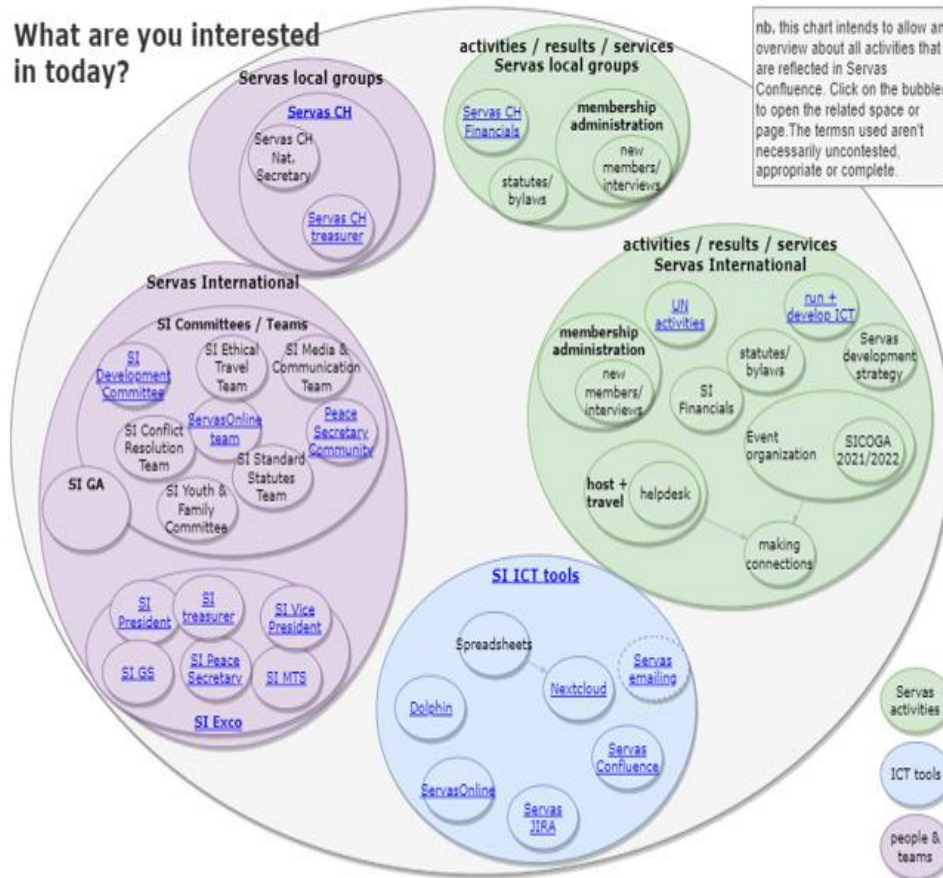


From SI News Bulletin 2-2020.

All newsletters can be found on servas.org, here:

<https://servas.org/en/newsletters-bulletins>

Servas in cyberspace: web based co-working space



Artists in Servas



SI Executive Committee (SI Exco) summary report

Servas International's global board is called SI Executive Committee, SI Exco.

The Servas International member groups decided through a SI Distant Vote (SI DV) in November 2020 that the members of the members of SI Exco will have their mandate periods extended for one year from 2021 to SI GA 2022.

The Servas member groups also decided that the next Servas International General Assembly (SI GA) should be rescheduled from 2021 to 2022. Through the SI DV the member groups also decided that SI Exco has a responsibility to develop a concept for a virtual SI GA.

SI Exco has agreed to give the following areas the highest priority during our mandate period:

- SI GA 2018 decisions. SI Exco's main task is to mobilise the resources needed to implement decisions made by SI GA, the highest decision-making body of Servas International. Since SI GA is the highest democratic authority in the SI federative, country based organisation, SI Exco's efforts are focused on fulfilling the decisions that were made by this assembly.

SI Exco's ability to make these decisions become reality depend heavily on the groups capability to identify and find Servas volunteers who have the capacity and willingness to execute the tasks that are needed to achieve the goals set up by SI GA.

With these given condition it's also SI Exco's responsibility to interpret which decisions SIGA collectively has decided are possible to execute. It also SI Exco's responsibility to decide which decisions are most important for the maintenance and development of Servas as a movement and Servas International as an organisation.

In order to act responsible SI Exco must prioritize and not try to do everything. If we would just try to do everything we would most probably achieve very little.

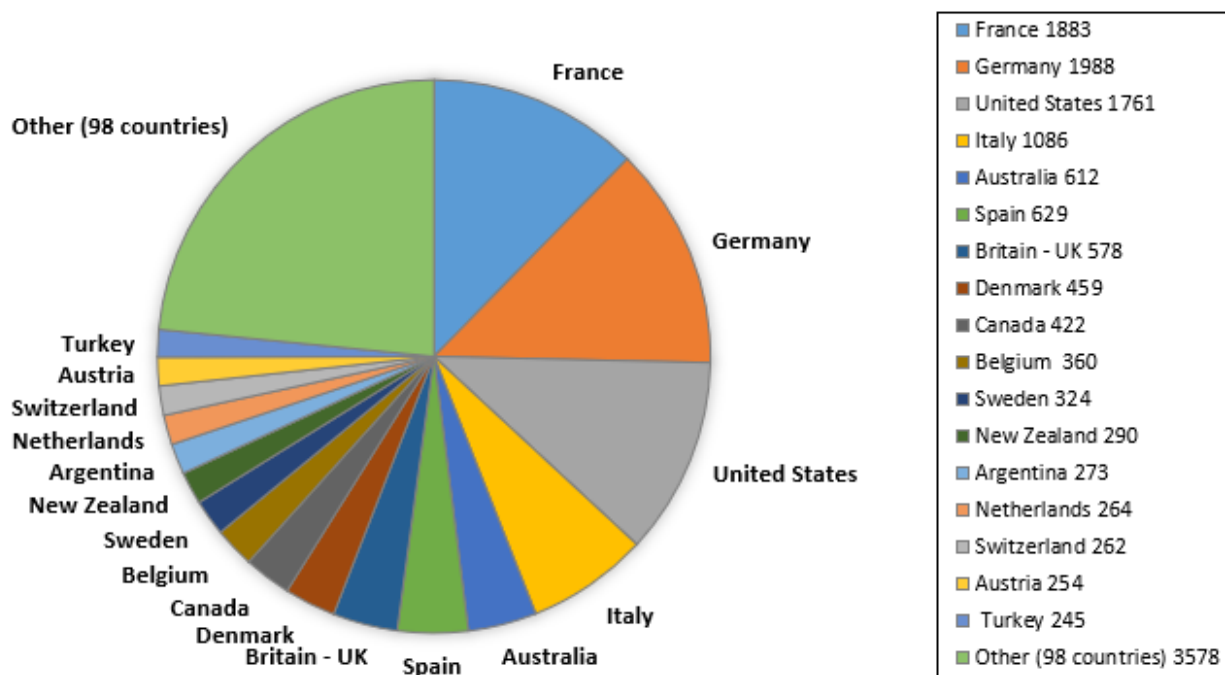
SI Exco also has a responsibility as Servas' global board to be both visionary and realistic.

- ServasOnline System, SOLSYS. SI Exco has been promoting acceptance and introduction of the digital and web based platform ServasOnline for host search and traveler verification, communications and membership administration in all member groups/countries.

On March the 31st 2021, there were 15 268 member profiles in the ServasOnline System, which is now the main global Servas membership administration system.

One year earlier, on March 22nd 2020, there were 16 057 profiles in ServasOnline, so there has been a decrease with 789 individual member profiles during 12 months.

SERVAS ON LINE - NUMBER OF THE PROFILES - MARCH 2021



March 31 2021		March 22 2020	
France	1883	France	2212
Germany	1988	Germany	1840
United States	1761	United States	1726
Italy	1086	Italy	1190
Australia	612	Britain - UK	878
Spain	629	Spain	759
Britain - UK	578	Australia	697
Denmark	459	Denmark	448
Canada	422	Belgium	429
Belgium	360	Canada	394
Sweden	324	Sweden	367
New Zealand	290	New Zealand	291
Argentina	273	Switzerland	282
Netherlands	264	Argentina	280
Switzerland	262	Netherlands	272
Austria	254	Austria	260
Turkey	245	Other (96 countries)	3732
Other (98 countries)	3578	Total:	16057
Total:	15268		

The graph shows the number of member profiles in the ServasOnline System on March 31st 2021 and on March 22 2020.

- Growth: Servas International should grow both in number of members and income in order to execute the organisation's vision and mission. As many people as possible should be able to enjoy the Servas experience. Growth is also needed since the Servas community now depends on a digital infrastructure that is costly to maintain and develop.

- SI Registration. SI needs to get a formal registration to be recognised as an international nongovernmental organisation (iNGO) both to external players and internally in SI. SI needs to be able to prove that it exists. SI Exco has during 2019, 2020 and 2021 made progress in the board's decisive effort to finalise the continuing work to register SI.

- Next SI GA. On October 20 2018 the Servas International General Assembly (SI GA) decided to hold the next SI GA in about 3 years' time."

(SI GA decision index number 106 Decision 54)

https://servas.org/sicoga2018/motions/2018_11/SI_GA_2018_Decisions_V5.pdf

The members of SI Exco, the elected global board of SI for 2019–2021, have the responsibility to make arrangements for the SI General Assembly (SI GA).

However, the SI Exco's assessment shows that under current conditions there are major obstacles for arranging the event. The analysis is mainly based on these three factors:

1. Coronavirus pandemic

The effects of the new coronavirus Sars-CoV-2 pandemic is challenging SI and the entire Servas community to its fundment. The pandemic is putting heavy restrictions on movement, which has major consequences for SI Exco's planning for the next SI GA. One of them is that the current core business of Servas – the hospitality program with overnight homestays – has become less attractive which decreases both SI's and the member groups monetary revenue. Another consequence is that it's currently uncertain whether it will be possible because of travel restrictions to hold a SI GA.

2. No budget

The budget approved in SI GA 2018 for the period 2019–2021 made no provisions to finance a SI GA in 2021. During SI GA 2018 delegates discussed the possibility that Servas should separately raise donations to strengthen the finances of SI and the Servas movement. However, there were no decisions made during the assembly and so far there have been no concrete proposals presented to – or by – SI Exco for the mission to raise money.

The SI GA is SI's main body for decision making on business matters and elections of volunteers for Servas officer positions. This foundation for democratic decision making is at risk unless there will be financing and practical arrangements to carry out the event.

3. Planning for future SI GAs

A rescheduling of the next SI GA gives the current SI Exco time needed to develop a concept for a combined virtual and physical conference.

This plan will be in line with the following SI GA 2018 decision (Serial number 35, decision 20):

Improve Servas International Conference and General Assembly, SICOGA (EXC-017)

https://servas.org/sicoga2018/motions/2018_11/SI_GA_2018_Decisions_V5.pdf

Exco Meetings

The SI Exco for the mandate period 2019–2021 (which has been extended to 2022 by a SI Distant Vote in 2020) had 13 meetings during the year of 2020. The meetings were normally held on a fixed day every month via a web based communication tool. All meetings are minuted and the minutes can be found on the [www.servas.org](https://servas.org/en/community/board-and-management/si-exco) website (<https://servas.org/en/community/board-and-management/si-exco>).

Jonny Sägänger

President

Servas International

SI Exco members

The Servas International General Assembly (SIGA) elected a SI Executive Committee (SI Exco) in October 2018 in Seoul, South Korea. The mandate period was for the period October 19 2018 to the next SIGA, which is planned for 2022. If you wish to contact the SI Exco please use the email address **exco@servas.org**

President: **Jonny Sägänger**

Vice-President: **Carla Kristensen**

Treasurer: **Radha B. Radhakrishna**

SI Membership & Technology Secretary (SI MTS) : **Jim Leask** (replaced **Andreas Becker** in February/March 2020). **Jim Leask** shares the SI MTS responsibility with **Paul Nielsen** of Servas Australia.

General Secretary: **Kiat Yun Tan**

Peace Secretary: **Paige LaCombe**



Servas International Executive Committee (SI Exco) for 2018–2022 (left to right): Carla Kristensen, SI Vice President, Radha B. Radhakrishna, SI Treasurer, Kiat Yun Tan, SI General Secretary, Jonny Sångänger, SI President, Paige LaCombe, SI Peace Secretary.

Inserted photo: Jim Leask, SI Membership & Technology Secretary (replaced Andreas Becker in February/March 2020). Jim Leask shares the SI MTS responsibility with Paul Nielsen of Servas Australia.

Photo: AL+private. Photo collage: Mike Johnson.

SI Financial Report 2020-21

I am pleased to present information about Servas International finances. Please note that we have completed the audit of our recently completed financial year (April 1, 2020-March 31, 2021), and the detailed financial reports will be presented to you for adoption in the November 2021 Distant Vote. This is a brief snapshot. For more details, please refer to the full audit report.

Development Activity

As expected, due to the pandemic, we had very few in-person activities during the 2020-21 year. The only meeting that took place was the Turkey Peace School, which was conducted online. The Development Committee funded a portion of their expenses.

The Development Fund Reserve has the following balances:

<u>Development Fund Reserve (CHF)</u>	
Beginning Balance (1 Apr 2020)	32,947.96
Funds received	0.00
Turkey Peace School	-136.82
Ending Balance (31 Mar 2021)	32,811.14

Revenues

Despite the hardships and the lack of travel, virtually all the member groups paid their dues for 2020-21, with the exception of two member groups. Some member groups paid in advance for the next year. Consequently, we received CHF 61,568 from our members, which was in excess of fees receivable of CHF 56,280.

Expenses

Our expenses were also low due to the diminished level of activity, EXCO was able to set aside an amount of CHF 40,000 in reserve for the forthcoming Servas International Conference & General Assembly (SICOGA), which will hopefully take place in 2022. Our technology expenses were low last year while the specifications of Version 2 were being worked out. They have since picked up this year to their normal level. In the first 5 months of the current year (2021–22), we have so far spent about CHF 26,000.

Income and Cash Flows for 2020-21

The summary income statement and cash flow statement for 2020-21 are presented in the *Appendix* below.

Radha B. Radhakrishna
Treasurer, Servas International

APPENDIX

SUMMARIZED INCOME STATEMENT - 2020-21	CHF
Member fee Revenue	56,280.00
Donations and Interest Income	8,815.54
<i>Total Revenues</i>	65,095.54
Exco Expenses	50.00
Printing/Postage	87.13
Web Hosting	1,367.16
SOL expenses	9,135.27
Bank Charges	205.76
Accounting & Audit Fees	2,206.26
Other Expenses	5,513.72
<i>Total Expenses</i>	18,702.12
Excess of income over expenses	46,530.24
Transfer to GA Reserve	40,000.00
Surplus	6,530.24

SUMMARIZED CASH FLOW STATEMENT - 2020-21	CHF
Receipts	
Stamp receipts (includes 2021 advance receipts)	61,565.38
Donations	8,660.50
Interest	25.00
Total receipts	70,250.88
Payments	
Information Technology expenses	10,051.88
Other operating expenses	2,626.78
Development reserve disbursements	325.65
Capital Work in Progress (Version 2)	5,113.00
Legal fees/ Servas Registration	6,458.97
Bank Charges	236.05
Other miscellaneous expenses	163.87
Total payments	24,976.20
Excess of payments over receipts	45,274.68
Beginning bank balance	368,676.26
Ending bank balance	413,950.94

SI Executive Committee (SI Exco) Members Reports

Servas International (SI) President Jonny Sångänger Annual Report 2020 (2020-01-01 – 2020-12-31).

1. Name of officer and function:

Jonny Sångänger of Servas Sweden, President of Servas International Executive Committee (SI Exco). Reelected for the mandate period October 20 2018–2021 at the the Servas International General Assembly (SI GA) in October 2018.

The current mandate period was prolonged until 2022 by a SI Distant Vote in November 2020.

Previous mandate periods as president: August 2012–October 2015, October 2015–October 2018.

2. Responsibilities:

According to the Servas International statutes the President of the organisation has the responsibility to:

The focus of the role is to lead the Executive Committee and oversee the general operation of Servas International.

The President shall:

- a) preside over all meetings of Servas International or of the Executive Committee, or delegate this function to a suitable chairperson;
- b) represent Servas on other international bodies or delegate this function to other suitable persons;
- c) keep broadly informed about the work of Servas International officers;
- d) be responsible for the organisation of the International Conference and General Assembly;
- e) be responsible for the agenda of the Executive Committee and the agenda of the General Assembly; and
- f) perform any other functions directed by the General Assembly.

Source: SI statutes, revised at SI GA2018

For 2019 – 2022, the SI President's main tasks and responsibilities are:

- Live up to the responsibilities that are laid out in the SI Statutes as a job description for the SI President (SI P) – see above.
- Participate as one of 6 SI Exco members in SI's global board, dealing with political and legal business, financial and interpersonal matters as they arise
- Create a strategy together with SI Exco members to prioritise and manage the decisions that were made at the SI General Assembly (SI GA) in October 2018 that are documented in an Action Chart of SI GA decisions. The document is stored in the SI co-working space and collaboration tool Servas Confluence.
- External communication. A SI P task due to a swap of tasks with SI General Secretary Kiat Y Tan, who in exchange has taken assumed responsibility for the organisation of the Servas International Conference and General Assembly (SICOGA).
- Oversee and be executive in the development of SI internal and external media and communications activities. Through the activities in the SI Media & Communications Team, increase visibility of local & regional activities.
- ServasOnline System (SOLSYS) program. Promote acceptance and introductions of SOLSYS in member groups/countries. The SI P will in cooperation with the SI Membership & Technology Secretary (SI MTS) be the champions, the driving force and guarantee for the continuation and use of the SOLSYS program.
- To establish a team that will phrase a strategy and action plan for growth in Servas and SI revenue, number of individual members.
- SI registration/incorporation
- Plan for and execute actions that will position SI as an organization that is at the forefront in the area of sustainable travels and other aspects of sustainable development.
- Develop the concepts "Sustainable SI General Assembly" and "Sustainable SICOGA" that was initiated for SI Conference and General Assembly 2018 for future SICOGA's.
- Competitive business (CI) and business intelligence (BI)
- Outreach activities. Connect SI with likeminded organisations.
- Routine tasks.

3. Plans: What do you plan to do until the next General Assembly in 2022?

Complete above tasks and responsibilities, and accept other tasks as agreed with SI Exco.

4. Activities: Summarise your activities during 2020.

See full President's reports to SI Exco meetings, shown in the Appendices of the minutes posted at <https://servas.org/en/community/board-and-management/si-exco>

5. Outcomes: What do you think you have achieved in your role so far?

Basically, I have managed the tasks and responsibilities as described above.

In particular, I am proud of the following achievements:

DEVELOPMENT

* Proposal for new SI funding model. The SI Treasurer and I spent a lot of time during 2020 to phrase and present a proposal for a future funding model and funding formula for Servas International (SI). The proposal – which SI Exco approved on December 2020 – is that the annual financial participation of each member country to the finances of SI should be based on a fee for each individual who has a personal profile registered in the ServasOnline System.

SI's funding formula is a calculation of how the costs for running Servas International should be divided among – and paid by – the individuals and member groups that benefit from the organization's services.

SI member groups approved the proposed funding model and funding formula by a SI Distant Vote in May 2021.

COMMUNICATION

* I have – together with other Servas volunteers – worked with the editing, production and distribution of SI News Bulletin (SINB), a newsletter for news from SI Exco to national secretaries and other key persons in the Servas community. Four issues were published during 2020. SINB can be downloaded here:

<https://servas.org/en/newsletters-bulletins>

During 2020 I found a person who could take over my role as managing editor of SINB. The person took over the responsibility during the second quarter of 2021. The person is planning to broaden SINB's target group to include all individual members of Servas.

* I have searched for – and found – additional volunteers who can work with texts, photos, videos and other editorial content for the Servas International website on servas.org and SI News Bulletin (SINB).

SI REGISTRATION

* The SI Treasurer, a Servas collaborator in Switzerland for the SI registration issue and I have during 2020 worked according to a plan with the aim to get a pre-approval from the Swiss authorities on how the new SI Statutes need to be rephrased in order to pave the way for a registration.

* In February 2021 the SI Treasurer and I received a message from our Servas collaborator in Switzerland who informed SI Exco SI will be able to register and get tax exempt status in Switzerland. This requires SI to make changes to SI's statutes as per our discussion with the Swiss authorities. As per our statutes, these statutes changes need to be approved in a SI general assembly. SI Exco proposed the SI member groups through a SI Distant Vote that SI Exco arranges an extra-ordinary SI general assembly (E-SIGA) 2021 for this purpose. The SI member groups approved the proposed changes to the SI Statutes in an E-SIGA that took place in August 2021.

* I have previously formed a group of Servas volunteers who will give support, advice and link the registration project with national Servas groups. The group is called Servas International Registration Team, SIRT.

FINANCE

* I have together with the SI Treasurer and the SI Internal Audit Committee continued to push for increased transparency and expedite presentations of SI financial statements/reports.

The 2020-04-01–2021-03-31 financial statements were produced and presented in a timely manner. This achievement was made possible mainly thanks to a joint effort by the Servas bookkeeper, the current and past SI treasurers and by the SI Internal Audit Committee (SI IAC).

OUTREACH & SERVAS PROMOTION

* On November 28 2020 I participated briefly at BeWelcome's digital General Assembly.

* In May 2021 I participated in the global meeting HospEx Summit, together with representatives for other non-profit hospitality organisations. The entire agenda and video recordings from the HospEx Summit 2021 can be found on this web link: <https://hospexsummit.org/>

DAY-TO-DAY BUSINESS

The day-to-day business include to prepare for SI Exco meetings, approval of payments at SI's internet bank account, email communications, monitoring Servas social media accounts administrative person and editor. I try to be available to answer SI officers' and individual Servas members' questions and – when I can't answer them – I try to refer them to the persons who have the relevant knowledge and competence.

The work with competitive intelligence (CI)/business intelligence (BI) to be up to date with developments in the universe of peace- and hospitality organisations.

LACK OF ACHIEVEMENTS

These are some of the initiatives that I had hoped to achieve more from:

* SI Growth campaign. The initiation of a SI Exco decision during 2019 to launch a campaign to make the organization grow both in numbers and financially during 2020 was crushed by the covid-19-pandemic. The pandemic put an halt to international travels, which badly effected the possibility for Servas to recruit new members.

However, the concept that was created in 2019 can be revived once the pandemic is over and international travels pick up again. The concept is that during a year all individual Servas members, travellers, hosts and volunteers are invited to recruit at least one new individual member. The campaign runs from 1st of January to December 31st. The campaign will also include other ways for Servas to expand the organization's activities.

6. Financial Report. Itemise any expenditures as members of the committee or as an SI officer for which you are requesting reimbursement.

See separate expense claim form below*.

7. Feedback: Do you have any comments? Would you like to highlight any issues or make recommendations? It was with great pleasure I observed how the Servas community actively responded to the difficulties that the covid-19 pandemic caused for the core activities of our organisation. New creative ideas on how to meet in cyberspace were transformed into real activities.

8. Ecological footprint: If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*

- I have during the year made an effort to print less and less Servas documents in order to save paper and trees.
- I try to use my computer and electronic communications as climate smart as possible. One concrete action is to refer persons I email to websites rather than sending them attachments, which put an extra load on servers and on the computer.
- I have during the year promoted Servas as a climate smart alternative way to travel. Overnight stays in private people's homes generally put much less of a burden on the environment than staying at a hotel or other comparable alternatives. This is pointed out in a report produced by academic researchers at the Chalmers University of Technology in Gothenburg, Sweden.
- Information about homestays is on pages 17–19 in the report, which can be found here:

https://travelandclimate.org/sites/default/files/Methodology-report-Travel-and-Climate-Version-2.pdf?fbclid=IwAR3w8QU0HE9kd_WIGrT7OaDtNVkmSLvoQCeI-LuA1Eke1COQpboi3Rk2Rhs

* Question number 8 is connected to the SI Exco decision on October 27 2019 when the board approved a set of recommendations from the Servas International Ethical Travel Team (SIETT). The SI Exco decision can be found [here](https://servas.org/sites/default/files/uploads/minutes/2019/SI%20minutes%202019-10-27.pdf)

<https://servas.org/sites/default/files/uploads/minutes/2019/SI%20minutes%202019-10-27.pdf>

and the SIETT report from August 2019 with the recommendations [here](https://servas.org/sites/default/files/uploads/news/2019/si_report_for_si_ethical_travel_-_final.pdf)

https://servas.org/sites/default/files/uploads/news/2019/si_report_for_si_ethical_travel_-_final.pdf

One of SIETT's recommendations was that SI officers should measure and report on their ecological footprint.

9. Inactive committee members: Do you have any committee members who are no longer involved in the work of the committee or who do not respond to communication from the convenor?

I have not been able to get email replies from a limited number of members of the SI Media & Communications Team (SI MCT) during 2020.

*6. EXPENSES CLAIMS


EXPENSES CLAIM 1:

YEAR 2020		Expense Voucher # []					
Servas International Expenses Claim Request Form							
Officer							
Purpose	SI Exco work						
Name	Jonny Sägänger						
E-Mail	saganger.servas@gmail.com						
*BUDGET	*BASE						
<i>*To be filled by the treasurer</i>							
Advances							
Date	Details	Receipt amount	Currency				
Total advance:							
Expenses							
id	Expense Date	Reason for expenses	Receipt amount	Receipt Currency	Reimbursement Amount	Base Currency	Expense Category
1	2020-08-24	Courier letter with signed SI financial report	324,50	SEK	324,50 SEK	SEK	postage
3							
4							
5							
6							
7							
8							
9							
10							
IS note: I have attached scanned copies of the receipt.				Total Advance: Total Expenses 324,50 SEK BALANCE			
Approval by		Notes					

324,50 SEK (Swedish Crowns)=33 CHF (Swiss Francs)

Date of claim: 2020-08-29

EXPENSES CLAIM 2:

YEAR 2020		Expense Voucher # []					
		Servas International Expenses Claim Request Form					
Officer							
Purpose	SI Exco work						
Name	Jonny Sägönger	Servas position	SI President				
E-Mail	jonsag@gmail.com	Country	Sweden				
*BUDGET		*BASE					
<i>*To be filled by the licensee</i>							
Advances							
Date	Details	Receipt amount	Currency				
Total advance:							
Expenses							
id	Expense Date	Reason for expenses	Receipt amount	Receipt Currency	Reimbursement Amount	Base Currency	Expense Category
2	2019-04-13	Letter with signed 2018-19 SI Accounts	205,00	SEK	205,00	SEK	postage
1	2019	Internet connection 2019 75% of 900 SEK	900,00	SEK	675	SEK	internet
2	2020-02-28	Office 365 2020 75% of 899,00 SEK	899,00	SEK	674	SEK	internet
5							
6							
7							
8							
9							
10							
Note: I have attached scanned copies of the receipts.				Total Advance:			
Approval by		Notes		Total Expenses 1 554,00 1000,00 SEK			
				BALANCE 1 554,00			

1554 SEK (Swedish Crows)=158,00 CHF (Swiss Francs)

Date of claim: 2020-05-30

SI Vice President (SI VP) Annual Report 2020 (2020-01-01 – 2020-12-31)

Carla Kristensen of Servas Portugal was elected SI Vice President (SI VP) for the mandate period October 20 2018–2021 at the the Servas International General Assembly (SI GA) in October 2018.

Carla Kristensen's mandate period was prolonged until 2022 by a SI Distant Vote in November 2020.

Responsibilities: (SI Statutes)- The focus of the role is to promote the development of Servas at all levels of the organization. This includes encouraging collaboration between national groups and those working for Servas International to strengthen and develop Servas membership across all regions.

The Vice-President shall: a) perform the functions of the President in the absence or incapacity of the President; b) Work with the development committee and youth leadership committee together with national groups to strengthen and develop Servas at a local, regional and international level; c) perform such other functions as shall be delegated by the President or General Assembly

My main responsibility, as SI Vice President and member of the Executive Committee, is to support and contribute to the development of Servas in all regional, national and international aspects, towards a successful future of the association, as well as collaborating with the ExCo and its President in a number of other tasks.

The appearance of the SARS-co-V-2 in early February 2020, which quickly spread all over the world generating a worldwide Pandemic, with public health threats and subsequent travel restrictions, brought a sudden change of habits to everybody. SERVAS members were suddenly forced to adjust to a new reality. Although this could have threatened the existence of SERVAS, as a Peace-through-travelling Association, we found that the spirit of Servas is much more than travelling. Servas, in the year 2020, increased its activity online, with members across the world turning to virtual meetings and strong online presence. Imagination was the key ingredient. I was invited to attend some online events, that were initiatives from individual members or Servas groups.

Activities during 2020:

1. SI ExCo monthly meetings

During the year 2020 I attended the regular ExCo online monthly meetings. The General Secretary will be, under this mandate, the link person with the Servas Development Committee (and not the Vice President, as per the Job Description).

2. SI Youth&Families and SI Making Connecions

I am the link person with the SI Youth & Families Committee and the Making Connections Group. All the motions related to these two Committees and approved during the SICOGA 2018 will be followed up.

3. Information

- a) Collaboration with Servas Info Distribution Officer, to send out information about events to all key people
- b) Upload of NEWS in www.servas.org- I receive information, edit, translate and upload in the website. Upload of EVENTS (they were cancelled in 2020, due to the Pandemic)
- c) Facebook Servas International Page and Servas Travelling for Peace Group administration
- d) Collaboration in the Servas International Bulletin (SINB)

4. Translation to Portuguese of Bob Luitweiler's SEEDS OF SERVAS: Me and Alvany Santiago (Servas Brazil) coordinated a team of volunteers: Amélia Pedrosa, Claudina Machado, Isabel Chaves, Silvia Steiner (Portugal), Tere de Paula, Maristela Nardy (Brazil). This team held several meetings from February until November. On November 22 the book was launched officially, on a Zoom Meeting with participants from both countries. The book can be found here: [Luitweiler, Bob. As Sementes de Servas.pdf - Google Drive](#)

-
5. Collaborated in the launching of Servas Virtual Travel initiative, a project by Deborah P, Servas Canada member.
 6. I participated in the organization of the 2d Writing Contest in Brazil *The environment & Peace and the new Corona virus: what has that got to do with me?* (for children from 10 to 16 yo), a joint project of several associations and the University of São Francisco Valley in Bahia. As this is a project that links with the values of Servas (peace, environmental protection and education), and because collaborating in the project as Servas International would attract more visibility and members to Servas Brazil, I accepted to be representing Servas International and so I wrote, together with Alvany Santiago (SI CRT and main organizer of the event) a letter to some other Servas countries asking for financial support. As an outcome, Servas Canada, Ireland, Portugal and Brazil contributed with funds. The funds collected were used to buy bicycles and tablets to the winning contestants.
 7. I was invited to participate in 3 Servas Latin America virtual Meetings. The goal was to discuss motions prepared by Servas Latin American groups, as a preparation for the next SICOGA.

Plans/Priorities for 2021:

- ✓ Attend the regular ExCo monthly meetings, follow up and contribute for the discussions online. Plan the 2022 SIGA (ExCo).
- ✓ Support and work with the Youth & Families Committee. Create a space, on the website (for members only), with information about this Committee: events, SYLE, activities, photos, etc
- ✓ Support and work with the Making Connections Group.
- ✓ Continue uploading the Events page (<https://servas.org/en/events-meetings>), an information tool about different Servas international events occurring in different parts of the world. Probably add “online activities” that have been occurring and will occur in the future, promoted by different countries or members; collaborate in the SINB, with more contributions from Latin America countries.
- ✓ Focusing on gender equality, human rights issues, as well as ecological travelling and environmental protection must be Servas goals, that we defend and campaign for, and I strongly support.
- ✓ Expand Servas to Portuguese speaking countries in Africa.

Financial Report Nothing to report.

Inactive Committee Members: No

SI Treasurer Report (SI) for the period January 1 to December 31, 2019

Radha B. Radhakrishna of Servas USA was elected SI Treasurer (SI T) for the mandate period October 20 2018–2021 at the the Servas International General Assembly (SI GA) in October 2018.

Radha B. Radhakrishna's mandate period was prolonged until 2022 by a SI Distant Vote in November 2020.

SI Treasurer Report for the period January 1 to December 31, 2020

As per our statutes, the role of the treasurer is to manage the financial operation of Servas International (SI). The treasurer is in charge of:

- a. Managing SI funds
- b. Maintaining the financial books and presenting periodic financial reports
- c. Planning and maintaining budgets
- d. Managing financial audits, and,
- e. Guiding the EXCO on any financial matters.

Richard Cabassut, the Assistant Treasurer, who is from Servas France, supports me in fulfilling the duties and responsibilities set out in the financial accounting procedures. I would like to place on record my sincere appreciation for the service and support provided by him. It has been a joy to work with him as a team.

As the treasurer, I worked on the following activities during the year.

1. Managing Servas funds: I arranged for collections of fees from member groups. As per the resolution in SICOGA 2018, the amounts collected from member groups for 2019 was based, not on the number of LOIs issued, but on the basis of the average annual payment made by the member group during 2016-18. I am happy to report that all the members paid their 2019 dues on time. In addition, I processed several donations received during the year, including accounting for restricted donations. I provided receipts to all the donors.
2. Financial Contracts: During the year, I worked with the internal audit committee and other EXCO members to review and maintain all contracts. Most contracts issued by Servas International during this period were for technology (Servas.Org) development.
3. Financial Records: The financial records and reports for the 2019-20 were maintained, as required, in accordance with International Financial Reporting Standards (IFRS). SR Consultancy was hired as our bookkeeper following SICOGA 2018. They have been maintaining our books of accounts for 2018-19 and 2019-20. Their appointment was for three years and their mandate will end after 2020-21. They may be reappointed.
4. Audit Committee: I worked with the internal audit committee and provided them with all the documents they requested for their audit of the 2019-20 financial accounts. During the year, L.V. Subramanian resigned from the Internal audit committee. I recruited a new member, Rick Wolfe. Rick Wolfe agreed to join the IAC and be its convener. The internal audit committee completed its work and presented its report in July 2020. I drafted the response to IAC report, which was sent to them in August 2020. Both the IAC report and the EXCO response were shared with the external auditors. Both reports are part of the annual accounts that will be presented to the membership for adoption at the next DV.
5. Audited Financial Accounts for 2019-20. The audit of the financial statements for 2019-20 was completed during the period. The audit was completed (with all signatures) in early September 2019, missing the cut-off date for the November 2019 DV by a few days. Consequently, the documents will be presented in the May 2021 DV. During the May 2021 DV, I also plan to propose that henceforth we have a standing motion to present the audited financial reports for adoption in November each year, so that presentation of audited accounts is kept on a fixed schedule.
6. External Audit: Sen & Ray was appointed after SICOGA 2018 for a period of three years. They have completed the audit of 2018-19 and 2019-20. They will be working on the audit of 2020-21 next year.

Their term ends with the 2020-21 audit. They may be reappointed with a vote. A decision on that will need to be taken next year.

7: Planning & Budgeting: During the year I advised EXCO on managing the budget. I prepared periodic financial reports to explain the financial situation to EXCO. Over the year, I presented various options for balancing the budget.

8. Google Group (New Funding Proposals): During the year I managed a Google Group to discuss new funding proposals for SI. During SICOGA 2018 it was decided that a new SI funding formula should be devised for the period 2022 onwards. After receiving an initial proposal from Servas France, a google group was created for discussing all such proposals. I coordinated the google group with more than 90 members to discuss the various proposals. We discussed proposals from France, Hungary, Germany and Switzerland to come up with a consensus proposal that can be put to vote in the May 2021 DV.

9. Articles in SINB: During the year, I wrote a series of articles for publication in SINB. The purpose of the articles was to explain our financial position and budgetary spend to our members. I also wrote to explain various funding proposals that were presented and discussed during the year in the Google Group for funding SI in the future.

10. SI Registration: During the year, I worked with Sägänger (SI President) on registering Servas International as a not-for-profit entity in Switzerland. We were ably supported by René Steimer, from Servas Switzerland. The process of registration requires coordination with two Swiss agencies – for commercial and tax registration. Due to the pandemic, the work slowed a bit, but we hope to be on track to complete the registration by 2021.

11. Camps/Meetings: Due to the pandemic, all regional and youth camps and meetings were cancelled. However, we were able to fund the peace school in Turkey which was conducted online.

12. SICOGA: Early in the year, I participated in the discussion on finding member countries for hosting the next SICOGA, and proposals to fund it. Work on this initiative was postponed to 2021 due to the pandemic.

13. Other work: (a) During the year I worked with Kiat Y Tan (SI General Secretary) to compile the list of eligible votes for each distant vote. (b) I worked with Jonny Sägänger (SI President) and Kiat Y Tan (SI GS) on the motion to postpone the next GA to 2022 (in view of the pandemic) and to extend the mandate of the current EXCO by one year. (c) I worked with Jim Leask (SI MTS) to set up and administer a Zoom account for Servas meetings.

14. Financial reimbursements: During the period 1st January to 31st December 2020, I was reimbursed USD 73.75 (Equivalent CHF 66.75), as reimbursement of amounts spent on postage. Richard Cabassut was reimbursed EUR 51.30 (Equivalent CHF 54.227) for postage incurred during the calendar year.

Radha B. Radhakrishna

Treasurer, Servas International

Servas International General Secretary Kiat Y Tan.

Kiat Y Tan of Servas Malaysia was elected SI General Secretary (SI GS) for the mandate period October 2018–2021 at the the Servas International General Assembly (SI GA) in October 2018.

Kiat Y Tan's mandate period was prolonged until 2022 by a SI Distant Vote in November 2020.

Annual Report to SI EXCO Jan - December 2020

1. Name of Committee:

Servas International General Secretary, elected at SICOGA 2018.

2. Responsibilities:

Based on the SI Statutes:

The General Secretary shall:

- a) handle the correspondence and information sharing of Servas International;
- b) collect information from national groups;
- c) send communications to national groups and maintain their contact information;
- d) Maintain SI records, including statutes and procedures.
- e) Ensure the updating of SI documentation following any changes to the statutes made at a General Assembly or via a distant vote. Also keep the statutes under review and recommend any required amendments to the General Assembly.
- f) Manage Distant Votes between General Assemblies.
- g) Be responsible for recording minutes of meetings and conferences. This includes the minutes of the General Assembly at the end of the term of office and Distant Vote decisions.
- h) Represent the interests of their assistants, national secretaries and main contacts in the Executive Committee.

In the case of assistants being elected by the General Assembly or appointed by the Executive Committee, the General Secretary nevertheless carries the final responsibility for the duties of General Secretary.

For my Term of 2018-2021, I have swapped Communication Team (which was my original responsibility) with the SI President for Organisation of SICOGA (which was originally under the care of SI President). SI Vice President has kindly agreed to let me take over the responsibility of Development Committee which was originally under SI VP.

3. Plans:

To carry out the tasks set out by the Statutes, work with the Development Committee to achieve its goals and other tasks & responsibilities that have been agreed with SI EXCO.

4. Activities: Summarise your activities of 2019.

- Attended Exco meetings
- Taking minutes for Exco meetings
- Posting Exco minutes & Distant Voting
- Liaised with the Development Committee

-
- Worked with some local Servas branches
 - Sent Request for 2020 Annual Report to all Member Groups

5. Outcomes: What have you achieved in your role?

As above.

6. Financial Report: Itemise any expenditures as members of the Committee or as SI officer for which you are requesting reimbursement.

None

7. Feedback: None

8. If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*

N/A

9. Inactive committee member

none

SI MTS - Servas International Membership & Technology Secretary (SI MTS)

In March 2020 Jim Leask of Servas Canada was proposed to be appointed SI Membership & Technology Secretary (SI MTS) by SI Exco. Andreas Becker of Servas Switzerland had resigned from the position as SI MTS, for which he was elected at SIGA 2018.

On March 22 2020 SI Exco appointed Jim Leask to become SI Membership & Technology Secretary (SI MTS).

Addendum: On May 24 2020 SI Exco created the role "associated board member" for a person who can work as an alternate to a regular board member. An associate member would not have their own vote but may vote as a proxy for the regular board member, with the board member's approval. Paul Nielsen (PN) of Servas Australia was appointed "associated board member" working with SI MTS Jim Leask. The SI Exco decision was minuted in the minutes here: https://servas.org/sites/default/files/uploads/minutes/2020/si_minutes_2020-5-24.pdf

Jim Leask's mandate period was prolonged until 2022 by a SI Distant Vote in November 2020.

1. Name of Committee and/or team you represent:
 - a. Servas International Membership and Technology Secretary (SI MTS)
2. Responsibilities:
 - a. oversee technology and technical teams
 - i. Information and Communications Technology (ICT)
 - ii. ServasOnline Team
 - iii. Development Team
 - b. Membership management and suggestions for change
3. Plans for 2021:
 - a. ServasOnline version 2 design and development
 - b. Create development team made up of Servas volunteers
 - c. Proposing changes for how new members join Servas
 - d. Involving Servas Member Groups with ServasOnline at a higher level (i.e. local content, redirect to country websites, membership renewals)
4. Activities: Summarise your activities of 2020.
 - a. Finished ServasOnline version 1, and brought all SI Member Groups into the system
 - b. Initiated design for ServasOnline version 2 with aim to improve some key features (Households)
 - c. Initiated development team. Created and supporting environment for Servas volunteers to participate in system design and development
5. Outcomes: What have you achieved in your role?
 - a. ServasOnline and design teams are working well
 - b. Development of ServasOnline version 2 is underway
 - c. Improved communication with technical teams from other member groups
6. Financial Report: Itemise any expenditures as members of the Committee or as SI officer for which you are requesting reimbursement.
 - a. N/A
7. Feedback: do you have any comments /recommendations? Would you like to highlight any issues?
 - a. ServasOnline needs volunteers to join the development team. A sustainable technology platform, one that we can afford to make the changes needed for the future, needs a sustainable flow of volunteers.
 - b. The membership process needs to evolve from the traditional "book based" travel model, to one where secure online world-wide access is the norm.
8. If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*
 - a. Covid-19 has prevented all travel. We exclusively use video conferencing tools for all meetings.
 - b. The use of video conferencing tools is now the norm, and we expect it to continue in the future for "virtual travel".
9. Inactive Committee Members: do you have any Committee members who are no longer involved in the work of the Committee or do not respond to the communication from the convener?
 - a. N/A

Prepared by Jim Leask & Paul Nielson (SI MTS)

Servas International Peace Secretary (SI PS), Paige LaCOMBE January 2020- December 2020

Paige LaCombe of Servas USA was elected SI Peace Secretary (SI PS) for the mandate period October 20 2018–2021 at the the Servas International General Assembly (SI GA) in October 2018.

Paige LaCombe’s mandate period was prolonged until 2022 by a SI Distant Vote in November 2020.

2. Responsibilities:

From the SI Statutes:

The Peace Secretary shall:

- a) Promote the peace aspect of Servas International in national groups and internationally;
- b) Coordinate the work of Servas National Peace Secretaries;
- c) Represent the interests of the UN delegates and National Peace Secretaries in the Executive Committee; and
- d) Encourage liaison with other peace organizations, and arrange representation in such organizations when appropriate.

3. Plans:

Complete above tasks and responsibilities, and accept other tasks as agreed with SI EXCO.

In addition:

- Promote peace through a variety of communications with Servas International members, National Peace secretaries and through a Servas Peace page on social media
- Coordinate communication between National Peace Secretaries, SI committees and SI EXCO with news, events and updates within Servas..
- Support new initiatives to broaden “Servas Experiences” and “Making Connections” to include activities for families and youth.
- Encourage youth and family peace camps to spread to more countries.
- Support gender equality by inviting Servas members to attend the UN’s CSW65
- Increase education about the UN initiatives and 17 sustainable goals to build a better, safer, environment friendly world.
- Teach and write articles about the Declaration of Human Rights.
- Build UN internships and committees for members interested in attending or viewing UN sessions, hosting UN Reps, and networking with other NGOs as potential partners for creating peacebuilding events in local communities.
- Work with Servas volunteers and committees to develop leadership and growth within the organization.
- Promote a positive Servas PR using social media and news articles. Encourage Servas members to post travel and hosting pictures of experiences, as well as to write articles for social media, blogs and news articles.
- Team up with other SI EXCO members to achieve the mission and vision for Servas International.

4. Activities: Summarise your activities of 2020.

- ❖ I have met monthly with SI EXCO and I posted documentation of my peace secretary activities in Nextcloud and Confluence.
- ❖ I met with UN New York representatives monthly to discuss UN initiatives.
- ❖ I organized Servas International attendance in New York at the UN Commission on the Status of Women in March 2020 with 20 international members and this was canceled due to the pandemic one week before session.
- ❖ Created peace and justice activities online events with US Servas to share with Servas International.
- ❖ Participated in Servas events online to support international communities.

5. Outcomes: What have you achieved in your role?

I have written annual letters to the National Peace Secretaries.

I have recruited international volunteers to serve on the SI Nominations Team to help with elections during SICOGA 2020.

I have created a Scholarship to fund Youth LOI's in the US.

I have actively built strong connections with other peace organizations and teach others about the UNs 17 Sustainable Development Goals.

I have helped to maintain social media sites for Servas International as a moderator/administrator.

I have contributed to SI Exco meetings and taken on my role as time keeper, and I am actively completing my responsibilities for my role as the SI Peace Secretary.

6. Financial Report: Itemise any expenditures as members of the Committee or as SI officer for which you are requesting reimbursement.

NONE

SI Youth and Families Committee Annual Report 2020

1. Name of Committee:

Servas International Youth and Families Committee

2. Members:

Susana Martinez (Spain), Raffaella Rota (Italy), Aneris Cao (Chile), Mar Ferrè (Spain)

Natasha Noreen (Italy)

Dates in office::elected during Sicoga 2018

3. Inactive committee members: none

4. Responsibilities:

Promotion of new youth and families memberships.

Cooperation and help in organizing events and activities for youth and families.

5. Plans: Coordination and promotion of Summer Camps and specific Youth& Families projects like : SYLE and Junior SYLE, youth Exchange, and others

6. Activities:

Summarise your activities from January to December 2020:

- International servas Meeting with a Collective intelligence course (for everybody but special activities for youth) in 13th to 17th to March 2020 and cancelled.
 - International Youth & Family Servas Summer Camp in Morocco,planned for August 2020 and cancelled.
 - Coordination of 18 SYLE and Junior SYLE programs/exchanges for youth people for summer 2020: 2 project realized with excellent results (report here: <http://www.servas-austria.org/wp/2020/08/servas-syle-01-08-08-08-2020/>), 16 projects cancelled.
 - On-line meeting: the aim is to keep relationship between youngsters on international level through ON-LINE meeting: further to local/national meeting, we supported international meeting in December 2020, promoted by Italy-Turkey youth groups.
 - “what to do with children at home” (email to all national groups) to suggest activities and keeping contact between servas members.
 - Support to Servas Peace School,Turkey project, Summer 2020, workshops for children and families, ONLINE platforms, advertising the events, connecting people and promoting the workshops.
7. Outcomes: Due to Covid-19 Pandemie we had been obliged to delete the Summer Camp and the international events planned.
- SYLE projects have been promoted by an on-line registration form, arising interests and requests, but due to the international pandemic situation we preferred to suspend and lately to cancel the program for 2020. only 2 projects realized. We have some proposal of SYLE for September-October 2021 and we are working on it, and we hope the situation of the pandemic can be better and we can start again all the youth activities.

8. Financial Report.

No expenses

9. Feedback:

2020 had been very difficult for Servas. we did our best to keep the people together and to spread hope and solidarity. Online activity give an opportunity to feel close, but we miss the personal contact and concrete experiences of staying together. anyway we are putting our efforts to involve young people in new proposal for next future. After-pandemic time, we think Servas has an important task, to overcome fears and to offer opportunities.

Raffaella Rota

for the Y&F Committee

March 16, 2021

SI Development Committee (SI DC) annual report 2020

1. Name of Committee and team you represent: Servas Development Committee
2. Responsibilities:
 - ☐ To contribute to the development of Servas International in all regions where Servas has country chapters.
 - ☐ The DC reviews, decides and allocates funds for projects as part of the development policy decided by the General Assembly
 - ☐ The DC supports development of Youth Initiatives/involvement
 - ☐ The DC supports the development of Peace initiatives
 - ☐ The DC provides assistance in development of national organizations' structures and procedures
 - ☐ The DC helps in increasing the exposure of Servas – publicity, contacts etc
 - ☐ The DC supports to strengthen Servas in developing countries
3. Plans for 2021:
 - a. Organize at least 4 meetings of the Development Committee
 - b. Provide technical and financial support towards the Organisation of 4 virtual Servas regional meetings
 - c. Support the revival of at least 2 Servas country chapters which are dormant
 - d. Support financially one youth project
 - e. Provide support towards Organisation of Servas collaboration between countries
 - f. Support in organizing the next Servas General Assembly
 - g. Support 2 peace projects
 - h. Provide a financial support to two Servas countries from developing countries to organize innovative virtual events
 - i. Provide mentorship to each region in inclusive and participatory leadership
 - j. Filling the gaps that exist in the composition of members of DC(this year we must have a complete committee of DC and its convener)
 - k. Convene one meeting with Servas SI EXCO for sharing best practices across regions
 - l. Write 3 articles about Servas Development committee and publish them on Servas website
4. Activities: Summarize your activities for 2020.
 - ☐ Supported Servas in Africa to organize 3 virtual meetings
 - ☐ Supported Servas in South Asia to convene one meeting
 - ☐ Supported Servas in Europe to hold one meeting
 - ☐ Supported Servas Tanzania to be reactivated as recognized Servas Country chapter
5. Outcomes:
 - ☐ Servas Tanzania was approved as a Servas country chapter
 - ☐ A virtual meeting between Servas Rwanda in Africa and Servas Britain was successfully conducted.
 - ☐ A replacement of a DC members representing Latin America.(Lilian was replaced by Leandro)
6. What have you achieved in your role? As expected from our DC

- ☐ 3 virtual meetings were successfully supported in Africa
- ☐ one meeting was supported in South Asia
- ☐ One meeting was supported in Latin America
- ☐ Some leadership issues were resolved in Latin America
- ☐ Servas Tanzania was reactivated as recognized Servas Country chapter
- ☐ The process of starting Servas in Sao Tome has started

7. Financial Report: Itemise any expenditures as members of the Committee or as SI officers for which you are requesting reimbursement.

None

8. Feedback: do you have any comments /recommendations? Would you like to highlight any issues?

- ☐ The DC committee is lacking two members. Christine from Russia resigned and Lilian from Mexico resigned as well. Eva who was the convener passed away.

In South Asia:

- ☐ Sri Lanka: there is no NS, but the couple Ken & Visakha Kawasaki (not Sri Lankans) agreed to be the country representative.
- ☐ Myanmar: Previous NS has moved to Norway, there is no representative, and DC will be the primary contact for now.
- ☐ Cambodia: The ex-country representative, Tola, has resigned. Tiet, a Vietnamese who stay in Cambodia is willing to be the contact person, but not take the role of representative.
- ☐ Taiwan: Even under the critical pandemic period, Servas Taiwan keeps actively holding the national meetings, the sharing presentation hosting/traveling experience, and other subjects. The Servas group also had meetings regularly to ensure Servas Taiwan running smoothly.

In Africa:

- ☐ Some countries have no national secretaries

In Europe: There is no representative

In Latin America: Lilian has also resigned. There have been many issues within Servas Colombia..

Recommendations:

- ☐ Elect 2 members of the DC in order to have a complete DC committee
- ☐ After that, members of DC will elect the convener among themselves

9. If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.

All activities have been virtual

9. Inactive Committee Members: do you have any Committee members who are no longer involved in the work of the Committee or do not respond to the communication from the convener?

- ☐ Yes, Lilian Kerekes from Mexico in Latin America has resigned and Leandro replaced her but there is need for an official communication around that.
- ☐ Ewa Dzierzawska, who has sadly passed away, needs to be replaced.
- ☐ Christine Bunyova from Russia resigned and needs to be replaced.

As in previous years, SI DC has kept to the same philosophy – firstly - help, encourage and develop secondly - fund.

The team

Pamela Yang (Taiwan)

Fidele Rutaysire (Rwanda)

Pablo Colangelo (Argentina, resigned)

Leandro Hoyos (Colombia) replaced Pablo Colangelo

Lilly Kerekes (Mexico, resigned)

Ewa Dzierżawska (Poland) passed away on June 12 2021 (Ewa was born on April 25, 1950)

SI United Nations Representatives Committee Annual Report 2020:

Name of Committee:

Servas International UN Representatives

Email: unobservers@servas.org

Committee convenor:

Servas International UN Coordinator (appointed)¹

Email: uncoordinator@servas.org

SERRES Danielle – France, start date: 2012-01-01

Members (appointed)²:

DEVINE Jeanne - United States, start date: 2013-07-15

DOENGES Daniela – Palestine, start date: 2014-12-28

DUBOUT Lorette – France, start date 2014-02-02

HOFMANN Angelika – Austria, start date: 2010-01-01

MACAULAY Kent – Canada, start date: 2020-10-22

NORTHEY Agnes – France, start date: 2016-01-12

RAJAN Gopal – United States, start date: 2018-12-21

SCHMITZ Brita – United States, start date: 2019-08-15

STEIMER René – Switzerland, start date: 2018-12-23

TELSEY Alison – United States, start date: 2019-07-30

2. Responsibilities: Promote Servas as a peace organization within the UN environment, and in communications with Servas and local communities. Represent Servas International at UN venues. Servas membership education on SDGs. Network with like-minded NGOs.

3. Plans: Cooperation with other NGOs is crucial for an effective and efficient work at the UN and we should enhance our efforts in this regard. We recommend partnerships, including with ICAN (Intl Campaign to Abolish Nuclear Weapons). Several Servas members from various countries registered to attend CSW65 virtually in March 2021.

4. Activities: We planned to attend UN Conference on Status of Women CSW64 in March 2020, and some members were registered and ready to host members from other countries in NYC, but it was not possible due to Covid 19 restrictions. Members in NYC, Geneva, and Vienna staid regularly connected through virtual meetings, and other ways of communicating.

Various articles have been submitted for Servas media, including SINB. Some published on servas.org, SI website, with members of the team contributing in translating in various languages, including George Floyd Statement into German.

5. Outcomes: In Geneva at the HRC September session we were successful and could significantly increase

¹ For more information, please see Servas International UN Coordinator Job Description.

² Presentation of the representatives on the Servas website: <https://www.servas.org/en/Servas-and-the-UnitedNations>

our network, through contacts with human rights advocates and related NGOs. We were able to submit written and oral statements, despite Covid 19 challenge. NYC team members attended various webinars and zoom meetings with various organizations (UNA-USA, Sierra Club, ACLU, UN Habitat...), and initiated discussion on Civic Education. Participated in Earth Day and World Environment Day.

6. Financial Report: No expense

7. Feedback: Despite Covid 19 restrictions, most of us have been able to attend SDGs online events, and others. The Covid pandemic did not permit face -to -face interaction or travel this year. We had more time to cooperate on various discussions, and contributions through articles and statements. Some of us expressed the wish to define our strategy, how we want to achieve the goals, considering effort and return for SI and other circles. Other team members noted that they were able to learn more about the UN and the role of the SERVAS representative, and that we were a solid team that shared information and supported one another, as we developed some more detailed protocols. The team expressed the will to continue to support the collaboration between the UN and SERVAS in promoting universal peace and working toward achieving the UN Sustainable Goals.

8. Inactive committee members: None. In NYC, one new member has joined the team, Kent Macaulay, from Servas Canada, replacing Fanny Bello. Two persons have also applied and been accepted for 2021, Helga Merkelbach (Servas Germany) for UN Geneva and David Menham (Servas Austria) for UN Vienna, start date 2020-12-31.

SI Archives Consulting Group annual report 2020

1. Name of Committee: SI Archives Consulting Group (there is no identified SI Archivist)
(no convenor)

Anna Koster
Penny Pattison
Mary Jane Mikuriya
Paige LaCombe

2. Responsibilities: SI Archives

3. Plans for 2021:

Hoover Institute (HI) Archives

1. Complete submission of 2008-2017 SI Archives for 2008-2017 to HI
 - a. Complete HI Digital File Questionnaire
 - b. SI President, in discussion with SI Exco, complete HI Deed of Gift form (sent to us Mar 2021) including stating that SI will retain intellectual rights
 - c. Identify new contacts for HI (SI President and SI Vice President)
 - d. Arrange for purchase, loading and physical delivery of the memory stick containing the 2008-2017 SI Archives for 2008-2017 to HI, and confirmation of receipt
 - e. Confirm that HI has moved the data on the memory stick to their server
 - f. Get advice from HI on how to handle future increments
 - g. Anna will resign once the HI increment has been received by HI
2. The assumption is that SI Exco and other designated people are accumulating similar documents to those in the 2008-2017 HI increment
3. Longer term, not 2021: Pull together the next HI increment (2018-2022?) from documents accumulated; also consider adding older newsletters/bulletins and other history from the protected siexco.org website

Electronically accessible historical documents

4. As required, assist MTS group in making historical documents accessible on the servas.org website (possibly dependent on member-only section), taking into account privacy and permission issues

4. Activities: Summarise your activities of 2020.

- No response from HI since Oct 2019 communication that they would not take an electronic increment
- Arranged Zoom call with HI in June 2020, at which HI agreed to take a memory stick of SI Archives for 2008-2017, but nothing else; we accepted this offer
- Sept 2020, stored SI Archives for 2008-2017 on NextCloud with MTS help
- Moved forward in submission of SI Archives for 2008-2017 to HI but did not complete the process in 2020, due to the comprehensive HI Digital File Questionnaire (received from HI Oct 2020) and not completed in 2020 due to the volunteers' other priorities
- Replied to SI Nominations and Job Descriptions Team with ideas about the SI Archivist and SI Archive Consulting Group Job Descriptions in Oct 2020

5. Outcomes: What have you achieved in your role?

-
- Changed HI decision re: submission of increments to the initial SI Archives placed at HI in 2009 to allow a memory stick of digital files to be added
 - 2008-2017 SI Archives Increment placed on NextCloud, in preparation for MTS to lead process of making historical documents available online with appropriate controls

6. Financial Report: Itemise any expenditures as members of the Committee or as SI officer for which you are requesting reimbursement.

- Reimbursement was received in 2020 for the hardware needed to provide the memory stick to HI (US\$71.20)

7. Feedback: do you have any comments /recommendations? Would you like to highlight any issues?

- There is no SI Archivist; the SI Archives Consulting Group is continuing, but with no identified convenor, to attempt to complete the next SI Archives increment submission to HI in 2021

8. Inactive Committee Members: do you have any Committee members who are no longer involved in the work of the Committee or do not respond to the communication from the convener?

- None

SI Conflict Resolution Team (CRT) 2020 Annual Report

1. Name of Committee and/or team you represent: Servas International Conflict Resolution Team. (SI_CRT.)
2. Responsibilities: Confidentially hear complaints from SI Exco, area coordinators, national secretaries and national groups (boards), and international committee members. Intervention with individual members if member country cannot resolve conflict.
3. Plans for 2021:
 - A. Questionnaire- to National Secretaries how National Servas groups respond to complaints regarding the conduct of Servas hosts or travellers.
 1. devise best means to disseminate
 2. get data from 2015 survey
 3. based on data received devise one conflict resolution plan to be used by all member countries.
 4. motion to General Assembly or Distant Voting to adopt plan.
 - B. Code of Ethics and Behaviour-
 1. put in a motion to General Assembly or Distant Voting to adopt it
 2. adopt 1-page code document for all new members to sign when they join; sign retroactively, for current members.
 - C. Deal with any new business/requests for conflict resolution.
 - D. Revisit the idea of youth member as assistant to team/call for volunteers.
 - E. Revisit EXCO's recommendation to use Confluence, which requires each CRT member to be coached by Servas International IT team.
4. Activities: Summarise your activities of 2020.
 - A. The team of 6 was formed since March 31st 2019 and continued unchanged until June 2020. During 2020 there were no formal complaints that had to be responded to.

The Covid-19 Pandemic precluded travel by the end of March and was probably responsible for no further complaints.
 - B. *In 2019 6 cases had been dealt with: 3 closed, 3 pending.*
 - C. *In 2020- the 3 pending cases were concluded:*
 1. *Case 2- Host misconduct: Member/host had hosting status revoked, removed from national office. Case closed and referred to EXCO.*
 2. *Case 4- Loss of membership: resolved. Member country has reinstated membership as a Day Host.*
 3. *Case 6- Loss of membership: case closed, member not reinstated, but member country reviewing their conflict resolution methods.*
 - D. The team had met 5 times per zoom, skype or google groups during 2020.
 1. 30 March- All 6 members present
 2. 4 July- Absent: Abhay Resigned: Belinda Baird
 3. 8 August- Resigned: Martin Henner. Remaining 4 members present.
 4. 12 September- Resigned: Marijke Batenburg. All 3 current members present. (Abhay, Alvany, Dorothy)
 5. 7 November- Absent: Abhay
5. Outcomes: What have you achieved in your role?

Proposal for the Code of Ethics and Behaviour

Handling conflicts
6. Financial Report: Itemise any expenditures as members of the Committee or as SI officer for which you are requesting reimbursement.

There are no expenditures.
7. Feedback: do you have any comments /recommendations? Would you like to highlight any issues?

We recommend that the Code of Ethics and Behaviour be adopted by the General Assembly or Distant voting.

We receive conflicts after they have escalated, so member countries need to ask for help sooner. The CRT needs to be more visible.

We are down to 3 members, which leaves no room for absences, so we do need to increase our membership.

8. If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*

Recycling, using recycled products, reducing use and reusing things, whether paper, clothing, etc..Avoiding air miles, which during a pandemic is easy; have not used any motorised

vehicles, only a bicycle and my feet since the pandemic. Beyond this, we educated others to decrease their footprint. We have been involved in the Second Environment and Peace Writing Contest.

9. Inactive Committee Members: do you have any Committee members who are no longer involved in the work of the Committee or do not respond to the communication from the convener? These members served during part of 2020 and resigned in 2020.

A.Marijke, Batenburg since March 2019- July 2020 (marijke@pl.net) former convener.

B.Martin Henner, U.S.A., since Oct. 2016- July 2020 (martyhenner@gmail.com)

C. Belinda Baird since March 2019- June 2020 (bairdbelinda@gmail.com)

Servas International – Distant Vote Administrator (SI DVA)

Annual Activity and Financial Report for 2020

Report Submitted by:

Chris Patterson, SI Distant Vote Administrator, New Zealand
Re-elected at GA in October 2018. First elected at GA in 2009.

Responsibilities:

To be responsible for the organisation of the Distant Voting process while working with SI General Secretary and EXCO.

Planned Activities:

To conduct one or two Distant Votes per year, if required.

To be available to conduct election of SI Officers by Distant Vote, as required.

Activities and Outcomes:

Two Distant Votes were conducted in 2020, DV Jun2020 and DV Nov2019.

DV May2020 was rescheduled and conducted as DV Jun2020 at the request of EXCO.

DV Jun2020, which closed at the end of June 2020, approved the SI Accounts for 2018-19. The results and my report were both sent to the SI General Secretary in July 2020.

DV Nov2020, which closed at the end of November 2020, approved rescheduling the 2021 GA to 2022. The results and my report were sent to the SI General Secretary in December 2020 and February 2021 respectively.

No elections of SI Officers by Distant Vote were required in 2020.

Financial Report / Expenditures:

Distant Votes are conducted by email using one of the email accounts available as part of our internet subscription. Limited amounts of printing are done during the conduct of the voting process. No refund of these expenses has been claimed from Servas International.

Comments / Issues / Recommendations:

It is with some satisfaction that the Distant Vote process has allowed Servas International and its Member Groups to continue to make significant decisions through the many “lock downs” we are experiencing as the World battles COVID-19. I doubt that this potential was anticipated when the Distant Vote was added to the SI Statutes at the GA in 2006.

I look forward to continuing to work with the members of EXCO and to facilitate the use of the Distant Vote process as part of ongoing decision making by Servas International.

As noted in my recent Distant Vote reports:

The DV process as currently operated is highly dependent on up to date email addresses in the Dolphin Key List. I look forward to Servas On Line providing the facilities provided by the Dolphin Key List, in particular the ability to access and download emailing lists for key officeholders in Servas Member Groups.

A Personal Note

Marijke and I are both well, but with the COVID epidemic we have not had Servas visitors. However, we were pleased to provide accommodation for Julie and Anthony, Servas travellers from France, when they were stranded as “COVID Refugees” in New Zealand in March 2020. They left us in July and returned to France in September. Since then we have been in regular contact and share our experiences.

I trust all is well with you, your family and friends in these challenging times.

Servas International Dolphin Team (SI DT) annual report 2020

1. Name of Committee and/or team you represent:

Dolphin Team dolphin.team@servas.org

Rita Dessauvage

Pablo Colangelo

2. Responsibilities:

Main task of the Dolphin team is updating the key list in the Dolphin system:

update the data of National Member Groups and National Groups, Committees/Teams.

Update the names and the roles of members of the board after elections or after new key persons have been appointed.

3. Plans for 2021:

Dolphin team will continue with the update of the Key List and is in contact with the SI MTS-officers for the migration of the Key List to servas.org

4. Activities: Summarise your activities of 2020.

In 2020 many Servas Groups elected or appointed new board members

- we insert the data of the new members in the key list
- we give board members the right permission to access Dolphin,
- we send user and password to new key persons
- we explain to new key persons how to use Dolphin
- we upload updated host lists in the HLSA of Dolphin
- we give support to key persons needing assistance
- we update the country details in Dolphin
- we have cooperated with ICT facing specific problems
- we have cooperated with the team of ServasOnline
- quarterly a summary of SI new key people with photo is sent to SI President for publishing in SINB

5. Outcomes: What have you achieved in your role?

We have a reliable key list as far as we are informed about changes in the board of a Servas Groups, Committee and Teams.

6. Financial Report: Itemise any expenditures as members of the Committee or as SI officer for which you are requesting reimbursement.

N/A

7. Feedback: do you have any comments /recommendations? Would you like to highlight any issues?

The Key List can only be updated when we get the needed information. Cooperation with SI, Servas Groups, Committees or Teams is needed.

8. If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*

N/A

9. Inactive Committee Members: do you have any Committee members who are no longer involved in the work of the Committee or do not respond to the communication from the convener?

N/A

Report submitted on March 5, 2021

Rita Dessauvage

Dolphin team

SI Image & Design Support Team (SI IDST) annual report 2020

The position of convener of the SI Image & Design Support Team (SI IDST) is vacant after Alan Stone left in 2020.

Servas International encourages all member countries to adopt the universal logo, in order to reinforce and maintain an unified image around the world.

The support material can be accessed and downloaded here:

<https://siidst.servas.org/>

SI Internal Audit Committee (SI IAC) annual report 2020

1. Name of Committee and/or team you represent: Audit Committee
2. Responsibilities: To review the annual budget and audit. Make a report
3. Plans for 2021: To fulfill the responsibilities of the committee
4. Activities: Summarise your activities of 2020. Compiled and reported to the Exco.
5. Outcomes: What have you achieved in your role? To review the integrity of the financial statements and approve the audited financial statements.
6. Financial Report: Itemise any expenditures as members of the Committee or as SI officer for which you are requesting reimbursement. None
7. Feedback: do you have any comments /recommendations? Would you like to highlight any issues? None
8. If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.* Reports and correspondences are all done electronically.
9. Inactive Committee Members: do you have any Committee members who are no longer involved in the work of the Committee or do not respond to the communication from the convener? None

In Peace,

Rick Wolfe

SI Membership Team (SI MT) annual report 2020

1. Name of Committee and/or team you represent:

Membership team (MT) membership@servas.org
Rita dessauvage (convenor)
Harald Seiffert
Alexei Tereschenko

2. Responsibilities:

Task of the MT is

- to check if Servas Member Groups (with voting rights) meet the requirements for keeping the Member status (according to the SI Statutes)
 - to check if Servas Groups meet the requirements to be reinstated as Member of SI
 - to check if some Servas Member Groups are not meeting the requirements and could lose the Member status
- MT makes recommendations for the General Assembly.
- by a majority vote the GA can accept/reinstate a Servas Group as Servas Member Group
 - by a majority of vote the GA can decide that a Servas Member Group will lose the Member status and will become a Servas Group.

3. Plans for 2021:

MT will continue with their main task: verify if Servas member Groups meet the requirements for keeping the Member status.

MT is looking for Servas Groups that could become Servas Member Group.

Distant Voting May 2021: Servas Tanzania could become a Servas Member Group.

On recommendation of the MT SI Exco will present a motion for accepting Servas Tanzania as Servas Member Group by Distant Voting

4. Activities: Summarise your activities of 2020.

Between two GA's the MT is following up the situation of some 'critical' Servas Member Groups.

We contact them in time so that they can take care of meeting the requirements for keeping the Member status.(Annual Report, Updated Host list...)

We are looking if more Member Groups are eligible to become a Servas Member Group. If needed we give them advice how they can perform the requirements for membership.

5. Outcomes: What have you achieved in your role?

We have achieved that more Member Groups have completed the Annual Report 2019, that more host lists/member lists have been updated, that updated lists have been uploaded in the HLSA of Dolphin

6. Financial Report: Itemise any expenditures as members of the Committee or as SI officer for which you are requesting reimbursement.

N/A

7. Feedback: do you have any comments /recommendations? Would you like to highlight any issues?

At present we don't see how we will be able to verify if the members list of a Servas Member Group is updated (one of the requirements for keeping the Member status)

- We find out that too many Servas Member Groups don't complete the Annual Report (a requirement) and don't take part in the Distant voting.

is It's important that MT is cooperating with the Dolphin team, the Development Team and the ServasOnline Team.

8. If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*

N/A

9. Inactive Committee Members: do you have any Committee members who are no longer involved in the work of the Committee or do not respond to the communication from the convener?
N/A

Report submitted on March 5, 2021
Rita Dessauvage
Membership Team

SI Nominations Team (SI NT) annual report 2020

1. Name of Committee and/or team you represent:

Nominations Team.

Members: Susanne Thestrup (Denmark), Norma Nicholson (Australia), Arnoud Philippo (Europe), and Dianne Ortega (Costa Rica).

2. Responsibilities:

The focus of the Team is to manage the election process by keeping an updated description of the Election procedure and the Nominations procedure. In addition, the team has the responsibility to provide clear and detailed descriptions of the jobs of SI Exco, Committees, teams and Servas Officers, which may be incorporated in or added to the Servas International Statutes.

3. Plans for 2021:

Our plan for 2021 is to complete the SI Job Description Document. Due to the uncertainties about the next SICOGA, we can't start working on election tasks.

4. Activities: Summarise your activities of 2020.

The Nominations Team mainly worked on the SI Job Description Document. We reached to some people to help us clarify or detail the descriptions of their current positions. However, the document is still in progress. We developed a Volunteer Request Form to be filled by the Committees or Teams who need volunteers. We still need to work on the procedure for recruiting these volunteers. In addition, we started to discuss possible scenarios for an online SICOGA voting.

5. Outcomes: What have you achieved in your role?

Mainly to update the Job Description Document and spread awareness among Committees and Teams about the need to agree or worked on current SI roles description.

6. Financial Report: Itemise any expenditures as members of the Committee or as SI officer for which you are requesting reimbursement

There were no expenses or any transactions related to our Team in this period.

7. Feedback: do you have any comments /recommendations? Would you like to highlight any issues?

We will be sending reminders to Committees/Teams' contacts to send us the descriptions of their roles if they are not developed or included in the current document. Without their input, we can not complete this task.

8. Inactive Committee Members: do you have any Committee members who are no longer involved in the work of the Committee or do not respond to the communication from the convener?

Not applicable.

SI Spanish Translation Coordinator annual report 2020

1. Name of Committee:

Servas International Spanish Translation Coordinator.

2. Responsibilities:

To verify that all the information about EXCO, Servas Bulletin, announcements, invitations and all the important notices, news, have the best possible translation from English to Spanish, so the community of native Servas Spanish speakers can have a complete and accurate information, also at the very short possible time.

This way, all Servas members can spread all the news, so we can have a wider and well informed community and be aware of all the programs, reunions, news and this way to promote more people add and be part of the real Servas experience, not only to travel and host, but to organise and to set out new programs that sow the Servas peace seed around the world.

3. Plans:

I don't need any more volunteers due to the very good internet different tools for translations and transcriptions, although I miss the team job now I can do everything faster and more accurate.

If the next SICOGA take place in 2021, I hope to participate with Susana Martínez from Spain, even if it's by distance.

4. Activities:

The translation of the Bulletins mainly, since due to the COVID pandemic, every and single activity around the globe was suspended.

5. Outcomes:

A wider knowledge about Servas range, as well as the wide variety of opportunities, programs and activities and possibilities to participate to transform the world actively.

Now that we have a new editor and new image of the Official News Bulletin it was refreshing and easier.

To give the best translations of all kind of Servas information in a very short time, so all the Servas Latin community could be well informed on time to make arrangements.

6. Financial Report.

This Coordination has not financial expenditures. All the work is done in around 5 hours per week, is charge free.

7. Feedback:

It would be great that, in the next international events, even if they are via remote, the translation team can have more support according to the document that Susana Martínez and me sent to Jonny, and that each one of the team could have some kind of rewarding, like a Servas international diploma.

8. Inactive committee members.

Because of the nature of the translation volunteer's team, the people involved are there for a short time. It is a floating team.

Lilly Kerekes

Servas International Translations Coordinator (English to Spanish).

SI member group reports

This Servas International annual report contains 66 (?) annual reports from 77 member groups. The highest number of annual reports ever received is 71 and that was for the year 2018.

Thank you.

Kiat Y Tan

SI General Secretary

2019–2022

66 members have submitted.

11 have not :

Cameroon

Croatia

Greece

Honduras

South Korea

Nigeria

Peru

Russia

Sierra Leone

Slovenia

Ukraine

Report submitted in PDF format:

Malawi

You may order the Servas Malawi report by sending an email to general.secretary@servas.org

País:	Argentina
Secretario Nacional:	
Nombre	María Elena Gnecco
Correo Electrónico	maríaelenagnecco@gmail.com
Desde cuando usted está sirviendo como Secretario Nacional	jan-19
Subsecretario, si existe:	
Nombre	Guillermina Enid Koch
Correo Electrónico	guillerminakoch@gmail.com
Tesorero:	
Nombre	Marcela Rosales
Correo Electrónico	marcela1721@hotmail.com
Secretario de Paz:	
Nombre	Cintia Amor
Correo Electrónico	cintiaamor@hotmail.com
Coordinador de Listas, si existe:	
Nombre	Ana Manghi
Correo Electrónico	info@anamanghi.com
Anfitriones, Listas de Anfitriones y ServasOnline	
¿Cuántos anfitriones (anfitriones de día más anfitriones con alojamiento) tenía usted durante el año hasta el 31 de Diciembre de 2019?	261
¿Cuántos de estos eran anfitriones de día?	29
¿Cuántos miembros individuales tiene su grupo nacional?	0
¿Los anfitriones de su país tienen copia de la lista?	Si
¿Cuales son sus planes para migrar (su lista de anfitriones) a ServasOnline?	Todos los miembros de Servas Argentina han migrado a Servas on line
¿Cómo incitais a vuestros miembros a mantener sus perfiles actualizados?	Por mail, whatsapp, telefónicamente
¿Tu grupo Servas tiene su propio sitio web?	tenemos grupo en la red de Facebook
¿Acepta su grupo miembros que no son ni anfitriones ni viajeros?	Acepta, pero no hubo solicitudes
Viajeros	

¿Cuántas estampillas de Servas International usó su país en 2019?	10 estampillas en los primeros meses, en marzo se paralizó toda la actividad por la pandemia
¿Cuánto dinero ha pagado su país a Servas International por estampillas en 2019, y en qué fecha fue o será hecha la transferencia)?	no hemos pagado debido a que las estampillas vendidas no alcanzaron a cubrir la cuota prefijada
¿Llevan a cabo actividades específicas para reclutar nuevos anfitriones y viajeros como miembros Servas?	
Si la respuesta es sí: ¿Podrían por favor describirlas?	
En su país, ¿la nueva presencia en la web con ServasOnline ha llevado a más gente interesada en Servas? ¿Aumentó el número de miembros?	
Comunicación con miembros	
¿Usa usted periódicos, boletines, blogs u otros métodos de comunicación con los miembros en su país?	Redes y mails grupales o generales. Grupos regionales de whatsapp
Si es así, ¿cuántos fueron enviados o utilizados en 2019?	
¿Los miembros (anfitriones y viajeros) de su país reciben otras informaciones de Servas Internacional, como SI News, los requerimientos de voluntarios que son enviados a la persona clave?	Sí, se reenvían los boletines de SI a todos los miembros
Eventos de Servas y Proyectos de construcción de Paz	
¿En qué formas ha avanzado su grupo nacional Servas en la misión de "construcción de paz" Servas en 2019?	Encuentros nacionales via Zoom, participación en el Comité de Desarrollo Latinoamericano, participación en reuniones internacionales Vía Zoom
¿Su grupo nacional adhirió/participó o coorganizó eventos relacionados con Paz con otras organizaciones?	organización de reunión vía Zoom con la participación de miembro Servas Argentina quien relató su experiencia de voluntariado en Zambia
Si es así, por favor dé detalles	
¿Guarda usted un registro y publica las actividades referidas a acciones de paz en ONU?	No
Reuniones nacionales	
¿Tienen estatutos (también llamados reglamentos y/o constitución) que regulan las actividades en su grupo Servas nacional?	
¿Su grupo Servas está registrado?	

¿Ustedes tienen alguna reunión anual? Si es así ¿cuándo ésta programada o existe cualquier otra reunión que tenga lugar en 2020?	
¿Tiene reuniones periódicas de la junta nacional / comité? Cuando prevé celebrar estas reuniones en el 2020?	Tenemos reuniones bimensuales, Reunión por el día de la Paz y Reunión de Fin de año
¿Su grupo nacional organizó algún evento nacional o internacional Servas en 2019 (por ejemplo, campamentos de trabajo, reuniones de jóvenes, viajes en grupo, etc.)?	La Junta Nacional generalmente se realiza en el segundo semestre del año
Si es así, por favor dé detalles	En 2020 fue organizado un Viaje como todos los años, a una semana de su concreción y con todos los servicios pagos, tuvo que postergarse debido a la Pandemia. Se concretará en el mes de noviembre de 2021
¿Son sus reuniones abiertas a los miembros de otros grupos Servas? ¿Las publican en la página web global de Servas?	
¿Planea organizar alguno de estos eventos en 2020?	
Si es así, por favor dé detalles	
¿Cómo atrae usted voluntarios para ayudar con las actividades Servas en su país?	El 2020 ha sido un año muy difícil para las reuniones, se realizaron Vía Zoom. Siempre son abiertas a todos los miembros de Servas Argentina y en 2020 se han invitado a Servas de Brasil y Chile que han podido participar
¿Teniendo en cuenta los proyectos que Usted ha llevado a cabo en su país, que ha funcionado bien?	Es un verdadero problema. Son pocos los que aportan su colaboración en las tareas
	El Programa Focus Tango, los viajes anuales de grupos de 20 personas, el Programa de Intercambio
¿Cuáles son sus prioridades de Servas para el 2021 en su país? (Desarrollo/ procesos internos/aspectos financieros/ actividades de paz/ comunicaciones)	
	La reactivación Post-Pandemia
Cómo puede EXCO u otros países ayudar a mejorar su grupo nacional?	
	Las reuniones virtuales via Zoom (u otros) nos resultan muy estimulantes. Aún en la post-pandemia deberíamos continuar teniendo un contacto periódico
¿Desea hacer algún otro comentario o sugerencia?	

Si ha tomado medidas durante el año para disminuir su huella ecológica personal, describa estas acciones brevemente. *	
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Country:	Australia
National Secretary:	
Name	Lauren Gordon
E-mail	secretary.australia@servas.org.au
Since when have you been serving as National Secretary?	2015
Deputy National Secretary, if any:	
Name	President - Derek Curnow -
E-mail	president.australia@servas.org.au
Since when have you been serving as National Secretary?	N/A
Treasurer:	
Name	Peter Lee
E-mail	Treasurer.australia@servas.org.au
Peace Secretary	
Name	Chloe Neilson
E-mail	peacesecretary@servas.org.au
Host List Officer/ ServasOnline Coordinator, if any:	
Name	Paul Nielsen
E-mail	membership.australia@servas.org.au
Hosts, Host Lists and ServasOnline	
How many host households (day hosts plus overnight hosts) did you have on December 31, 2020?	362
How many of those host households were Day-Hosts?	22
How many individual people are listed in your host list?	438. This includes 76 couples with linked profiles but not 92 couples with Shared Profiles
Do hosts in your country get a copy of the list?	yes
Are your Servas members on ServasOnline?	YES
How do you incite your members to keep their profiles up-to-date?	emails/newsletter
Does your Servas group run its own website?	yes
Does your group accept members that are neither hosts, nor travelers?	yes

Travelers	
How many Servas International stamps did your country use in 2020?	34
How much money does your country need to pay to Servas International for 2020 stamps, and on what date will the transfer be made?	3783
Recruitment of New Members	
Have you carried out any specific activity/activities to recruit new hosts and travelers as Servas members?	not really in 2020
If the answer is yes: Could you please describe your activity/activities?	
In your country, has the new web-presence with ServasOnline lead to more people interested in Servas? Did the number of members increase?	no
Communication with Members	
Do you use any newsletters, bulletins, blogs or other methods to communicate with members in your country?	yes
If yes, how many were sent or used in the year 2020?	4 newsletters per year, regular facebook posts, some instagram posts
Do the members (hosts and travelers) in your country receive other Servas International information, such as SI News, requests to volunteers, that is sent to the key people?	yes, emailed out to membership
Servas Events and Peacebuilding	
In what ways did your Servas Group advance the "peacebuilding" mission of Servas in 2020?	
Has your Servas group linked with/participated in/co-organized peace related events with other organizations?	
If, yes, please give details	
Do you keep a record and publish UN peace related activities ?	yes
If, yes, please give details	in the quarterly newsletter
National Events	
Do you have any statutes (or what is also called bylaws and/or a constitution) that regulate your activities in your national Servas group?	yes
Is your Servas group registered?	yes
Do you have an annual meeting? If so when will this or any other meeting take place in 2021?	yes, April 10 2021

Do you have regular meetings of your national board/committee? When are these planned to take place in 2021?	yes, these take place quarterly. The dates will be planned at the 2021 AGM
Did your group organize any national or international Servas events in 2020 (for example, work camp, youth meet, group travel etc.)?	yes - though not really in Covid 2020
If, yes, please give details	
Do you plan to organize any such events in 2020?	
If yes, please give details	
Are your meetings open to members of other Servas groups? Do you publish them on the global Servas website?	yes
How do you attract volunteers to help with Servas activities in your country?	emails/newsletter
Looking at the projects you have done in your country, what worked well?	
What are your priorities for 2021 for Servas in your country? (Development/internal process/ financial/peace activities/communications)	developmental, internal processes/governance
How can EXCO or other national groups help to improve your National Group?	
Would you like to make any other comments or suggestions?	
Would you like to make any other comments or suggestions?	
If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	

Country:	Austria
National Secretary:	
Name	Dorothea Schelch
E-mail	austria@servas.org
Since when have you been serving as National Secretary?	May 1 st , 2014
Deputy National Secretary, if any:	
Name	Heidi Schuster
E-mail	66heidischuster@gmail.com
Since when have you been serving as National Secretary?	

Treasurer:	
Name	Walter Dieringer
E-mail	walter.dieringer@gmx.at
Peace Secretary	
Name	
E-mail	
Host List Officer/ ServasOnline Coordinator, if any:	
Name	Walter Dieringer
E-mail	walter.dieringer@gmx.at
Hosts, Host Lists and ServasOnline	
How many host households (day hosts plus overnight hosts) did you have on December 31, 2020?	~150
How many of those host households were Day-Hosts?	~25
How many individual people are listed in your host list?	254 (as shown in Servas Online)
Do hosts in your country get a copy of the list?	yes (online access)
Are your Servas members on ServasOnline?	Yes, Austria migrated its Dolphin database to ServasOnline in May 2017.
How do you incite your members to keep their profiles up-to-date?	As of January 2020 Austria is participating in the E-stamp system, which means travellers have to complete their LOIs online; for members who have difficulties with ServasOnline we offer hands-on workshops 2-3 times a year, where they can complete or change their profiles.
Does your Servas group run its own website?	https://www.servas-austria.org/
Does your group accept members that are neither hosts, nor travelers?	We have not been confronted with this kind of request up to now.
Travelers	
How many Servas International stamps did your country use in 2020?	17 e-stamps
How much money does your country need to pay to Servas International for 2020 stamps, and on what date will the transfer be made?	390 CHF = 359 € (370€ including transaction fee), transfer made on 2020-12-30
Recruitment of New Members	

Have you carried out any specific activity/activities to recruit new hosts and travelers as Servas members?	Through one of our members we have an ongoing cooperation with a migrant & refugee organisation (http://brunnenpassage.at/) in Vienna.
If the answer is yes: Could you please describe your activity/activities?	We participate in some of the Brunnengasse events, activities and social gatherings (for example a monthly “community breakfast”) and we offer day hikes in the Vienna area in an informal way (on hiatus at the moment due to Covid-19).
In your country, has the new web-presence with ServasOnline lead to more people interested in Servas? Did the number of members increase?	We received 9 membership requests via ServasOnline, the majority of which were not followed up by an interview with one of our contact persons. 3 new members arrived through mouth-to-mouth recommendation, as has been the case since Servas was founded. The overall number of members decreased by 7, because of people relocating or other reasons.
Communication with Members	
Do you use any newsletters, bulletins, blogs or other methods to communicate with members in your country?	Email and Google newsgroup
If yes, how many were sent or used in the year 2020?	~50
Do the members (hosts and travelers) in your country receive other Servas International information, such as SI News, requests to volunteers, that is sent to the key people?	Any information from SI will be passed on to our members, either directly via our newsgroup, or published as a link on our website http://www.servas-austria.org/
Servas Events and Peacebuilding	
In what ways did your Servas Group advance the "peacebuilding" mission of Servas in 2020?	No activities due to Covid-19
Has your Servas group linked with/participated in/co-organized peace related events with other organizations?	yes
If, yes, please give details	Individual members continue working with various NGOs supporting refugees in Austria
Do you keep a record and publish UN peace related activities ?	yes
If, yes, please give details	Our UN representative sends out peace-related information and invites members to 'open events' at the UN in Vienna.
National Events	
Do you have any statutes (or what is also called bylaws and/or a constitution) that regulate your activities in your national Servas group?	yes

Is your Servas group registered?	yes
Do you have an annual meeting? If so when will this or any other meeting take place in 2021?	We hope to be able to hold our General Assembly, which was scheduled for April 2020 but had to be canceled, before 2021 ends. In non-Covid times we invite all our members to monthly informal gatherings and activities, for example hiking or dancing, mostly in Vienna and Linz, where we have most members.
Do you have regular meetings of your national board/committee? When are these planned to take place in 2021?	The team usually meets twice or three times a year, in spring, fall, and winter; we are in constant email and telephone contact with each other.
Did your group organize any national or international Servas events in 2020 (for example, work camp, youth meet, group travel etc.)?	No activities due to Covid-19
If, yes, please give details	
Do you plan to organize any such events in 2020?	
If yes, please give details	
Are your meetings open to members of other Servas groups? Do you publish them on the global Servas website?	Our social gatherings are open to anyone; international meetings will be published on the global Servas website.
How do you attract volunteers to help with Servas activities in your country?	By offering attractive activities that will make people want to participate – but admittedly, that is one of the hardest tasks, because it's always just 'the usual suspects' who are willing to help.
Looking at the projects you have done in your country, what worked well?	Small-scale social gatherings, dances and hikes have been popular, although the numbers of participants vary greatly; the co-operation with the integrative organisation 'Brunnenpassage' works very well; the annual 'Alpe-Adria' meeting that in non-Covid times takes place in Austria or one of its neighboring countries has been very popular for many years now, and we are hoping to see this event revived in 2022.
What are your priorities for 2021 for Servas in your country? (Development/internal process/ financial/peace activities/communications)	The most important task for the team will be to continue helping our members get familiar with ServasOnline, so that they can manage their own profiles. We want to continue our efforts to recruit new members (particularly young ones), both hosts and travellers.
How can EXCO or other national groups help to improve your National Group?	We will need continual help from the ServasOnline team, as there are still problems that need clarification, and glitches that need fixing.

Would you like to make any other comments or suggestions?	We are unhappy with the proposed new funding system, but this issue is being discussed in its special forum, and we will contribute our ideas there.
Would you like to make any other comments or suggestions?	
If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	Covid-19 has forced all of us to stay home for most of the year 2020 – that way one positive thing results from the pandemic: everyone’s ecological footprint has been decreased.

Country:	Bangladesh
National Secretary:	
Name	Md Rezaul Karim
E-mail	hope87bd@gmail.com
Since when have you been serving as National Secretary?	2015
Deputy National Secretary, if any:	
Name	Gabriel Tripura
E-mail	gabriel.tripura@gmail.com
Since when have you been serving as National Secretary?	
Treasurer:	
Name	Kamrul Hasan
E-mail	httcdb@yahoo.com
Peace Secretary	
Name	Golam Rubbani Hiru
E-mail	grhiru@hotmail.com
Host List Officer/ ServasOnline Coordinator, if any:	
Name	Faridul Hasan Shuvo
E-mail	faridulhasanshuvo@gmail.com
Hosts, Host Lists and ServasOnline	
How many host households (day hosts plus overnight hosts) did you have on December 31, 2020?	38 day host plus overnight hosts
How many of those host households were Day-Hosts?	14
How many individual people are listed in your host list?	41

Do hosts in your country get a copy of the list?	Yes
Are your Servas members on ServasOnline?	32 members are already on Servas Online.
How do you incite your members to keep their profiles up-to-date?	Arrange orientation session on how to keep update of members profile with the help of Servas Online Team
Does your Servas group run its own website?	Not yet
Does your group accept members that are neither hosts, nor travelers?	No
Travelers	
How many Servas International stamps did your country use in 2020?	No stamps used in 2020
How much money does your country need to pay to Servas International for 2020 stamps, and on what date will the transfer be made?	Not applicable
Recruitment of New Members	
Have you carried out any specific activity/activities to recruit new hosts and travelers as Servas members?	Yes
If the answer is yes: Could you please describe your activity/activities?	Arrrange Servas events (presentation), Peace event and also arrange meeting while any Servas foreign guest stay with our Host.
In your country, has the new web-presence with ServasOnline lead to more people interested in Servas? Did the number of members increase?	Yes
Communication with Members	
Do you use any newsletters, bulletins, blogs or other methods to communicate with members in your country?	No
If yes, how many were sent or used in the year 2020?	Not Applicable
Do the members (hosts and travelers) in your country receive other Servas International information, such as SI News, requests to volunteers, that is sent to the key people?	Yes
Servas Events and Peacebuilding	
In what ways did your Servas Group advance the "peacebuilding" mission of Servas in 2020?	Through workshop and special session on "peacebuilding" mission of Servas in different skills training (TVET) centre of HOPE '87.
Has your Servas group linked with/participated in/co-organized peace related events with other organizations?	Yes

If, yes, please give details	Servas group linked with other organizations like: i. Youth Against Hunger ii. SONNE International Bangladesh office iii. HOPE '87 Bangladesh
Do you keep a record and publish UN peace related activities ?	No
If, yes, please give details	
National Events	
Do you have any statutes (or what is also called bylaws and/or a constitution) that regulate your activities in your national Servas group?	We do not have any statutes yet. But soon we will draft a bylaws or a constitution
Is your Servas group registered?	No
Do you have an annual meeting? If so when will this or any other meeting take place in 2021?	We have an annual general meeting on 30th March 2021 in Zoom platform (On Line Meeting)
Do you have regular meetings of your national board/committee? When are these planned to take place in 2021?	The next committee meeting are planned in July and December 2021
Did your group organize any national or international Servas events in 2020 (for example, work camp, youth meet, group travel etc.)?	Due to pandemic COVID-19 no such event organised
If, yes, please give details	
Do you plan to organize any such events in 2020?	We have not yet plan for 2021
If yes, please give details	
Are your meetings open to members of other Servas groups? Do you publish them on the global Servas website?	Yes
How do you attract volunteers to help with Servas activities in your country?	
Looking at the projects you have done in your country, what worked well?	Night School for underprivileged children
What are your priorities for 2021 for Servas in your country? (Development/internal process/ financial/peace activities/communications)	Development internal proces, Peace activities and Emergency Relief for COVID-19 victims
How can EXCO or other national groups help to improve your National Group?	By sending more Servas Travelers, by donating second hand/used house hold materials/cloths for underprivileged people and children.
Would you like to make any other comments or suggestions?	No
Would you like to make any other comments or suggestions?	
If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	

Country:	Belarus
National Secretary:	
Name	Anzhalika Korab
E-mail	belarus@servas.org
Since when have you been serving as National Secretary?	2016
Deputy National Secretary, if any:	
Name	Victoria Drobot
E-mail	v-francheska@mail.ru
Since when have you been serving as National Secretary?	
Treasurer:	
Name	
E-mail	
Peace Secretary	
Name	Chirkova Tatiana
E-mail	chirkota@gmail.com
Host List Officer/ ServasOnline Coordinator, if any:	
Name	
E-mail	
Hosts, Host Lists and ServasOnline	
How many host households (day hosts plus overnight hosts) did you have on December 31, 2020?	0
How many of those host households were Day-Hosts?	0
How many individual people are listed in your host list?	45
Do hosts in your country get a copy of the list?	yes
Are your Servas members on ServasOnline?	yes
How do you incite your members to keep their profiles up-to-date?	
Does your Servas group run its own website?	
Does your group accept members that are neither hosts, nor travelers?	0
	0
Travelers	

How many Servas International stamps did your country use in 2020?	yes
How much money does your country need to pay to Servas International for 2020 stamps, and on what date will the transfer be made?	Live on instagram about Servas Belarus, regional meeting with inviting new people, lecture about Servas in University for students
Recruitment of New Members	
Have you carried out any specific activity/activities to recruit new hosts and travelers as Servas members?	Yes
If the answer is yes: Could you please describe your activity/activities?	All information was sent via Viber group to all of our Servas members
In your country, has the new web-presence with ServasOnline lead to more people interested in Servas? Did the number of members increase?	Yes
Communication with Members	
Do you use any newsletters, bulletins, blogs or other methods to communicate with members in your country?	via servas regional meetings and a few online meetings
If yes, how many were sent or used in the year 2020?	Yes
Do the members (hosts and travelers) in your country receive other Servas International information, such as SI News, requests to volunteers, that is sent to the key people?	In December Servas Belarus was invited to Baranovichi State University to a conference with the lecture about Servas https://www.facebook.com/servasbelarus
	Yes
Servas Events and Peacebuilding	Publishing all UN peace activities
In what ways did your Servas Group advance the "peacebuilding" mission of Servas in 2020?	
Has your Servas group linked with/participated in/co-organized peace related events with other organizations?	
If, yes, please give details	No
Do you keep a record and publish UN peace related activities ?	No
If, yes, please give details	Yes 29 of August https://www.facebook.com/servasbelarus
	No
National Events	On 29 of August we organized a trip around Belarus

Do you have any statutes (or what is also called bylaws and/or a constitution) that regulate your activities in your national Servas group?	All the details on sarvas facefook. Servas Belarus meeting took place on the 29 of August in Grodno region. We visited many sightseeing and painted our own picture in a place where the famous artist was born. https://www.facebook.com/servasbelarus
Is your Servas group registered?	Yes
Do you have an annual meeting? If so when will this or any other meeting take place in 2021?	We plan a regional meeting in August
Do you have regular meetings of your national board/committee? When are these planned to take place in 2021?	We conduct srteam on social nets
Did your group organize any national or international Servas events in 2020 (for example, work camp, youth meet, group travel etc.)?	All projects were succesful and achived its goals.
If, yes, please give details	
Do you plan to organize any such events in 2020?	Developing Servas Belarus online platform
If yes, please give details	
Are your meetings open to members of other Servas groups? Do you publish them on the global Servas website?	Currently nothing I can think off
How do you attract volunteers to help with Servas activities in your country?	
Looking at the projects you have done in your country, what worked well?	No, thanks
What are your priorities for 2021 for Servas in your country? (Development/internal process/ financial/peace activities/communications)	No, thanks
How can EXCO or other national groups help to improve your National Group?	
Would you like to make any other comments or suggestions?	
Would you like to make any other comments or suggestions?	
If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	

Country:	Belgium & Luxemburg
National Secretary:	
Name	Daisy HUBERT

E-mail	daisyh.servas@gmail.com
Since when have you been serving as National Secretary?	2019-01-01
Deputy National Secretary, if any:	
Name	none
E-mail	
Since when have you been serving as National Secretary?	
Treasurer:	
Name	Eric HERMAN
E-mail	e.herman@telenet.be
Peace Secretary	
Name	none
E-mail	
Host List Officer/ ServasOnline Coordinator, if any:	
Name	Sylvia Van de Wouwer
E-mail	sylvia.servas@gmail.com
Hosts, Host Lists and ServasOnline	
How many host households (day hosts plus overnight hosts) did you have on December 31, 2020?	343
How many of those host households were Day-Hosts?	24
How many individual people are listed in your host list?	491
Do hosts in your country get a copy of the list?	not in 2020
Are your Servas members on ServasOnline?	YES
How do you incite your members to keep their profiles up-to-date?	through our Newsletters, on the bottomline of the signature on each email of the travel coordinator, host list officer and national secretary, through the website, at every meeting, we help members to fill in the form through personal contact
Does your Servas group run its own website?	YES
Does your group accept members that are neither hosts, nor travelers?	as a rule and in principle every member is a traveler and/or host, even if we have 2 or 3 former members who are now supporters only.
Travelers	

How many Servas International stamps did your country use in 2020?	26
How much money does your country need to pay to Servas International for 2020 stamps, and on what date will the transfer be made?	€1495,5 payed on 04/01/2021
Recruitment of New Members	
Have you carried out any specific activity/activities to recruit new hosts and travelers as Servas members?	yes
If the answer is yes: Could you please describe your activity/activities?	Due to corona restrictions, unfortunately, the annual alternative travel fair, where Servas has normally its own stand to promote the organisation, has been cancelled in 2020. On the other hand, there was the initiative of some university students (Master in Tourism) to choose SERVAS as their project topic. In this way SERVAS came to the attention of fellow students. The project will be completed in 2021 and whether there will be positive results with regard to new members remains to be seen.
In your country, has the new web-presence with ServasOnline lead to more people interested in Servas? Did the number of members increase?	we don't think it brought more interested people.
Communication with Members	
Do you use any newsletters, bulletins, blogs or other methods to communicate with members in your country?	YES, Newsletters and website
If yes, how many were sent or used in the year 2020?	4 Newsletters
Do the members (hosts and travelers) in your country receive other Servas International information, such as SI News, requests to volunteers, that is sent to the key people?	we announced the SI News in every Newsletter we sent to the members, as well as on the website
Servas Events and Peacebuilding	
In what ways did your Servas Group advance the "peacebuilding" mission of Servas in 2020?	one of our members was a laureate of the 'Public Peace Prize', we encouraged our members to support his nomination.
Has your Servas group linked with/participated in/co-organized peace related events with other organizations?	
If, yes, please give details	
Do you keep a record and publish UN peace related activities ?	
If, yes, please give details	

National Events	
Do you have any statutes (or what is also called bylaws and/or a constitution) that regulate your activities in your national Servas group?	no
Is your Servas group registered?	yes, as a de facto association, with regard to the insurance of the volunteers on national events
Do you have an annual meeting? If so when will this or any other meeting take place in 2021?	we had the annual New Year lunch and cultural activity on February 2nd 2020, a yearly leisure&cultural meeting in Villers-la-Ville on October 4th. The New Year gathering in 2021 has been canceled due to Covid restrictions. The 2021 yearly meeting is foreseen in Dendermonde on October 7th.
Do you have regular meetings of your national board/committee? When are these planned to take place in 2021?	We had 4 board meetings (twice online) and the annual meeting of the 'extended team' (all volunteers= regional interviewers/coordinators + treasurer + communication + past-national secretary+ other volunteers) in September 2020. The 2021 extended team has been postponed till June or September(depending on the evolution of the pandemic).
Did your group organize any national or international Servas events in 2020 (for example, work camp, youth meet, group travel etc.)?	national: yes/ international: no
If, yes, please give details	the annual New Year lunch and cultural activity on February 2nd 2020, a yearly leisure&cultural meeting in Villers-la-Ville on October 4th
Do you plan to organize any such events in 2020?	yes
If yes, please give details	in 2021 we plan the yearly meeting in Dendermonde on October 7th
Are your meetings open to members of other Servas groups? Do you publish them on the global Servas website?	yes, we invited also the neighbouring Servas-groups. We published it on our website.
How do you attract volunteers to help with Servas activities in your country?	personal contacts, through the regional interviewers/coordinators and the Newsletter
Looking at the projects you have done in your country, what worked well?	both the Annual New Year lunch and yearly event

What are your priorities for 2021 for Servas in your country? (Development/internal process/ financial/peace activities/communications)	1. post-Corona: restart dynamics of Servas ; 2. implement the new financing of SI in our own membership fee and inform members about it; 3.start up our own Facebook page with a view to a more and younger audience reach; 4. analyze the results of the project study (see question 21) and find out what useful conclusions we can draw from them; 5. looking for how to achieve greater involvement of the broad membership base in the management of Servas B&Lux
How can EXCO or other national groups help to improve your National Group?	All national groups stimulate and help all their members to complete their online profile. There is some improvement, but still the actual situation of the member profiles is incomplete, confusing and even demotivating for members and interviewers.
Would you like to make any other comments or suggestions?	
Would you like to make any other comments or suggestions?	
If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	We hardly travel (due to the pandemic), but as much as possible and if safe, by public transport or by bike instead of by car. Shopping: as much as possible local and seasonal products, we avoid disposable products, consume less. We have insulated our house well, have many solar panels and use green electricity.

Country:	Bolivia
National Secretary:	
Name	Danny Margoth Balderrama Rocha
E-mail	danielabr6@gmail.com
Since when have you been serving as National Secretary?	2016
Deputy National Secretary, if any:	
Name	
E-mail	
Since when have you been serving as National Secretary?	
Treasurer:	
Name	Lilia Mendez

E-mail	
Peace Secretary	
Name	
E-mail	
Host List Officer/ ServasOnline Coordinator, if any:	
Name	
E-mail	
Hosts, Host Lists and ServasOnline	
How many host households (day hosts plus overnight hosts) did you have on December 31, 2020?	27
How many of those host households were Day-Hosts?	15
How many individual people are listed in your host list?	24
Do hosts in your country get a copy of the list?	yes
Are your Servas members on ServasOnline?	no
How do you incite your members to keep their profiles up-to-date?	Before the pandemic, we used to have monthly meetings. now we have online meetings every other month.
Does your Servas group run its own website?	no
Does your group accept members that are neither hosts, nor travelers?	yes
Travelers	
How many Servas International stamps did your country use in 2020?	0
How much money does your country need to pay to Servas International for 2020 stamps, and on what date will the transfer be made?	We do not have any money.
Recruitment of New Members	
Have you carried out any specific activity/activities to recruit new hosts and travelers as Servas members?	No, ever since the pandemic began.
If the answer is yes: Could you please describe your activity/activities?	
In your country, has the new web-presence with ServasOnline lead to more people interested in Servas? Did the number of members increase?	no, it hasn't.

Communication with Members	
Do you use any newsletters, bulletins, blogs or other methods to communicate with members in your country?	We have a Facebook page and a Whatsapp group to get in touch with our members.
If yes, how many were sent or used in the year 2020?	Every activity we had was posted in the Facebook, and practically every day we send greeting to our members in Whatsapp.
Do the members (hosts and travelers) in your country receive other Servas International information, such as SI News, requests to volunteers, that is sent to the key people?	Yes
Servas Events and Peacebuilding	
In what ways did your Servas Group advance the "peacebuilding" mission of Servas in 2020?	We had no activities due to the pandemic.
Has your Servas group linked with/participated in/co-organized peace related events with other organizations?	no
If, yes, please give details	
Do you keep a record and publish UN peace related activities ?	no
If, yes, please give details	
National Events	
Do you have any statutes (or what is also called bylaws and/or a constitution) that regulate your activities in your national Servas group?	no
Is your Servas group registered?	No
Do you have an annual meeting? If so when will this or any other meeting take place in 2021?	No
Do you have regular meetings of your national board/committee? When are these planned to take place in 2021?	This last year we haven't.
Did your group organize any national or international Servas events in 2020 (for example, work camp, youth meet, group travel etc.)?	no
If, yes, please give details	
Do you plan to organize any such events in 2020?	no
If yes, please give details	
Are your meetings open to members of other Servas groups? Do you publish them on the global Servas website?	Yes, if we had one.
How do you attract volunteers to help with Servas activities in your country?	
Looking at the projects you have done in your country, what worked well?	

What are your priorities for 2021 for Servas in your country? (Development/internal process/ financial/peace activities/communications)	We have no plans for 2021 due to the pandemic.
How can EXCO or other national groups help to improve your National Group?	Getting in touch with us more.
Would you like to make any other comments or suggestions?	The current situation the world is living the crisis of the COVID19, has to make us reflect more on our role as peace promoters. The whole world has to be our home. We have to be united in the isolation.
Would you like to make any other comments or suggestions?	no
If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	

Country:	Botswana
National Secretary:	
Name	KELETSO PATIENCE MOMPATI
E-mail	mlelekele@yahoo.com / keletso632@gmail.com
Since when have you been serving as National Secretary?	aug-11
Deputy National Secretary, if any:	
Name	FELIX MULENGA
E-mail	mulengafel2406@yahoo.co.uk
Since when have you been serving as National Secretary?	
Treasurer:	
Name	NILL
E-mail	
Peace Secretary	
Name	NILL
E-mail	
Host List Officer/ ServasOnline Coordinator, if any:	
Name	
E-mail	
Hosts, Host Lists and ServasOnline	

How many host households (day hosts plus overnight hosts) did you have on December 31, 2020?	We didn't have any visitor because of Covid 19.
How many of those host households were Day-Hosts?	NILL
How many individual people are listed in your host list?	22
Do hosts in your country get a copy of the list?	
Are your Servas members on ServasOnline?	YES
How do you incite your members to keep their profiles up-to-date?	
Does your Servas group run its own website?	NO
Does your group accept members that are neither hosts, nor travelers?	
Travelers	
How many Servas International stamps did your country use in 2020?	NILL
How much money does your country need to pay to Servas International for 2020 stamps, and on what date will the transfer be made?	BEFORE SERVAS ONLINE, WE USED TO GET 10 STAMPS, THAT I BELIEVE WERE FOR FREE.
Recruitment of New Members	
Have you carried out any specific activity/activities to recruit new hosts and travelers as Servas members?	I HAVE ONE PERSON WHO WANTS TO JOIN, IS A YOUTH, SHE HEARD ABOUT SERVAS AFTER SHE SAW PICTURES FOR YOUTH CONFENCE AT UGANDA.
If the answer is yes: Could you please describe your activity/activities?	
In your country, has the new web-presence with ServasOnline lead to more people interested in Servas? Did the number of members increase?	
Communication with Members	
Do you use any newsletters, bulletins, blogs or other methods to communicate with members in your country?	NO, BECAUSE, WE NEVER GET NEWS LETTERS FROM SERVAS INTERNATIONAL.
If yes, how many were sent or used in the year 2020?	NILL
Do the members (hosts and travelers) in your country receive other Servas International information, such as SI News, requests to volunteers, that is sent to the key people?	YES
Servas Events and Peacebuilding	

In what ways did your Servas Group advance the "peacebuilding" mission of Servas in 2020?	NOTHING
Has your Servas group linked with/participated in/co-organized peace related events with other organizations?	WE WANT TO DO PEACE ACTIVITIES WITH QUARKERS BOTSWANA.
If, yes, please give details	
Do you keep a record and publish UN peace related activities ?	NO
If, yes, please give details	
National Events	
Do you have any statutes (or what is also called bylaws and/or a constitution) that regulate your activities in your national Servas group?	
Is your Servas group registered?	NOT YET
Do you have an annual meeting? If so when will this or any other meeting take place in 2021?	WE ARE PLANNING TO HAVE MEETING BY SEPTEMBER, LOOKING
Do you have regular meetings of your national board/committee? When are these planned to take place in 2021?	NO
Did your group organize any national or international Servas events in 2020 (for example, work camp, youth meet, group travel etc.)?	NOTHING, DUE TO COVID 19 RESTRICTIONS.
If, yes, please give details	
Do you plan to organize any such events in 2020?	YES,
If yes, please give details	DO ORGANISE PEACE ACTIVITIES, ALSO TO HELP UNPREVILIGED PEOPLE, E.G DONATING CLOTHES OR SANITARY PADS FOR YOUNG GIRLS AT RURAL AREAS.
Are your meetings open to members of other Servas groups? Do you publish them on the global Servas website?	NO
How do you attract volunteers to help with Servas activities in your country?	THEY GET ATTRACKED BECAUSE WHEN THEY HEAR ABOUT TRAVELLING AND BEING GET HOSTED BY DIFFERENT PEOPLE, CAUSE ITS CHEAPER IN TERMS OF TRAVELLING WITHOUT PAYING HOTELS.
Looking at the projects you have done in your country, what worked well?	BY PICKING LITTER
What are your priorities for 2021 for Servas in your country? (Development/internal process/ financial/peace activities/communications)	HELPED FINANCIALLY, E.G MOST OF OUR MEMBERS WE STAY FAR FROM EACH OTHER, SO WHEN WE PLAN TO MEET, EVERY ONE SAYS THEY DO NOT HAVE MONEY FOR TRANSPORT, PEACE ACTIVITIES, COMMUNICATION.

How can EXCO or other national groups help to improve your National Group?	BY HELPING WITH FINANCES FOR TRANSPORT SO THAT WE MEET ATLEAST ONCE, FOR COMMUNICATION, INTERNET SO THAT IT GET EASIER FOR COMMUNICATING.
Would you like to make any other comments or suggestions?	ATLEAST SOME ONE FROM INTERNATIONALY, TO MONITOR US THIS SIDE, GIVING US GUIDELINES OUR ACTIVITIES, AND BEING HELPED FINANCIALY FOR THE MEETINGS.
Would you like to make any other comments or suggestions?	
If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	

Country:	Brazil
National Secretary:	
Name	Neuma Augusta Dantas e Silva
E-mail	nationalsecretary@servasbrasil.org.br
Since when have you been serving as National Secretary?	Since january/2020
Deputy National Secretary, if any:	
Name	Severina de Santana
E-mail	sissisantanapsi@gmail.com
Since when have you been serving as National Secretary?	
Treasurer:	
Name	Lucilea Oliveira da Silva
E-mail	tesoureiro@servasbrasil.org.br
Peace Secretary	
Name	Marcos Goursand de Araujo
E-mail	goursand@gmail.com
Host List Officer/ ServasOnline Coordinator, if any:	
Name	Terezinha de Paula (Tere) / Yara Silva
E-mail	depaulatere@gmail.com / rj@servasbrasil.org
Hosts, Host Lists and ServasOnline	

How many host households (day hosts plus overnight hosts) did you have on December 31, 2020?	Aprox. 150 members
How many of those host households were Day-Hosts?	Aprox. 37 members
How many individual people are listed in your host list?	151 members
Do hosts in your country get a copy of the list?	Only if they ask
Are your Servas members on ServasOnline?	All Brazilian members are on Sevas Online
How do you incite your members to keep their profiles up-to-date?	Before the pandemic period we used to have meetings, when we asked the members to keep their profiles updated .
Does your Servas group run its own website?	Yes
Does your group accept members that are neither hosts, nor travelers?	No
Travelers	
How many Servas International stamps did your country use in 2020?	09 (nine)
How much money does your country need to pay to Servas International for 2020 stamps, and on what date will the transfer be made?	190CHF, payed in 04/02/2020
Recruitment of New Members	
Have you carried out any specific activity/activities to recruit new hosts and travelers as Servas members?	Yes
If the answer is yes: Could you please describe your activity/activities?	We had at least 2 lives: The 1st one about pre Book "Seeds of Servas" (translated into portuguese) release and the 2nd, about the release of the same Book. Both in coordenaton with Portugal. And we also promoted The 2nd Essay Contest about Environment and Peace and this brought us new members. 5 new servas young members. In addition, we held ten monthly meetings, in all of which we encouraged welcoming new members, especially young people.
In your country, has the new web-presence with ServasOnline lead to more people interested in Servas? Did the number of members increase?	No. We haven't had an increase in new members for this reason. Even because the system has been running here for some years now.
Communication with Members	

Do you use any newsletters, bulletins, blogs or other methods to communicate with members in your country?	We communicate via e-mail and whatsapp. Some publications are posted on Facebook. Servas Brazil also has a website and Instagram.
If yes, how many were sent or used in the year 2020?	It is difficult to say how many messages we send. By e-mail we send approximately 450 messages; certainly more than that by whatsapp.
Do the members (hosts and travelers) in your country receive other Servas International information, such as SI News, requests to volunteers, that is sent to the key people?	Yes
Servas Events and Peacebuilding	
In what ways did your Servas Group advance the "peacebuilding" mission of Servas in 2020?	In many ways. Among them, sending texts encouraging members to become aware of the peacebuilding mission in the world. And also participating in other events organized by Servas Brasil. Some examples:
Has your Servas group linked with/participated in/co-organized peace related events with other organizations?	Yes

<p>If, yes, please give details</p>	<p>Letter indicating to the 2021 International Bremen Peace Award an institution and two people: Institution: The Articulation of Indigenous Peoples of Brazil, a national association of entities representing the indigenous peoples of Brazil. People: Greta Thunberg and Kayapo chief Raoni Metuktire. Greta Eleonora Ernman Thunberg is a Swedish environmental activist who has become known worldwide for her actions and speeches on climate change and global warming. Thunberg is a vegetarian and an animal rights activist. Raoni Metuktire is a Brazilian indigenous leader of the Kaiapó ethnic group who dedicated his life to the fight for preservation of the Amazon and the indigenous peoples.</p>
<p>Do you keep a record and publish UN peace related activities ?</p>	<p>Yes</p>
<p>If, yes, please give details</p>	<p>Celebrating the January 1st, which marks not only the passage from one year to the next, but also the World Day of Peace. And also the International Day of Peace, sometimes also called World Day of Peace, celebrated annually on 21 September.</p>
<p>National Events</p>	
<p>Do you have any statutes (or what is also called bylaws and/or a constitution) that regulate your activities in your national Servas group?</p>	<p>Yes</p>
<p>Is your Servas group registered?</p>	<p>No</p>
<p>Do you have an annual meeting? If so when will this or any other meeting take place in 2021?</p>	<p>Yes. We have 13 anual meetings. We have biannual meeting how the main</p>

Do you have regular meetings of your national board/committee? When are these planned to take place in 2021?	Yes. In the last months of the year, we usually have a national board/committee meeting, when all members of the country are invited. A National Assembly to discuss the main themes, deliberate decisions, and choose the new management group.
Did your group organize any national or international Servas events in 2020 (for example, work camp, youth meet, group travel etc.)?	Indirectly, we participated in the organisation of the events mentioned below.
If, yes, please give details	We participated in five fortnightly online meetings (from July to September) of the Latin America Development Committee that replaced the Latin America Conference that would be held in Colombia in 2020. Eleven motions were discussed and approved, related to the reality and needs of the region, from the countries Brazil, Argentina, Panama, Chile, Mexico, Guatemala, Colombia, Costa Rica e Venezuela.
Do you plan to organize any such events in 2020?	Yes
If yes, please give details	We plan to continue the regular and extraordinary monthly meetings with the regional coordinators, the positions of deputy secretary, regional coordinators, Lists coordinator, Online, Making Connections, Peace Secretariat, Communication, Treasurer, and the youth group. A National Assembly at the end of the year.
Are your meetings open to members of other Servas groups? Do you publish them on the global Servas website?	We had three meetings with members of Servas Portugal, one meeting with Servas Chile. We published the meeting with the Portuguese for the launch of Bob Luitweiler's book, in Portuguese, Published on the Bulletin (Servas International News Bulletin Vol.19 No.4 • 2020 - Seeds of Servas Launches in Portuguese).
How do you attract volunteers to help with Servas activities in your country?	We invite members, we ask very diplomatically, but we don't always succeed. Some accept, but don't fulfill their duties properly. Good collaborators take on several tasks.

Looking at the projects you have done in your country, what worked well?	The projects that have worked for some time or worked well in 2020 were: The translation project of the book Servas' Seeds in partnership with Servas Portugal. The monthly meetings with the management group. The participation in the Latin America Development Committee with discussions and voting of the motions that benefit the block. The realization of the contest Environment and Peace, among students of public schools, in partnership with a federal university and Servas Brasil.
What are your priorities for 2021 for Servas in your country? (Development/internal process/ financial/peace activities/communications)	We intend to continue taking care, first of all, of the internal management processes in a shared way. Youth group development activities and especially communication using new technologies.
How can EXCO or other national groups help to improve your National Group?	Approving the motions that refer to local committees, such as the Latin America Committee. Facilitate the participation of managers in international meetings, e.g. SICOGA, with financial help (face-to-face meetings) or with a translation system available for other languages. Implement the Portuguese language option for translating texts on the international website (we have already indicated collaborators) and eventually publish our articles or events.
Would you like to make any other comments or suggestions?	No
Would you like to make any other comments or suggestions?	No
If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	Following the recommendations of Servas International to reduce or eliminate the emission of CO2 into the atmosphere - the ecological footprint - we have reminded our members of the need to change consumption, ways of saving food, adopting responsible tourism etc. Our main attitude shows itself in the Environment and Peace Contest, in the formation of ecological awareness in public school students, educating new generations.

Country:	Britain
National Secretary:	Joint National Secretaries
Name	Barbara Forbes, Internal Affairs: Ruth Allen, External Affairs
E-mail	barbaraforbes141@yahoo.co.uk; ruthservas@gmail.com
Since when have you been serving as National Secretary?	Barbara Forbes, 2015; Ruth Allen, 2014
Deputy National Secretary, if any:	
Name	
E-mail	
Since when have you been serving as National Secretary?	
Treasurer:	
Name	Picot Casidy
E-mail	pico@btinternet.com
Peace Secretary	
Name	Vacant
E-mail	
Host List Officer/ ServasOnline Coordinator, if any:	
Name	Carlos Dabezies
E-mail	servasbritainmembership@gmail.com
Hosts, Host Lists and ServasOnline	
How many host households (day hosts plus overnight hosts) did you have on December 31, 2020?	431
How many of those host households were Day-Hosts?	220
How many individual people are listed in your host list?	671
Do hosts in your country get a copy of the list?	Yes, all online plus a limited number of Members Handbooks are published
Are your Servas members on ServasOnline?	Yes
How do you incite your members to keep their profiles up-to-date?	Network of regional coordinators encourage this activity
Does your Servas group run its own website?	Yes

Does your group accept members that are neither hosts, nor travelers?	Occasionally, if the host has previously been a member and wants to keep in touch, i.e., person may be travelling, moving, ill, or unable to host for personal reasons
Travelers	
How many Servas International stamps did your country use in 2020?	36
How much money does your country need to pay to Servas International for 2020 stamps, and on what date will the transfer be made?	This question is out of date. We paid agreed fee 2350CHF (£2025) in January 2021
Recruitment of New Members	
Have you carried out any specific activity/activities to recruit new hosts and travelers as Servas members?	No
If the answer is yes: Could you please describe your activity/activities?	
In your country, has the new web-presence with ServasOnline lead to more people interested in Servas? Did the number of members increase?	No
Communication with Members	
Do you use any newsletters, bulletins, blogs or other methods to communicate with members in your country?	Newsletters, presence on Facebook, Twitter & Instagram
If yes, how many were sent or used in the year 2020?	
Do the members (hosts and travelers) in your country receive other Servas International information, such as SI News, requests to volunteers, that is sent to the key people?	3 Newsletters plus meeting papers for Virtual AGM
Servas Events and Peacebuilding	
In what ways did your Servas Group advance the "peacebuilding" mission of Servas in 2020?	International Zoom meetings with Rwanda, Portugal, Japan, Argentina & Columbia; some members have joined other international Servas zoom meetings
Has your Servas group linked with/participated in/co-organized peace related events with other organizations?	Yes
If, yes, please give details	We have offered support to groups that support integration of refugees and asylum seekers
Do you keep a record and publish UN peace related activities ?	We provide link to SI News, which publicises these events
If, yes, please give details	

National Events	
Do you have any statutes (or what is also called bylaws and/or a constitution) that regulate your activities in your national Servas group?	Yes
Is your Servas group registered?	Registered as a limited company in the UK
Do you have an annual meeting? If so when will this or any other meeting take place in 2021?	6 juni 2021
Do you have regular meetings of your national board/committee? When are these planned to take place in 2021?	Yes, usually in January, June & September; recently have met online for special meetings
Did your group organize any national or international Servas events in 2020 (for example, work camp, youth meet, group travel etc.)?	No
If, yes, please give details	
Do you plan to organize any such events in 2020?	No
If yes, please give details	
Are your meetings open to members of other Servas groups? Do you publish them on the global Servas website?	No
How do you attract volunteers to help with Servas activities in your country?	Newsletter appeals, personal contact, especially through regional coordinators
Looking at the projects you have done in your country, what worked well?	Youth and Family meetings, AGM weekends with business as well as socialising
What are your priorities for 2021 for Servas in your country? (Development/internal process/ financial/peace activities/communications)	New website; filling vacant committee positions
How can EXCO or other national groups help to improve your National Group?	We have asked Jonny Saganger to participate in pre-Servas Britain AGM discussion zoom meeting on 8 May 2021
Would you like to make any other comments or suggestions?	This report needs to be revised to reflect the current situation within Servas, including the financial situation and effects of the pandemic.
Would you like to make any other comments or suggestions?	
If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	We have all been forced to limit travel; also, shopping locally, fruit and veg deliveries by company called Oddbox, which rescues imperfect and excess fruit and veg

Country:	Bulgaria
National Secretary:	
Name	Jivko Gradinarov
E-mail	jivkogradinarov@gmail.com

Since when have you been serving as National Secretary?	1st of October 2019
Deputy National Secretary, if any:	
Name	Tania Bojadjieva
E-mail	tboyadjieva@gmail.com
Since when have you been serving as National Secretary?	
Treasurer:	none
Name	
E-mail	
Peace Secretary	none
Name	
E-mail	
Host List Officer/ ServasOnline Coordinator, if any:	
Name	
E-mail	
Hosts, Host Lists and ServasOnline	
How many host households (day hosts plus overnight hosts) did you have on December 31, 2020?	30
How many of those host households were Day-Hosts?	12
How many individual people are listed in your host list?	18
Do hosts in your country get a copy of the list?	yes
Are your Servas members on ServasOnline?	yes
How do you incite your members to keep their profiles up-to-date?	annual emails
Does your Servas group run its own website?	no
Does your group accept members that are neither hosts, nor travelers?	no
Travelers	
How many Servas International stamps did your country use in 2020?	0
How much money does your country need to pay to Servas International for 2020 stamps, and on what date will the transfer be made?	none
Recruitment of New Members	

Have you carried out any specific activity/activities to recruit new hosts and travelers as Servas members?	no
If the answer is yes: Could you please describe your activity/activities?	
In your country, has the new web-presence with ServasOnline lead to more people interested in Servas? Did the number of members increase?	no
Communication with Members	
Do you use any newsletters, bulletins, blogs or other methods to communicate with members in your country?	this year after march no newsletters were sent
If yes, how many were sent or used in the year 2020?	0
Do the members (hosts and travelers) in your country receive other Servas International information, such as SI News, requests to volunteers, that is sent to the key people?	no
Servas Events and Peacebuilding	
In what ways did your Servas Group advance the "peacebuilding" mission of Servas in 2020?	none
Has your Servas group linked with/participated in/co-organized peace related events with other organizations?	
If, yes, please give details	
Do you keep a record and publish UN peace related activities ?	
If, yes, please give details	
National Events	
Do you have any statutes (or what is also called bylaws and/or a constitution) that regulate your activities in your national Servas group?	no
Is your Servas group registered?	no
Do you have an annual meeting? If so when will this or any other meeting take place in 2021?	no
Do you have regular meetings of your national board/committee? When are these planned to take place in 2021?	no
Did your group organize any national or international Servas events in 2020 (for example, work camp, youth meet, group travel etc.)?	no
If, yes, please give details	
Do you plan to organize any such events in 2020?	no, due to the pandemic
If yes, please give details	

Are your meetings open to members of other Servas groups? Do you publish them on the global Servas website?	
How do you attract volunteers to help with Servas activities in your country?	
Looking at the projects you have done in your country, what worked well?	
What are your priorities for 2021 for Servas in your country? (Development/internal process/ financial/peace activities/communications)	
How can EXCO or other national groups help to improve your National Group?	
Would you like to make any other comments or suggestions?	
Would you like to make any other comments or suggestions?	no
If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	

Country:	Canada
National Secretary:	
Name	Nancy Palardy
E-mail	npalardy@web.ca
Since when have you been serving as National Secretary?	juli 2020
Deputy National Secretary, if any:	
Name	Kent Macaulay (Servas International Liaison)
E-mail	kentmacaulay3@gmail.com
Since when have you been serving as National Secretary?	
Treasurer:	
Name	Christine Fernie
E-mail	servascanadatreasurer@gmail.com
Peace Secretary	
Name	Barbara Mitchell-Pollock and Aurelie Renaudin
E-mail	barbaramp60@gmail.com; aurelie_renaudin@hotmail.com

Host List Officer/ ServasOnline Coordinator, if any:	
Name	Jim Leask
E-mail	jim.servascanada@gmail.com
Hosts, Host Lists and ServasOnline	
How many host households (day hosts plus overnight hosts) did you have on December 31, 2020?	363 hosts + 20 Day Hosts Only = 383 hosts
How many of those host households were Day-Hosts?	142 hosts will day host+20 Day Hosts Only= 162
How many individual people are listed in your host list?	423 profiles in ServasOnline (SOL)
Do hosts in your country get a copy of the list?	Only online via SOL.
Are your Servas members on ServasOnline?	Yes
How do you incite your members to keep their profiles up-to-date?	Annual reminder via email after they pay yearly membership. Admin support is offered in email.
Does your Servas group run its own website?	yes. www.canadaservas.org
Does your group accept members that are neither hosts, nor travelers?	yes
Travelers	
How many Servas International stamps did your country use in 2020?	47 Stamps sold in 2020.
How much money does your country need to pay to Servas International for 2020 stamps, and on what date will the transfer be made?	2,940 CHF paid 26 Jan '21
Recruitment of New Members	
Have you carried out any specific activity/activities to recruit new hosts and travelers as Servas members?	yes, but very limited because of COVID-19 challenges and membership focus on travel and hosting.
If the answer is yes: Could you please describe your activity/activities?	Launch of new Servas Canada website, and updating it; posts on FaceBook.
In your country, has the new web-presence with ServasOnline lead to more people interested in Servas? Did the number of members increase?	Memberships declined due to COVID-19 as too many members see no value in Servas without an option to travel or host. The board sees the need to shift member focus to peace, and in particular to activities that can contribute to making connections across individuals, nations and cultures toward advancing peace, including hosting and travel, direct programming, and SI's participation in the UN,
Communication with Members	

Do you use any newsletters, bulletins, blogs or other methods to communicate with members in your country?	MailChimp used to email communications to Servas Canada members; supplemented by phone calls in specific instances. Members encouraged to visit our website for news and other information. (A regular newsletter was re-instigated to members in 2021.)
If yes, how many were sent or used in the year 2020?	5 or 6 emails sent in 2020
Do the members (hosts and travelers) in your country receive other Servas International information, such as SI News, requests to volunteers, that is sent to the key people?	Yes. SI Newsletters are forwarded to members who are fine on accepting emails.
Servas Events and Peacebuilding	
In what ways did your Servas Group advance the "peacebuilding" mission of Servas in 2020?	The COVID-19 pandemic undercut almost all activities. On International Peace Day in Sep '20, one of our Peace Secretaries composed a message that went to all Servas Canada members. Also, a Servas Canada member became one of SI's five reps to the UN in New York.
Has your Servas group linked with/participated in/co-organized peace related events with other organizations?	Yes.
If, yes, please give details	We were pleased to sponsor a prize for Servas Brazil's writing contest for youth on the topic of peace and the environment.
Do you keep a record and publish UN peace related activities ?	yes
If, yes, please give details	On the Servas Canada website, there is a description of how Servas is involved at the UN, and how members may engage in the UN's Sustainable Development Goals.
National Events	
Do you have any statutes (or what is also called bylaws and/or a constitution) that regulate your activities in your national Servas group?	Yes. Our revised constitution was approved by the membership on 23 Aug 2020. We have a draft Operations Manual that defines roles, responsibilities and operating procedures.
Is your Servas group registered?	no
Do you have an annual meeting? If so when will this or any other meeting take place in 2021?	No
Do you have regular meetings of your national board/committee? When are these planned to take place in 2021?	yes. Meetings (online) are at least every other month. Since June 2020, the board has been meeting every 4 to 6 weeks. The board also had a three-session virtual retreat in Jan-Feb 2021 for strategic planning, and will do something similar annually.

Did your group organize any national or international Servas events in 2020 (for example, work camp, youth meet, group travel etc.)?	no
If, yes, please give details	
Do you plan to organize any such events in 2020?	Yes
If yes, please give details	No in person meetings planned. ZOOM license purchased in 2021 to take Servas Canada online to connect more closely with our members. A calendar was added to our website to promote events that will take place once or twice a month in 2021. Open to as many people as our license will allow.
Are your meetings open to members of other Servas groups? Do you publish them on the global Servas website?	We haven't opened our Board meetings to other Servas groups. Our Board will consider this in 2021.
How do you attract volunteers to help with Servas activities in your country?	We have a Volunteer Coordinator to lead all aspects of volunteer recruitment, orientation, and appreciation. Annual email to all members inviting them to volunteer. Direct follow up with a job description to interested people.
Looking at the projects you have done in your country, what worked well?	No projects for 2020. We have gone online with Zoom in 2021 to create events for members.
What are your priorities for 2021 for Servas in your country? (Development/internal process/ financial/peace activities/communications)	Virtual retreat for the board. Re-engaging with Servas Canada members after a year of no travel or hosting because of the pandemic, and creating closer, consistent communication with them via regular newsletter. In 2021, we began Zoom events (Happy Hours; discussion sessions on the UN Committee on the Status of Women conference; Trivia Night; others). We also plan to find ways to strengthen member awareness of and engagement with the UN. And we planning to expand the awareness of Servas Canada among the Canadian public by opening Zoom events to guests.
How can EXCO or other national groups help to improve your National Group?	No specific ideas for improvement. The SI News Bulletin and SI website continue to help Servas Canada to keep informed. The Direct Vote process is thorough and organized as is.

Would you like to make any other comments or suggestions?	The SI Annual Report is a beast. Does anyone read it all? Perhaps an annual SI newsletter article that is 1-4 pages (maximum) of the highlights, best practices, creative ideas, etc. Such an annual article might raise greater awareness and interest in the SI Annual Report and encourage more members to read or at least look at the full document. Attached is an article submitted by an SC Board member on "How to Approach the Beast".
Would you like to make any other comments or suggestions?	One of our board members expressed the role of Servas in the future is "to bring the information in front of our members, invite them to learn, question, seek more info, and hopefully act. We are an organization of many like minded, inquisitive, thoughtful, compassionate people who care about the world's people and we will be called in directions of action that suit our energy, time and abilities. If our programming keeps this in mind going forward I believe we can continue to attract the interest of many of our members..."
If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	COVID-19 has decimated travel and smog-free skies have also raised the consciousness of all board members of limiting future travel. Board members discussed being inspired to travel in country more to reduce our footprint, to explore diversity right here at home and to meet in person, when it is safe, the members of our own Servas Community that we have connected with more online due to COVID-19.

Country:	Chile
National Secretary:	
Name	Aneris Cao
E-mail	anerisca@gmail.com
Since when have you been serving as National Secretary?	april 2017
Deputy National Secretary, if any:	
Name	Joel Poblete
E-mail	joel.poblete@gmail.com
Since when have you been serving as National Secretary?	
Treasurer:	
Name	Paz Undurraga

E-mail	pazuc.valpo@gmail.com
Peace Secretary	
Name	Javier Heusser
E-mail	jheusserd@gmail.com
Host List Officer/ ServasOnline Coordinator, if any:	
Name	Angela Cortés
E-mail	angelacortesp@gmail.com
Hosts, Host Lists and ServasOnline	
How many host households (day hosts plus overnight hosts) did you have on December 31, 2020?	29
How many of those host households were Day-Hosts?	14
How many individual people are listed in your host list?	33
	Yes, they can access by SOL System
Do hosts in your country get a copy of the list?	Yes, during the last years our Servas members have began to use and be part of Servas online, even if still some of our members have not become totally familiar with SOL, and as we wrote in our former annual report, SOL itself it's not very user friendly.
Are your Servas members on ServasOnline?	We write to them with video tutorials, trying to incite them to keep their profiles up to date, but we know we have still work there
How do you incite your members to keep their profiles up-to-date?	Yes, www.servaschile.cl, and we are also in Facebook and Instagram.
Does your Servas group run its own website?	No
Does your group accept members that are neither hosts, nor travelers?	
	6
Travelers	0 (we used less than 10 stamps)
How many Servas International stamps did your country use in 2020?	
How much money does your country need to pay to Servas International for 2020 stamps, and on what date will the transfer be made?	
	Yes
Recruitment of New Members	It's not an specific activity, but as we have already wrote in our formers annual reports, we have invited some people to join us in our annual meeting, to talk a bit about what we do and introduce Servas to them.

Have you carried out any specific activity/activities to recruit new hosts and travelers as Servas members?	Maybe, we are not totally sure about it, but regarding the people that contact us through SOL at least we can have the idea that more people is getting interested in Servas Chile, even if finally not many of them become members.
If the answer is yes: Could you please describe your activity/activities?	
In your country, has the new web-presence with ServasOnline lead to more people interested in Servas? Did the number of members increase?	
	We don't use newsletters, bulletins or blogs, but we are constantly forwarding mails with Servas information during the year, around six or seven mails every year and many WhatsApp messages during the year in our Servas Chile group chat, very active in WhatsApp.
Communication with Members	
Do you use any newsletters, bulletins, blogs or other methods to communicate with members in your country?	Yes, every important official communication from Servas International that has to be shared is properly forwarded to our members, as we wrote before we are constantly forwarding mails with Servas information during the year.
If yes, how many were sent or used in the year 2020?	
Do the members (hosts and travelers) in your country receive other Servas International information, such as SI News, requests to volunteers, that is sent to the key people?	
	As in the three former years, we suggested to our members to organize activities related with the International Peace Day, and the International Servas Week. Besides that, we received a SYLE from USA in august-september 2019, activity that we think is also peacebuilding, crossing cultures borders.
Servas Events and Peacebuilding	Yes
In what ways did your Servas Group advance the "peacebuilding" mission of Servas in 2020?	We think here we can talgo about the SYLE we received from USA in the months of august and september. This activity allowed us to make meetings for our guest, which stregethen also the relations between local members. Her name is Kassia Rudd and che left Chile with a very grateful experience, where she could meet several hosts in different cities, and the cultural exchange has been very postive for all.
Has your Servas group linked with/participated in/co-organized peace related events with other organizations?	Yes

If, yes, please give details	We use to forward every information sent by the International Peace Secretary, and that information usually includes the activities of the UN peace area.
Do you keep a record and publish UN peace related activities ?	Not yet
If, yes, please give details	
National Events	
Do you have any statutes (or what is also called bylaws and/or a constitution) that regulate your activities in your national Servas group?	Not yet
Is your Servas group registered?	No
Do you have an annual meeting? If so when will this or any other meeting take place in 2021?	Yes, we always have an annual meeting, a general assembly. This year we were originally planning it for the 19th of April, but the world pandemic and the situation regarding the CO-VID19 is affecting also our country, so thinking on the uncertainty of the moment, we don't have a deffinitive date by now... Everything will depend on how the situation evolves in Chile during the next months.
Do you have regular meetings of your national board/committee? When are these planned to take place in 2021?	Yes, we organize regular meetings of our executive commitee, at least two or three meetings every year. We were planning originally one for the 22nd of March, but the situation in our country regarding the CO-VID 19 forced us to stop any activities during the next months, while we wait until the pandemic can be controlled.
Did your group organize any national or international Servas events in 2020 (for example, work camp, youth meet, group travel etc.)?	Yes
If, yes, please give details	For the second consecutive year, on 2019 we organized our work and meeting camp to share and exchange good moments between our members, in the same weekend of our general assembly, on April 6th and 7th, a special moment in which we also remembered the 70th anniversary of Servas International. During the meeting, our Peace Secretary, Javier Heusser, informed us about the SICOGA 2018 from South Korea. In 2019 we also helped to organize the SYLE for Kassia Rudd, a young girl from Portland (USA), she stayed in our country between August and September, and she was very happy with the experience, as we said before

Do you plan to organize any such events in 2020?	Until now, we only have organized our meeting for our members, so we haven't published or announced them on the Servas website, but we have received Servas visitors that were hosted by our national members. So our meetings have been international. Our but is to stregheten the ties between local members, that's why we didn't open our meetings yet. We hope to do so soon.
If yes, please give details	We would love to, but as we wrote before in this report, the world pandemic and the situation regarding the CO-VID19 is also affecting our country in this moment, and by now we don't have certainty on how everything will evolve, so everything will depend on how will be the situation in Chile during the next months.
Are your meetings open to members of other Servas groups? Do you publish them on the global Servas website?	
How do you attract volunteers to help with Servas activities in your country?	We continue developing informal meetings with people that we think may be interested in joining Servas, specially young people, explaining to them what is Servas and how does it work.
Looking at the projects you have done in your country, what worked well?	Until now, all the activities have been working well, and as we said in the last reports, we are happy regarding how in the last years there is more, better and constant communication between our members.

What are your priorities for 2021 for Servas in your country? (Development/internal process/ financial/peace activities/communications)	As we wrote last year in our former report, during the last years we have been attracting more people to Servas Chile, but we think that we still can do even more, so we still would like to have more new members, specially young people, and also inform more to the people about Servas, and organize new activities with our members, and have a better communication with the other Servas in the world, specially in Latin America. In this way, we are participating virtually in whatsapp group and meetings of the Servas latinamerician NS, kindly coordinated by Lilly Kerekes. Even if we would like to improve all this, we have a context that makes it difficult: since past October our country has been in the middle of a complex social crisis that have affected many things in Chile, and now with the world pandemic regarding the CO-VID19, everything can be changing during the next months, so by now it's even more difficult to think in the future, because everything will depend on how will be the situation in Chile during the next months.
How can EXCO or other national groups help to improve your National Group?	As we wrote on our former report, maybe the most important would be to keep improving the development of SOL, so in that way more Servas member would be using it more fluently. And, also as we wrote last year, we keep thinking that it is totally necessary to improve the communication between the Servas members in Latin America, to be more coordinated and in contact. We think this has a good start with the whatsapp group of latinamerican NS, and we hope it will go deeper. But, at the same time, we understand that the world is having such a complex moment right now because of the pandemic situation, that in the next future, all the efforts after that should go first on that direction.
Would you like to make any other comments or suggestions?	
Would you like to make any other comments or suggestions?	
If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	

Country:	China
National Secretary:	
Name	jack Huang
E-mail	jack.r.huang@msn.com
Since when have you been serving as National Secretary?	2015
Deputy National Secretary, if any:	
Name	Tiffany Zheng
E-mail	tiffany.cn@vip.163.com
Since when have you been serving as National Secretary?	
Treasurer:	
Name	Xianhong Luo
E-mail	452038679@qq.com
Peace Secretary	
Name	N/A
E-mail	
Host List Officer/ ServasOnline Coordinator, if any:	
Name	Hunter Liu
E-mail	nil.cat@gmail.com
Hosts, Host Lists and ServasOnline	
How many host households (day hosts plus overnight hosts) did you have on December 31, 2020?	25
How many of those host households were Day-Hosts?	25
How many individual people are listed in your host list?	25
Do hosts in your country get a copy of the list?	yes
Are your Servas members on ServasOnline?	yes
How do you incite your members to keep their profiles up-to-date?	We tried to encourage people do it on site during national conference time
Does your Servas group run its own website?	no
Does your group accept members that are neither hosts, nor travelers?	yes
Travelers	

How many Servas International stamps did your country use in 2020?	0
How much money does your country need to pay to Servas International for 2020 stamps, and on what date will the transfer be made?	none
Recruitment of New Members	
Have you carried out any specific activity/activities to recruit new hosts and travelers as Servas members?	no
If the answer is yes: Could you please describe your activity/activities?	
In your country, has the new web-presence with ServasOnline lead to more people interested in Servas? Did the number of members increase?	not really
Communication with Members	
Do you use any newsletters, bulletins, blogs or other methods to communicate with members in your country?	yes
If yes, how many were sent or used in the year 2020?	5
Do the members (hosts and travelers) in your country receive other Servas International information, such as SI News, requests to volunteers, that is sent to the key people?	yes
Servas Events and Peacebuilding	
In what ways did your Servas Group advance the "peacebuilding" mission of Servas in 2020?	we encourage each other and maintain contact with each other during the pandemic lockdown
Has your Servas group linked with/participated in/co-organized peace related events with other organizations?	no
If, yes, please give details	
Do you keep a record and publish UN peace related activities ?	yes
If, yes, please give details	once the newsletter arrives, members will receive it
National Events	
Do you have any statutes (or what is also called bylaws and/or a constitution) that regulate your activities in your national Servas group?	no
Is your Servas group registered?	no
Do you have an annual meeting? If so when will this or any other meeting take place in 2021?	no, but we want to have one in 2021

Do you have regular meetings of your national board/committee? When are these planned to take place in 2021?	no
Did your group organize any national or international Servas events in 2020 (for example, work camp, youth meet, group travel etc.)?	no
If, yes, please give details	
Do you plan to organize any such events in 2020?	yes
If yes, please give details	we plan to have a 2021 annual conference
Are your meetings open to members of other Servas groups? Do you publish them on the global Servas website?	yes
How do you attract volunteers to help with Servas activities in your country?	we encourage members to bring their friends as volunteers
Looking at the projects you have done in your country, what worked well?	we have not done any project so far
What are your priorities for 2021 for Servas in your country? (Development/internal process/ financial/peace activities/communications)	we shall try to have the annual conference done
How can EXCO or other national groups help to improve your National Group?	let's try to create more space of conversation
Would you like to make any other comments or suggestions?	no
Would you like to make any other comments or suggestions?	no
If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	we have not paid much attention to that aspect yet. For Chinese people, it is more like a national policy so we go with the wind.

Country:	Colombia
National Secretary:	
Name	Ana Maria Fajardo Maldonado
E-mail	amfmdej@yahoo.com
Since when have you been serving as National Secretary?	Septiembre 2013, ratificado para continuar marzo 2020
Deputy National Secretary, if any:	
Name	Elsa Prieto
E-mail	elsaprila@gmail.com
Since when have you been serving as National Secretary?	

Treasurer:	
Name	Emeilandis Mercado Coronado
E-mail	emeilandis2090@hotmail.com
Peace Secretary	
Name	Monica Ramirez
E-mail	moni10ca26@gmail.com
Host List Officer/ ServasOnline Coordinator, if any:	
Name	Leandro Hoyos
E-mail	leandro.arquitecto@gmail.com
Hosts, Host Lists and ServasOnline	
How many host households (day hosts plus overnight hosts) did you have on December 31, 2020?	80
How many of those host households were Day-Hosts?	40
How many individual people are listed in your host list?	80
Do hosts in your country get a copy of the list?	No. Tenemos un chat WA nacional.
Are your Servas members on ServasOnline?	Motivacion uno a uno. Talleres grupales. Atención individual por coordinador de listas.Requisito parte del proceso para nuevos ingresos. Contar con el apoyo de la persona de sistemas de Servas On Line.
How do you incite your members to keep their profiles up-to-date?	
Does your Servas group run its own website?	
Does your group accept members that are neither hosts, nor travelers?	0
	0
Travelers	
How many Servas International stamps did your country use in 2020?	Si.
How much money does your country need to pay to Servas International for 2020 stamps, and on what date will the transfer be made?	Todo el 2020 por Pandemia y medidas de gobierno se realizaron Presentaciones artisticas. Proyectos sociales. Publicaciones en medios como prensa, radio, TV y redes sociales de manera virtual Se desarrollo el Programa radial Carta Viajera a través del dial en línea de la emisora Encuentro radio para la comunidad, los lunes cada 15 días de 11 am a 12 del día hora Colombia.

Recruitment of New Members	
Have you carried out any specific activity/activities to recruit new hosts and travelers as Servas members?	Si.
If the answer is yes: Could you please describe your activity/activities?	Mas de 2000. Uso de WA diario de servas colombia y del chat Amigos de Servas de Latinoamerica. Uso de Facebook : con frecuencia semanal. Uso de correo mail cada vez que se requiere y recibe solicitud. Tanto a nivel Servas Colombia, como de Servas Internacional, Servas Trip y Servas Arts y Servas de otros paises en sus paginas web.
In your country, has the new web-presence with ServasOnline lead to more people interested in Servas? Did the number of members increase?	Si.
Communication with Members	
Do you use any newsletters, bulletins, blogs or other methods to communicate with members in your country?	Adelantamos el Proyecto EPIICAS Exploraciones Integrales InterCulturales Accion Social en todo el territorio colombiano de manera virtual continuamos con reuniones semanales para ayudar virtualmente y con logística en este año de Pandemia..
If yes, how many were sent or used in the year 2020?	No.
Do the members (hosts and travelers) in your country receive other Servas International information, such as SI News, requests to volunteers, that is sent to the key people?	
	Si guardamos registro documental en el Facebook de Servas Colombia. Aún nuestras actividades no son publicadas en ONU ni Unesco.
Servas Events and Peacebuilding	
In what ways did your Servas Group advance the "peacebuilding" mission of Servas in 2020?	
Has your Servas group linked with/participated in/co-organized peace related events with other organizations?	
If, yes, please give details	Usamos los estatutos de Servas Internacional que fueron traducidos por Pablo Colangelo. Última actualización en Febrero 20 del 2021
Do you keep a record and publish UN peace related activities ?	No
If, yes, please give details	Si. Estaba prevista para septiembre del 2020 en el marco del Desarrollo de Servas en Latinoamerica. Esta fue cancelada por motivos de la Pandemia

	2 reuniones formales de la junta. Una en cada semestre.
National Events	No. Toda la actividad de reuniones, presentaciones culturales, artísticas y por La Paz se llevaron a cabo virtualmente y fueron publicadas en las redes sociales de Servas Colombia y Servas International
Do you have any statutes (or what is also called bylaws and/or a constitution) that regulate your activities in your national Servas group?	
Is your Servas group registered?	Si. Continuar las presentaciones virtuales .Participar en la Escuela de Paz en Turquía
Do you have an annual meeting? If so when will this or any other meeting take place in 2021?	
Do you have regular meetings of your national board/committee? When are these planned to take place in 2021?	Invitacion personal por cada miembro de servas colombia.
Did your group organize any national or international Servas events in 2020 (for example, work camp, youth meet, group travel etc.)?	Todo, muy importante los proyectos sociales de voluntariado.
If, yes, please give details	
Do you plan to organize any such events in 2020?	Servas On Line.
If yes, please give details	
Are your meetings open to members of other Servas groups? Do you publish them on the global Servas website?	Necesitamos apoyo para pago internet, mantenimiento equipo computadora y cables, pagar un tiempo semanal a una persona para sacar adelante el directorio de Servas Colombia con buena informacion.
How do you attract volunteers to help with Servas activities in your country?	
Looking at the projects you have done in your country, what worked well?	Promoviendo y apoyo en gastos de viaje a un miembro servas de la region para reactivar a otros grupos Servas, por ejemplo en Peru.
What are your priorities for 2021 for Servas in your country? (Development/internal process/ financial/peace activities/communications)	Crear un espacio de crónica para cada país , desarrollado por cada país que sea incluido física y virtualmente en el Calendario de Servas Internacional junto con las Actividades que planeamos en Servas Colombia para ser visibles a los viajeros de Servas. Usar link a Eventos de nuestro Face book @servas.colombia
How can EXCO or other national groups help to improve your National Group?	
Would you like to make any other comments or suggestions?	

Would you like to make any other comments or suggestions?	
If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	

Country:	Costa Rica
National Secretary:	
Name	Carmen Mora Mora
E-mail	rafaelamora3134@gmail.com
Since when have you been serving as National Secretary?	
Deputy National Secretary, if any:	
Name	Roxana Fonseca
E-mail	roxanafonseca@costarricense.cr
Since when have you been serving as National Secretary?	
Treasurer:	
Name	Nydia Fernandez Aguilar
E-mail	fernandezan@bccr.fi.cr
Peace Secretary	
Name	Tatiana Colinderes
E-mail	colinderes.tatiana@gmail.com
Host List Officer/ ServasOnline Coordinator, if any:	
Name	Marc Krebs
E-mail	marc-paul.krebs@gmx.de
Hosts, Host Lists and ServasOnline	
How many host households (day hosts plus overnight hosts) did you have on December 31, 2020?	60
How many of those host households were Day-Hosts?	8
How many individual people are listed in your host list?	65
Do hosts in your country get a copy of the list?	Yes
Are your Servas members on ServasOnline?	Yes
How do you incite your members to keep their profiles up-to-date?	During (virtual) meetings information on profiles is shared
Does your Servas group run its own website?	Facebook

Does your group accept members that are neither hosts, nor travelers?	No
Travelers	
How many Servas International stamps did your country use in 2020?	0
How much money does your country need to pay to Servas International for 2020 stamps, and on what date will the transfer be made?	0
Recruitment of New Members	
Have you carried out any specific activity/activities to recruit new hosts and travelers as Servas members?	Due to the global pandemic, no activ recruitment has taken place
If the answer is yes: Could you please describe your activity/activities?	
In your country, has the new web-presence with ServasOnline lead to more people interested in Servas? Did the number of members increase?	The increase of sevas member is based in networking rather than the web-presence
Communication with Members	
Do you use any newsletters, bulletins, blogs or other methods to communicate with members in your country?	Social media channels
If yes, how many were sent or used in the year 2020?	Irregular whatsapp messages/news
Do the members (hosts and travelers) in your country receive other Servas International information, such as SI News, requests to volunteers, that is sent to the key people?	No
Servas Events and Peacebuilding	
In what ways did your Servas Group advance the "peacebuilding" mission of Servas in 2020?	Community charity
Has your Servas group linked with/participated in/co-organized peace related events with other organizations?	Due to pandemic the collaboration with other organizations has been minimum
If, yes, please give details	
Do you keep a record and publish UN peace related activities ?	
If, yes, please give details	
National Events	
Do you have any statutes (or what is also called bylaws and/or a constitution) that regulate your activities in your national Servas group?	No
Is your Servas group registered?	Yes

Do you have an annual meeting? If so when will this or any other meeting take place in 2021?	Virtually, yes
Do you have regular meetings of your national board/committee? When are these planned to take place in 2021?	Virtually, yes
Did your group organize any national or international Servas events in 2020 (for example, work camp, youth meet, group travel etc.)?	Community work/charity
If, yes, please give details	Charity for communities in need at the end of the year 2020
Do you plan to organize any such events in 2020?	For end 2021, yes
If yes, please give details	Charity for communities in need
Are your meetings open to members of other Servas groups? Do you publish them on the global Servas website?	Yes
How do you attract volunteers to help with Servas activities in your country?	
Looking at the projects you have done in your country, what worked well?	
What are your priorities for 2021 for Servas in your country? (Development/internal process/ financial/peace activities/communications)	Strengthen cooperation within Servas Costa Rica
How can EXCO or other national groups help to improve your National Group?	
Would you like to make any other comments or suggestions?	
Would you like to make any other comments or suggestions?	
If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	

Country:	Czech Republic
National Secretary:	
Name	Vera Frühaufova
E-mail	vera.fruhaufova@gmail.com
Since when have you been serving as National Secretary?	2003
Deputy National Secretary, if any:	
Name	Vladimir Nyvlt
E-mail	vlad.nyvlt@gmail.com

Since when have you been serving as National Secretary?	
Treasurer:	
Name	Martin Chytil
E-mail	martinch@centrum.cz
Peace Secretary	
Name	Vladimir Rocek
E-mail	vladimir.rocek@seznam.cz
Host List Officer/ ServasOnline Coordinator, if any:	
Name	Martin Chytil
E-mail	martinch@centrum.cz
Hosts, Host Lists and ServasOnline	
How many host households (day hosts plus overnight hosts) did you have on December 31, 2020?	117
How many of those host households were Day-Hosts?	33
How many individual people are listed in your host list?	185
Do hosts in your country get a copy of the list?	
Are your Servas members on ServasOnline?	yes
How do you incite your members to keep their profiles up-to-date?	e-mail notification
Does your Servas group run its own website?	yes
Does your group accept members that are neither hosts, nor travelers?	yes
	25
Travelers	
How many Servas International stamps did your country use in 2020?	12
How much money does your country need to pay to Servas International for 2020 stamps, and on what date will the transfer be made?	CHF 210, paid in December 2020
Recruitment of New Members	
Have you carried out any specific activity/activities to recruit new hosts and travelers as Servas members?	No
If the answer is yes: Could you please describe your activity/activities?	

In your country, has the new web-presence with ServasOnline lead to more people interested in Servas? Did the number of members increase?	No
Communication with Members	
Do you use any newsletters, bulletins, blogs or other methods to communicate with members in your country?	Yes - facebook and e-mails sent to individual members
If yes, how many were sent or used in the year 2020?	on facebook there are frequent news
Do the members (hosts and travelers) in your country receive other Servas International information, such as SI News, requests to volunteers, that is sent to the key people?	yes - this information is distributed via e mails
Servas Events and Peacebuilding	
In what ways did your Servas Group advance the "peacebuilding" mission of Servas in 2020?	N/A
Has your Servas group linked with/participated in/co-organized peace related events with other organizations?	No
If, yes, please give details	No
Do you keep a record and publish UN peace related activities ?	
If, yes, please give details	
National Events	
Do you have any statutes (or what is also called bylaws and/or a constitution) that regulate your activities in your national Servas group?	No
Is your Servas group registered?	No
Do you have an annual meeting? If so when will this or any other meeting take place in 2021?	No - Covid 19
Do you have regular meetings of your national board/committee? When are these planned to take place in 2021?	No - Covid 20
Did your group organize any national or international Servas events in 2020 (for example, work camp, youth meet, group travel etc.)?	No - Covid 21
If, yes, please give details	
Do you plan to organize any such events in 2020?	No
If yes, please give details	
Are your meetings open to members of other Servas groups? Do you publish them on the global Servas website?	No
How do you attract volunteers to help with Servas activities in your country?	N/A - Covid 19

Looking at the projects you have done in your country, what worked well?	N/A - Covid 19
What are your priorities for 2021 for Servas in your country? (Development/internal process/ financial/peace activities/communications)	Difcicult to plan any international meetings due to a possible travel restriction. We are trying continuesly to attract younger people to become Servas members. We are being active on facebook.
How can EXCO or other national groups help to improve your National Group?	
Would you like to make any other comments or suggestions?	
Would you like to make any other comments or suggestions?	
If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	

Country:	Denmark
National Secretary:	
Name	JAN DEGRAUWE
E-mail	info@servas.dk
Since when have you been serving as National Secretary?	2004
Deputy National Secretary, if any:	
Name	
E-mail	
Since when have you been serving as National Secretary?	
Treasurer:	
Name	INGRID PEDERSEN
E-mail	ingrid.pedersen55@gmail.com
Peace Secretary	
Name	
E-mail	
Host List Officer/ ServasOnline Coordinator, if any:	
Name	SUSANNE THESTRUP
E-mail	listebibliotek@servas.dk

Hosts, Host Lists and ServasOnline	
How many host households (day hosts plus overnight hosts) did you have on December 31, 2020?	60
How many of those host households were Day-Hosts?	1
How many individual people are listed in your host list?	188
Do hosts in your country get a copy of the list?	Online
Are your Servas members on ServasOnline?	Yes
How do you incite your members to keep their profiles up-to-date?	By newsletters
Does your Servas group run its own website?	Yes
Does your group accept members that are neither hosts, nor travelers?	Yes
Travelers	
How many Servas International stamps did your country use in 2020?	23
How much money does your country need to pay to Servas International for 2020 stamps, and on what date will the transfer be made?	CHF 890. The transfer has been made December 2020.
Recruitment of New Members	
Have you carried out any specific activity/activities to recruit new hosts and travelers as Servas members?	No
If the answer is yes: Could you please describe your activity/activities?	
In your country, has the new web-presence with ServasOnline lead to more people interested in Servas? Did the number of members increase?	Difficult to say in those "non-travel" times.
Communication with Members	
Do you use any newsletters, bulletins, blogs or other methods to communicate with members in your country?	Newsletters.
If yes, how many were sent or used in the year 2020?	2
Do the members (hosts and travelers) in your country receive other Servas International information, such as SI News, requests to volunteers, that is sent to the key people?	Yes
Servas Events and Peacebuilding	

In what ways did your Servas Group advance the "peacebuilding" mission of Servas in 2020?	
Has your Servas group linked with/participated in/co-organized peace related events with other organizations?	No
If, yes, please give details	
Do you keep a record and publish UN peace related activities ?	No
If, yes, please give details	
National Events	
Do you have any statutes (or what is also called bylaws and/or a constitution) that regulate your activities in your national Servas group?	Yes
Is your Servas group registered?	
Do you have an annual meeting? If so when will this or any other meeting take place in 2021?	Yes. Our National General Assembly will be on the 16. of May 2021.
Do you have regular meetings of your national board/committee? When are these planned to take place in 2021?	Normally twice a year. In Spring and Autumn.
Did your group organize any national or international Servas events in 2020 (for example, work camp, youth meet, group travel etc.)?	No
If, yes, please give details	
Do you plan to organize any such events in 2020?	Yes. If possible
If yes, please give details	
Are your meetings open to members of other Servas groups? Do you publish them on the global Servas website?	Yes. They are published on our website.
How do you attract volunteers to help with Servas activities in your country?	
Looking at the projects you have done in your country, what worked well?	
What are your priorities for 2021 for Servas in your country? (Development/internal process/ financial/peace activities/communications)	
How can EXCO or other national groups help to improve your National Group?	
Would you like to make any other comments or suggestions?	
Would you like to make any other comments or suggestions?	

If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	Boardmeeting online and discussions via email instead of physical meeting.
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Country:	Finland
National Secretary:	
Name	Arja Sigfrids
E-mail	arja.sigfrids@akat.fi
Since when have you been serving as National Secretary?	2019
Deputy National Secretary, if any:	
Name	Minna Aho
E-mail	minna_mea@gmail.com
Since when have you been serving as National Secretary?	
Treasurer:	
Name	Leena Juth
E-mail	leenajuth@gmail.com
Peace Secretary	
Name	
E-mail	
Host List Officer/ ServasOnline Coordinator, if any:	
Name	Arja Sigfrids
E-mail	
Hosts, Host Lists and ServasOnline	
How many host households (day hosts plus overnight hosts) did you have on December 31, 2020?	66
How many of those host households were Day-Hosts?	0
How many individual people are listed in your host list?	66
Do hosts in your country get a copy of the list?	no
Are your Servas members on ServasOnline?	yes
How do you incite your members to keep their profiles up-to-date?	I write letters 3 months between, help the old people myself
Does your Servas group run its own website?	yes
Does your group accept members that are neither hosts, nor travelers?	no

Travelers	
How many Servas International stamps did your country use in 2020?	0
How much money does your country need to pay to Servas International for 2020 stamps, and on what date will the transfer be made?	0
Recruitment of New Members	
Have you carried out any specific activity/activities to recruit new hosts and travelers as Servas members?	no
If the answer is yes: Could you please describe your activity/activities?	
In your country, has the new web-presence with ServasOnline lead to more people interested in Servas? Did the number of members increase?	yes, with a couple
Communication with Members	
Do you use any newsletters, bulletins, blogs or other methods to communicate with members in your country?	yes
If yes, how many were sent or used in the year 2020?	2
Do the members (hosts and travelers) in your country receive other Servas International information, such as SI News, requests to volunteers, that is sent to the key people?	yes,, by my letters
Servas Events and Peacebuilding	
In what ways did your Servas Group advance the "peacebuilding" mission of Servas in 2020?	
Has your Servas group linked with/participated in/co-organized peace related events with other organizations?	none
If, yes, please give details	
Do you keep a record and publish UN peace related activities ?	none
If, yes, please give details	
National Events	
Do you have any statutes (or what is also called bylaws and/or a constitution) that regulate your activities in your national Servas group?	not last year, covid
Is your Servas group registered?	yeas
Do you have an annual meeting? If so when will this or any other meeting take place in 2021?	yes, but 2 yeras without

Do you have regular meetings of your national board/committee? When are these planned to take place in 2021?	not last year, covid
Did your group organize any national or international Servas events in 2020 (for example, work camp, youth meet, group travel etc.)?	not last year, covid
If, yes, please give details	
Do you plan to organize any such events in 2020?	not last year, covid
If yes, please give details	
Are your meetings open to members of other Servas groups? Do you publish them on the global Servas website?	
How do you attract volunteers to help with Servas activities in your country?	
Looking at the projects you have done in your country, what worked well?	
What are your priorities for 2021 for Servas in your country? (Development/internal process/ financial/peace activities/communications)	none
How can EXCO or other national groups help to improve your National Group?	
Would you like to make any other comments or suggestions?	Covid stopped, I know this years 2 servas people are just moving around Finland, noone of us travelling
Would you like to make any other comments or suggestions?	
If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	

Country:	France
National Secretary:	
Name	Erick LEFORT
E-mail	presidentservasfrance@tutamail.com
Since when have you been serving as National Secretary?	2018
Deputy National Secretary, if any:	
Name	Isabelle GIRARD
E-mail	vicepresident@servas-france.org
Since when have you been serving as National Secretary?	

Treasurer:	
Name	Chantal LARUE BERTIN
E-mail	tresorier.servasfrance@gmail.com
Peace Secretary	None
Name	
E-mail	
Host List Officer/ ServasOnline Coordinator, if any:	None
Name	
E-mail	
Hosts, Host Lists and ServasOnline	
How many host households (day hosts plus overnight hosts) did you have on December 31, 2020?	2252 members
How many of those host households were Day-Hosts?	Not relevant for us, all are members
How many individual people are listed in your host list?	1950
Do hosts in your country get a copy of the list?	none
Are your Servas members on ServasOnline?	YES
How do you incite your members to keep their profiles up-to-date?	YES
Does your Servas group run its own website?	YES
Does your group accept members that are neither hosts, nor travelers?	NO
Travelers	
How many Servas International stamps did your country use in 2020?	148
How much money does your country need to pay to Servas International for 2020 stamps, and on what date will the transfer be made?	11 711 €
Recruitment of New Members	
Have you carried out any specific activity/activities to recruit new hosts and travelers as Servas members?	Yes

If the answer is yes: Could you please describe your activity/activities?	By adopting a single membership fee for all, which has simplified registration, and by reducing the fee for young adults (18-26). By creating new communication tools: new website, leaflets, magazine. By participating in events related to travelling ("Slow travel festival" ...)
In your country, has the new web-presence with ServasOnline lead to more people interested in Servas? Did the number of members increase?	We don't know About the number of members, it decrease, because of the COVID. Impossible to conclude anything this year
Communication with Members	
Do you use any newsletters, bulletins, blogs or other methods to communicate with members in your country?	YES
If yes, how many were sent or used in the year 2020?	About 6
Do the members (hosts and travelers) in your country receive other Servas International information, such as SI News, requests to volunteers, that is sent to the key people?	YES
Servas Events and Peacebuilding	
In what ways did your Servas Group advance the "peacebuilding" mission of Servas in 2020?	X
Has your Servas group linked with/participated in/co-organized peace related events with other organizations?	No
If, yes, please give details	X
Do you keep a record and publish UN peace related activities ?	No
If, yes, please give details	X
National Events	
Do you have any statutes (or what is also called bylaws and/or a constitution) that regulate your activities in your national Servas group?	YES
Is your Servas group registered?	YES
Do you have an annual meeting? If so when will this or any other meeting take place in 2021?	YES – Bordeaux, October 30-31
Do you have regular meetings of your national board/committee? When are these planned to take place in 2021?	YES June, then September -18-19 October 30 & November 1st
Did your group organize any national or international Servas events in 2020 (for example, work camp, youth meet, group travel etc.)?	No

If, yes, please give details	X
Do you plan to organize any such events in 2020?	In 2021, Meeting in South of France
If yes, please give details	Transpyrenéennes, with Spain
Are your meetings open to members of other Servas groups? Do you publish them on the global Servas website?	Yes & Yes
How do you attract volunteers to help with Servas activities in your country?	Hard... The best is to contact them directly. Sending emails to many persons doesn't work. But thanks to ServasOnline database, it has been possible to target members with accounting skills or linguistic skills to help with financial matters and translation work.
Looking at the projects you have done in your country, what worked well?	See above
What are your priorities for 2021 for Servas in your country? (Development/internal process/ financial/peace activities/communications)	Election year for the board
How can EXCO or other national groups help to improve your National Group?	x
Would you like to make any other comments or suggestions?	x
Would you like to make any other comments or suggestions?	x
If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	Group work of the board about eco-responsible traveling. Workshop with members during our GA. Information and advice will complement the publications on our national website

How do you incite your members to keep their profiles up-to-date?	At meetings we discuss but haven't had meetings this year...
Does your Servas group run its own website?	no
Does your group accept members that are neither hosts, nor travelers?	no
Travelers	
How many Servas International stamps did your country use in 2020?	NA
How much money does your country need to pay to Servas International for 2020 stamps, and on what date will the transfer be made?	NA
Recruitment of New Members	

Have you carried out any specific activity/activities to recruit new hosts and travelers as Servas members?	Yes , at meetings people bring a friend who is potentially interested.. We had 2 or 3 adhere last year in that way.
If the answer is yes: Could you please describe your activity/activities?	We planned a village games activity with Turkey, but it was not a wise moment and was abandoned.
In your country, has the new web-presence with ServasOnline lead to more people interested in Servas? Did the number of members increase?	We should created a site and this would lead more people to our activities or stimulate other ideas.
Communication with Members	
Do you use any newsletters, bulletins, blogs or other methods to communicate with members in your country?	Yes, we had two over the last year, letters to all members with announcements, requests and meeting notices
If yes, how many were sent or used in the year 2020?	2
Do the members (hosts and travelers) in your country receive other Servas International information, such as SI News, requests to volunteers, that is sent to the key people?	Yes they are copied on all Servas Intl information, News and requests or volunteers. Sometimes they have answered.
Servas Events and Peacebuilding	
In what ways did your Servas Group advance the "peacebuilding" mission of Servas in 2020?	Our member, Dep Nat Secy is actively working with another member to coordinate peace games with Turkey as soon as possible
Has your Servas group linked with/participated in/co-organized peace related events with other organizations?	no
If, yes, please give details	
Do you keep a record and publish UN peace related activities ?	No, but it would be intresting to receive news of these activities.
If, yes, please give details	
National Events	
Do you have any statutes (or what is also called bylaws and/or a constitution) that regulate your activities in your national Servas group?	Not yet. We adhere to the International guidelines.
Is your Servas group registered?	No, or we would have to pay taxes.
Do you have an annual meeting? If so when will this or any other meeting take place in 2021?	It took place in December of 2020
Do you have regular meetings of your national board/committee? When are these planned to take place in 2021?	We have frequent meetings as we work together in other organizations> In 2021 most members are scattered to village areas until winter.
Did your group organize any national or international Servas events in 2020 (for example, work camp, youth meet, group travel etc.)?	no, it was not possible
If, yes, please give details	

Do you plan to organize any such events in 2020?	TBD
If yes, please give details	
Are your meetings open to members of other Servas groups? Do you publish them on the global Servas website?	Of course, and we often have visitors from other Servas groups. They most recent was Nat Secry of Servas Switzerland (2021)
How do you attract volunteers to help with Servas activities in your country?	NA at this time
Looking at the projects you have done in your country, what worked well?	The beginnings of collaboration with Turkey look hopeful for when the pandemic is over.
What are your priorities for 2021 for Servas in your country? (Development/internal process/ financial/peace activities/communications)	This year we have facilitated the visit of a member to the Yehudi Menuhin Festival, thanks to our visitor from Switzerland, while we supported her administratively at the Embassy and the Festival.
How can EXCO or other national groups help to improve your National Group?	At this time we welcome comments and suggestions for online activities. We believe that "Servas friends" can be established through the Internat so experiences are exchanged. This should be an international initiative perhaps.
Would you like to make any other comments or suggestions?	
Would you like to make any other comments or suggestions?	
If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	NA

Country:	Gambia
National Secretary:	
Name	Name Musa Jarra
E-mail	E-mail musaballa72@gmail.com
Since when have you been serving as National Secretary?	2020
Deputy National Secretary, if any:	
Name	momodou Krubally
E-mail	E-mail momodoukrubally@gmail.com
Since when have you been serving as National Secretary?	
Treasurer:	
Name	Name muhammed Bandeh

E-mail	muhamedbandehs@gmail.com
Peace Secretary	
Name	Name lamin jarra
E-mail	laminjarra@gmail.com
	-
Host List Officer/ ServasOnline Coordinator, if any:	
Name	Name musa Jarra
E-mail	musaballa72@gmail.com
Hosts, Host Lists and ServasOnline	
How many host households (day hosts plus overnight hosts) did you have on December 31, 2020?	11
How many of those host households were Day-Hosts?	6
How many individual people are listed in your host list?	13
Do hosts in your country get a copy of the list?	
Are your Servas members on ServasOnline?	yes
How do you incite your members to keep their profiles up-to-date?	Not all of them are literates,those that can read and write profiles are guided to do so.
Does your Servas group run its own website?	we only have a facebook group through which we communicate,and make most of our updates
Does your group accept members that are neither hosts, nor travelers?	yes
Travelers	
How many Servas International stamps did your country use in 2020?	none,because we normally dont have travellers
How much money does your country need to pay to Servas International for 2020 stamps, and on what date will the transfer be made?	N/A
Recruitment of New Members	
Have you carried out any specific activity/activities to recruit new hosts and travelers as Servas members?	yes
If the answer is yes: Could you please describe your activity/activities?	
In your country, has the new web-presence with ServasOnline lead to more people interested in Servas? Did the number of members increase?	This is a challenge even for the existing member although the membership is increasing

Communication with Members	
Do you use any newsletters, bulletins, blogs or other methods to communicate with members in your country?	we communicate through our page on facebook,and whatsapp
If yes, how many were sent or used in the year 2020?	
Do the members (hosts and travelers) in your country receive other Servas International information, such as SI News, requests to volunteers, that is sent to the key people?	yes
Servas Events and Peacebuilding	
In what ways did your Servas Group advance the "peacebuilding" mission of Servas in 2020?	We are so much engage in peace building mission, the Gambia have just gone through difficult times,when our former head of state became a dictator and divided the country on tribal lines,so we took it upon ourselves to engage the youthful populace in organising cultural eventson the tribes in the country and preach words of reconciliation and forgiveness within ourselves and also introduce some who are interested in Servas Gambia,and through this we were able to achieved our objectivrs.
Has your Servas group linked with/participated in/co-organized peace related events with other organizations?	Yes,Peace Ambassadors ,a local base orgonisation,a none governmental organisation,has been our partners in most of our activities.
If, yes, please give details	It is as stated in question number 60
Do you keep a record and publish UN peace related activities ?	no
If, yes, please give details	
National Events	
Do you have any statutes (or what is also called bylaws and/or a constitution) that regulate your activities in your national Servas group?	Yes we have put in place some rule and regulations to administer the group.
Is your Servas group registered?	Not yet although we have started the process of registering it as Non Governmental Organisation but it not yet done die to dome constrains
Do you have an annual meeting? If so when will this or any other meeting take place in 2021?	If so when will this or any other meeting take place in 2021?Yes ,the next meeting is schedule in october 5th .
Do you have regular meetings of your national board/committee? When are these planned to take place in 2021?	Yes we do have Committee meetings and it is schedule on the 26th of september
Did your group organize any national or international Servas events in 2020 (for example, work camp, youth meet, group travel etc.)?	Yes just the kind state in question 60, this is normally a joint camp with sister groups.

If, yes, please give details	
Do you plan to organize any such events in 2020?	
If yes, please give details	
Are your meetings open to members of other Servas groups? Do you publish them on the global Servas website?	We only published ot on our facebook page.
How do you attract volunteers to help with Servas activities in your country?	This we have tried so many times but we learnt that it can be only effective we are fully registered as an NGO
Looking at the projects you have done in your country, what worked well?	Tree planting, eg of mangroves to challenge desertification ,which has really worked very well
What are your priorities for 2021 for Servas in your country? (Development/internal process/ financial/peace activities/communications)	(Development/internal process/ financial/peace activities/communications) It is in our objectives to resgister as an NGO, to be able to make appearance in our local tv stations and other communication media,so that we will be able to make a powerful impact on the populace ,especially the youths,as for now did not have much means to do so. We want to be able to extend to our neighboring sister country which we learnt have no servas group,through which we believe integration is possible.
How can EXCO or other national groups help to improve your National Group?	As stated above our contrains lies on our financial muscles being weak.
Would you like to make any other comments or suggestions?	
Would you like to make any other comments or suggestions?	
If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	

Country:	Georgia
National Secretary:	
Name	CHATWIN Mary Ellen
E-mail	servasgeorgia@gmail.com
Since when have you been serving as National Secretary?	10 years
Deputy National Secretary, if any:	
Name	Nino Khundadze

E-mail	ninokhundadze3@gmail.com
Since when have you been serving as National Secretary?	
Treasurer:	
Name	Elene Gelashvili
E-mail	elene.gelashvili@yahoo.com
Peace Secretary	
Name	Keti Maisashvili
E-mail	katemaisashvili1@gmail.com
Host List Officer/ ServasOnline Coordinator, if any:	
Name	Same as Nat Secretary and Dep Nat Secy
E-mail	
Hosts, Host Lists and ServasOnline	
How many host households (day hosts plus overnight hosts) did you have on December 31, 2020?	none (Covid)
How many of those host households were Day-Hosts?	none (Covid)
How many individual people are listed in your host list?	24
Do hosts in your country get a copy of the list?	They can ask
Are your Servas members on ServasOnline?	Active ones, yes
How do you incite your members to keep their profiles up-to-date?	At meetings we discuss but haven't had meetings this year...
Does your Servas group run its own website?	no
Does your group accept members that are neither hosts, nor travelers?	no
Travelers	
How many Servas International stamps did your country use in 2020?	NA
How much money does your country need to pay to Servas International for 2020 stamps, and on what date will the transfer be made?	NA
Recruitment of New Members	
Have you carried out any specific activity/activities to recruit new hosts and travelers as Servas members?	Yes , at meetings people bring a friend who is potentially interested.. We had 2 or 3 adhere last year in that way.

If the answer is yes: Could you please describe your activity/activities?	We planned a village games activity with Turkey, but it was not a wise moment and was abandoned.
In your country, has the new web-presence with ServasOnline lead to more people interested in Servas? Did the number of members increase?	We should created a site and this would lead more people to our activities or stimulate other ideas.
Communication with Members	
Do you use any newsletters, bulletins, blogs or other methods to communicate with members in your country?	Yes, we had two over the last year, letters to all members with announcements, requests and meeting notices
If yes, how many were sent or used in the year 2020?	2
Do the members (hosts and travelers) in your country receive other Servas International information, such as SI News, requests to volunteers, that is sent to the key people?	Yes they are copied on all Servas Intl information, News and requests or volunteers. Sometimes they have answered.
Servas Events and Peacebuilding	
In what ways did your Servas Group advance the "peacebuilding" mission of Servas in 2020?	Our member, Dep Nat Secy is actively working with another member to coordinate peace games with Turkey as soon as possible
Has your Servas group linked with/participated in/co-organized peace related events with other organizations?	no
If, yes, please give details	
Do you keep a record and publish UN peace related activities ?	No, but it would be intresting to receive news of these activities.
If, yes, please give details	
National Events	
Do you have any statutes (or what is also called bylaws and/or a constitution) that regulate your activities in your national Servas group?	Not yet. We adhere to the International guidelines.
Is your Servas group registered?	No, or we would have to pay taxes.
Do you have an annual meeting? If so when will this or any other meeting take place in 2021?	It took place in December of 2020
Do you have regular meetings of your national board/committee? When are these planned to take place in 2021?	We have frequent meetings as we work together in other organizations> In 2021 most members are scattered to village areas until winter.
Did your group organize any national or international Servas events in 2020 (for example, work camp, youth meet, group travel etc.)?	no, it was not possible
If, yes, please give details	
Do you plan to organize any such events in 2020?	TBD
If yes, please give details	

Are your meetings open to members of other Servas groups? Do you publish them on the global Servas website?	Of course, and we often have visitors from other Servas groups. The most recent was Nat Secy of Servas Switzerland (2021)
How do you attract volunteers to help with Servas activities in your country?	NA at this time
Looking at the projects you have done in your country, what worked well?	The beginnings of collaboration with Turkey look hopeful for when the pandemic is over.
What are your priorities for 2021 for Servas in your country? (Development/internal process/ financial/peace activities/communications)	This year we have facilitated the visit of a member to the Yehudi Menuhin Festival, thanks to our visitor from Switzerland, while we supported her administratively at the Embassy and the Festival.
How can EXCO or other national groups help to improve your National Group?	At this time we welcome comments and suggestions for online activities. We believe that "Servas friends" can be established through the Internat so experiences are exchanged. This should be an international initiative perhaps.
Would you like to make any other comments or suggestions?	
Would you like to make any other comments or suggestions?	
If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	NA. We hope to establish new recommendations for our members, although we presently have no ecologically damaging activities.

Country:	Germany
National Secretary:	
Name	Conni Geisendorf
E-mail	c.geisendorf@gmx.de
Since when have you been serving as National Secretary?	2013
Deputy National Secretary, if any:	
Name	Kraus, Peter
E-mail	deputychairman@servas.de
Since when have you been serving as National Secretary?	
Treasurer:	
Name	Hilbrig, Katja
E-mail	treasurer@servas.de

Peace Secretary	
Name	Conni Geisendorf
E-mail	c.geisendorf@gmx.de
Host List Officer/ ServasOnline Coordinator, if any:	
Name	Dagmar Foerster
E-mail	dafor@web.de
Hosts, Host Lists and ServasOnline	
How many host households (day hosts plus overnight hosts) did you have on December 31, 2020?	Surprising question because we've single members in SOL. I guess it was either forgotten to change this question or you want to know it for the coming SOL version 2 for the household model. As far as I know it's not possible to count households through SOL. Maybe in countries with not to many members it's possible to count them easily. Aproxx. 1150 households
How many of those host households were Day-Hosts?	55
How many individual people are listed in your host list?	1996
Do hosts in your country get a copy of the list?	This seems to be a question from the days of paper lists and/or pdf copies.
Are your Servas members on ServasOnline?	yes
How do you incite your members to keep their profiles up-to-date?	We do regularly up-dates, which we did already before SOL. We send mails to each member not only to households. And we send three mail reminders and call them.
Does your Servas group run its own website?	yes
Does your group accept members that are neither hosts, nor travelers?	no
Travelers	
How many Servas International stamps did your country use in 2020?	80, but they didn't travel because of Corona.

How much money does your country need to pay to Servas International for 2020 stamps, and on what date will the transfer be made?	It's already paid. I think this question needed to be updated because we don't pay for the number of stamps anymore till now. We'll see how the vote in May will end. It's difficult to explain members that they need to pay
Recruitment of New Members	
Have you carried out any specific activity/activities to recruit new hosts and travelers as Servas members?	Not possible because of Corona restrictions.
If the answer is yes: Could you please describe your activity/activities?	
In your country, has the new web-presence with ServasOnline lead to more people interested in Servas? Did the number of members increase?	No.
Communication with Members	
Do you use any newsletters, bulletins, blogs or other methods to communicate with members in your country?	yes
If yes, how many were sent or used in the year 2020?	severals newsletters
Do the members (hosts and travelers) in your country receive other Servas International information, such as SI News, requests to volunteers, that is sent to the key people?	yes, of course
Servas Events and Peacebuilding	
In what ways did your Servas Group advance the "peacebuilding" mission of Servas in 2020?	virtual formats to discuss peace activities
Has your Servas group linked with/participated in/co-organized peace related events with other organizations?	no
If, yes, please give details	
Do you keep a record and publish UN peace related activities ?	yes
If, yes, please give details	linked to our website, and i.e. special article on the women UN conference
National Events	
Do you have any statutes (or what is also called bylaws and/or a constitution) that regulate your activities in your national Servas group?	yes
Is your Servas group registered?	yes

Do you have an annual meeting? If so when will this or any other meeting take place in 2021?	Yes, in 2020 as a virtual meeting. For 2021 we'll see.
Do you have regular meetings of your national board/committee? When are these planned to take place in 2021?	Virtual regularly when needed. For example to coordinate the update of SOL database
Did your group organize any national or international Servas events in 2020 (for example, work camp, youth meet, group travel etc.)?	Not possible because of Corona restrictions. We have the international Ruhr region meeting. But it was needed to cancel.
If, yes, please give details	
Do you plan to organize any such events in 2020?	You mean 2021? I corrected from 2020 to 2021. Difficult to say, if something will be possible.
If yes, please give details	
Are your meetings open to members of other Servas groups? Do you publish them on the global Servas website?	yes
How do you attract volunteers to help with Servas activities in your country?	We ask around on the meetings and publish it on the website and ask for help in newsletters.
Looking at the projects you have done in your country, what worked well?	
What are your priorities for 2021 for Servas in your country? (Development/internal process/ financial/peace activities/communications)	To activate Servas travel and meetings after Corona allows. And to make sure that our data in SOL is up to date. That all members log in from time to time, even though nothing has changed. So we see they are aware of being a Servas member.
How can EXCO or other national groups help to improve your National Group?	SI can be happy that we proposed in 2018 in Korea the motion under the name ITA01. The original idea came from Germany, already in NZ 2015, but it wasn't understood. It was because the idea wasn't explained correctly. It has been in a wrong group and was connected to a motion with Servas Italy and France. And Servas France had another
Would you like to make any other comments or suggestions?	motion in there (that it shouldn't be paid in Swiss Francs

Would you like to make any other comments or suggestions?	
If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	

País:	Guatemala
Secretario Nacional:	
Nombre	Nombre Ma. ADELA SEGURA
Correo Electrónico	adelasegura@gmail.com
Desde cuando usted está sirviendo como Secretario Nacional	Desde cuando usted está sirviendo como Secretario Nacional
Subsecretario, si existe:	
Nombre	Nombre NO
Correo Electrónico	Correo Electrónico
Tesorero:	
Nombre	Nombre JOSE ROBERTO MONTES
Correo Electrónico	info@novocolor.com
Secretario de Paz:	
Nombre	Nombre PRISCILA ROJAS
Correo Electrónico	criterio@hotmail.com
Coordinador de Listas, si existe:	
Nombre	Nombre ADELA SEGURA
Correo Electrónico	adelasegura@gmail.com
Anfitriones, Listas de Anfitriones y ServasOnline	
¿Cuántos anfitriones (anfitriones de día más anfitriones con alojamiento) tenía usted durante el año hasta el 31 de Diciembre de 2019?	¿Cuántos anfitriones (anfitriones de día más anfitriones con alojamiento) tenía usted durante el año hasta el 31 de Diciembre de 2020? 28
¿Cuántos de estos eran anfitriones de día?	Antriones de Dia 14
¿Cuántos miembros individuales tiene su grupo nacional?	Individuales.. 40
¿Los anfitriones de su país tienen copia de la lista?	¿Los anfitriones de su país tienen copia de la lista? NO
¿Cuales son sus planes para migrar (su lista de anfitriones) a ServasOnline?	Servas On Line... SI
¿Cómo incitais a vuestros miembros a mantener sus perfiles actualizados?	¿Cómo incitais a vuestros miembros a mantener sus perfiles actualizados? ASESORIA

¿Tu grupo Servas tiene su propio sitio web?	¿Tu grupo Servas tiene su propio sitio web? NO
¿Acepta su grupo miembros que no son ni anfitriones ni viajeros?	¿Acepta su grupo miembros que no son ni anfitriones ni viajeros? NO
Viajeros	Viajeros
¿Cuántas estampillas de Servas International usó su país en 2019?	¿Cuántas estampillas de Servas International usó su país en 2020? 0
¿Cuánto dinero ha pagado su país a Servas International por estampillas en 2019, y en qué fecha fue o será hecha la transferencia)?	¿Cuánto dinero ha pagado su país a Servas International por estampillas en 2020, y en qué fecha fue o será hecha la transferencia)? 0
¿Llevan a cabo actividades específicas para reclutar nuevos anfitriones y viajeros como miembros Servas?	¿Llevan a cabo actividades específicas para reclutar nuevos anfitriones y viajeros como miembros Servas? NO
Si la respuesta es sí: ¿Podrían por favor describirlas?	Si la respuesta es sí: ¿Podrían por favor describirlas? SE DISTRIBUYO ALIMENTOS A FAMILIAS DE ESCASOS RECURSOS
En su país, ¿la nueva presencia en la web con ServasOnline ha llevado a más gente interesada en Servas? ¿Aumentó el número de miembros?	En su país, ¿la nueva presencia en la web con ServasOnline ha llevado a más gente interesada en Servas? ¿Aumentó el número de miembros? NO
Comunicación con miembros	
¿Usa usted periódicos, boletines, blogs u otros métodos de comunicación con los miembros en su país?	¿Usa usted periódicos, boletines, blogs u otros métodos de comunicación con los miembros en su país? SI, SI NEWSLETTER
Si es así, ¿cuántos fueron enviados o utilizados en 2019?	Si es así, ¿cuántos fueron enviados o utilizados en 2020? 2
¿Los miembros (anfitriones y viajeros) de su país reciben otras informaciones de Servas Internacional, como SI News, los requerimientos de voluntarios que son enviados a la persona clave?	¿Los miembros (anfitriones y viajeros) de su país reciben otras informaciones de Servas Internacional, como SI News, los requerimientos de voluntarios que son enviados a la persona clave? SI
Eventos de Servas y Proyectos de construcción de Paz	
¿En qué formas ha avanzado su grupo nacional Servas en la misión de "construcción de paz" Servas en 2019?	¿En qué formas ha avanzado su grupo nacional Servas en la misión de "construcción de paz" Servas en 2020? Se distribuyen folletos especiales.
¿Su grupo nacional adhirió/participó o coorganizó eventos relacionados con Paz con otras organizaciones?	¿Su grupo nacional adhirió/participó o coorganizó eventos relacionados con Paz con otras organizaciones? SI, Club de Leones Guatemala 63.

Si es así, por favor dé detalles	Si es así, por favor dé detalles unimos esfuerzos para la distribución de alimentos a familias necesitadas.
¿Guarda usted un registro y publica las actividades referidas a acciones de paz en ONU?	¿Guarda usted un registro y publica las actividades referidas a acciones de paz en ONU? SI
	Si es así, por favor dé detalles
Reuniones nacionales	Se han hecho videos para motivar a Rehusar, Reciclar, Reducir,
¿Tienen estatutos (también llamados reglamentos y / o constitución) que regulan las actividades en su grupo Servas nacional?	
¿Su grupo Servas está registrado?	¿Tienen estatutos (también llamados reglamentos y / o constitución) que regulan las actividades en su grupo Servas nacional? Reglamentos SI, Estatutos NO
¿Ustedes tienen alguna reunión anual? Si es así ¿cuándo ésta programada o existe cualquier otra reunión que tenga lugar en 2020?	¿Su grupo Servas está registrado? NO
¿Tiene reuniones periódicas de la junta nacional / comité? Cuando prevé celebrar estas reuniones en el 2020?	¿Ustedes tienen alguna reunión anual? Si es así ¿cuándo ésta programada o existe cualquier otra reunión que tenga lugar en 2021? SI, siempre en Septiembre.
¿Su grupo nacional organizó algún evento nacional o internacional Servas en 2019 (por ejemplo, campamentos de trabajo, reuniones de jóvenes, viajes en grupo, etc.)?	¿Tiene reuniones periódicas de la junta nacional / comité? Cuando prevé celebrar estas reuniones en el 2021? SI, cada mes
Si es así, por favor dé detalles	¿Su grupo nacional organizó algún evento nacional o internacional Servas en 2020 (por ejemplo, campamentos de trabajo, reuniones de jóvenes, viajes en grupo, etc.)? NO
¿Son sus reuniones abiertas a los miembros de otros grupos Servas? ¿Las publican en la página web global de Servas?	Si es así, por favor dé detalles
¿Planea organizar alguno de estos eventos en 2020?	¿Planea organizar alguno de estos eventos en 2020?
Si es así, por favor dé detalles	Si es así, por favor dé detalles
¿Cómo atrae usted voluntarios para ayudar con las actividades Servas en su país?	¿Son sus reuniones abiertas a los miembros de otros grupos Servas? ¿Las publican en la página web global de Servas? SI
¿Teniendo en cuenta los proyectos que Usted ha llevado a cabo en su país, que ha funcionado bien?	¿Cómo atrae usted voluntarios para ayudar con las actividades Servas en su país? NO
	¿Teniendo en cuenta los proyectos que Usted ha llevado a cabo en su país, que ha funcionado bien? de persona a persona, verbalmente, con amigos.

¿Cuáles son sus prioridades de Servas para el 2021 en su país? (Desarrollo/ procesos internos/aspectos financieros/ actividades de paz/ comunicaciones)	
	¿Cuáles son sus prioridades de Servas para el 2021 en su país? (Desarrollo/ procesos internos/aspectos financieros/ actividades de paz/ comunicaciones) Mantener el registro ON LINE ACTUALIZADO. Claudia Sagui nos ha ayudado.
Cómo puede EXCO u otros países ayudar a mejorar su grupo nacional?	
	Cómo puede EXCO u otros países ayudar a mejorar su grupo nacional? Asesorarnos en nuestros registros OnLine.
¿Desea hacer algún otro comentario o sugerencia?	
Si ha tomado medidas durante el año para disminuir su huella ecológica personal, describa estas acciones brevemente. *	NO-
If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	

Country:	Hong Kong
National Secretary:	
Name	CHEUNG SZE SHUN
E-mail	irisswallow@gmail.com
Since when have you been serving as National Secretary?	sep-15
Deputy National Secretary, if any:	
Name	nil
E-mail	nil
Since when have you been serving as National Secretary?	
Treasurer:	
Name	nil
E-mail	nil
Peace Secretary	
Name	nil
E-mail	nil

Host List Officer/ ServasOnline Coordinator, if any:	
Name	nil
E-mail	nil
Hosts, Host Lists and ServasOnline	
How many host households (day hosts plus overnight hosts) did you have on December 31, 2020?	27
How many of those host households were Day-Hosts?	27
How many individual people are listed in your host list?	27
Do hosts in your country get a copy of the list?	Yes
Are your Servas members on ServasOnline?	partially
How do you incite your members to keep their profiles up-to-date?	Yes
Does your Servas group run its own website?	No
Does your group accept members that are neither hosts, nor travelers?	No
Travelers	
How many Servas International stamps did your country use in 2020?	0
How much money does your country need to pay to Servas International for 2020 stamps, and on what date will the transfer be made?	0
Recruitment of New Members	
Have you carried out any specific activity/activities to recruit new hosts and travelers as Servas members?	No
If the answer is yes: Could you please describe your activity/activities?	
In your country, has the new web-presence with ServasOnline lead to more people interested in Servas? Did the number of members increase?	Slightly
Communication with Members	
Do you use any newsletters, bulletins, blogs or other methods to communicate with members in your country?	No
If yes, how many were sent or used in the year 2020?	

Do the members (hosts and travelers) in your country receive other Servas International information, such as SI News, requests to volunteers, that is sent to the key people?	Yes
Servas Events and Peacebuilding	
In what ways did your Servas Group advance the "peacebuilding" mission of Servas in 2020?	No
Has your Servas group linked with/participated in/co-organized peace related events with other organizations?	No
If, yes, please give details	
Do you keep a record and publish UN peace related activities ?	
If, yes, please give details	
National Events	
Do you have any statutes (or what is also called bylaws and/or a constitution) that regulate your activities in your national Servas group?	No
Is your Servas group registered?	No
Do you have an annual meeting? If so when will this or any other meeting take place in 2021?	Yes 28/8/2021, dinner gathering
Do you have regular meetings of your national board/committee? When are these planned to take place in 2021?	Yes 28/8/2021, dinner gathering
Did your group organize any national or international Servas events in 2020 (for example, work camp, youth meet, group travel etc.)?	No because of covid 19
If, yes, please give details	
Do you plan to organize any such events in 2020?	
If yes, please give details	
Are your meetings open to members of other Servas groups? Do you publish them on the global Servas website?	
How do you attract volunteers to help with Servas activities in your country?	
Looking at the projects you have done in your country, what worked well?	
What are your priorities for 2021 for Servas in your country? (Development/internal process/ financial/peace activities/communications)	No
How can EXCO or other national groups help to improve your National Group?	No

Would you like to make any other comments or suggestions?	No
Would you like to make any other comments or suggestions?	No
If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	No

Country:	Hungary
National Secretary:	
Name	Gábor Magyarfalvi
E-mail	servashungary@gmail.com
Since when have you been serving as National Secretary?	2009
Deputy National Secretary, if any:	
Name	Orsolya Harrach
E-mail	szehaorsi@gmail.com
Since when have you been serving as National Secretary?	
Treasurer:	
Name	
E-mail	
Peace Secretary	
Name	Miklós Bodrogi
E-mail	bodrogimiklos@hotmail.com
Host List Officer/ ServasOnline Coordinator, if any:	
Name	
E-mail	
Hosts, Host Lists and ServasOnline	
How many host households (day hosts plus overnight hosts) did you have on December 31, 2020?	114 (but that is inaccurate, we froze Servas activities from 2020 Spring). 15 hosts were already inactivated, 36 are confirmed. We are working on confirming the rest
How many of those host households were Day-Hosts?	20 (4 inactivated since, 6 confirmed)
How many individual people are listed in your host list?	no way to tell as we list households
Do hosts in your country get a copy of the list?	no

Are your Servas members on ServasOnline?	yes
How do you incite your members to keep their profiles up-to-date?	emails, now after 15 months of break, we will prune our membership
Does your Servas group run its own website?	yes
Does your group accept members that are neither hosts, nor travelers?	yes (inactivated the last though)
Travelers	
How many Servas International stamps did your country use in 2020?	2
How much money does your country need to pay to Servas International for 2020 stamps, and on what date will the transfer be made?	280 CHF, paid in December
Recruitment of New Members	
Have you carried out any specific activity/activities to recruit new hosts and travelers as Servas members?	nothing specific
If the answer is yes: Could you please describe your activity/activities?	
In your country, has the new web-presence with ServasOnline lead to more people interested in Servas? Did the number of members increase?	no
Communication with Members	
Do you use any newsletters, bulletins, blogs or other methods to communicate with members in your country?	newsletter normally, during covid we suspended servas. We are reviving now
If yes, how many were sent or used in the year 2020?	1 in early 2020
Do the members (hosts and travelers) in your country receive other Servas International information, such as SI News, requests to volunteers, that is sent to the key people?	the links
Servas Events and Peacebuilding	
In what ways did your Servas Group advance the "peacebuilding" mission of Servas in 2020?	cancelled the meeting
Has your Servas group linked with/participated in/co-organized peace related events with other organizations?	not in 2020
If, yes, please give details	
Do you keep a record and publish UN peace related activities ?	no
If, yes, please give details	
National Events	

Do you have any statutes (or what is also called bylaws and/or a constitution) that regulate your activities in your national Servas group?	yes
Is your Servas group registered?	yes
Do you have an annual meeting? If so when will this or any other meeting take place in 2021?	2021 end of summer
Do you have regular meetings of your national board/committee? When are these planned to take place in 2021?	3 of us keep up in email
Did your group organize any national or international Servas events in 2020 (for example, work camp, youth meet, group travel etc.)?	no, would have been illegal
If, yes, please give details	
Do you plan to organize any such events in 2020?	yes
If yes, please give details	nat. meeting, required by charter
Are your meetings open to members of other Servas groups? Do you publish them on the global Servas website?	no
How do you attract volunteers to help with Servas activities in your country?	from active members, work is little
Looking at the projects you have done in your country, what worked well?	
What are your priorities for 2021 for Servas in your country? (Development/internal process/ financial/peace activities/communications)	getting our member database up to date
How can EXCO or other national groups help to improve your National Group?	
Would you like to make any other comments or suggestions?	
Would you like to make any other comments or suggestions?	
If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	our admin is fully online and electronic

Country:	India
National Secretary:	
Name	Mr Abhay Shaha
E-mail	abhayservasindia@gmail.com
Since when have you been serving as National Secretary?	mar-17

Deputy National Secretary, if any:	
Name	B M Doddaiiah
E-mail	bmdoddaiah@gmail.com
Since when have you been serving as National Secretary?	
Treasurer:	
Name	Dr Ulhas Joshi
E-mail	servaspune@gmail.com
Peace Secretary	
Name	Ms Hamsavahini Singh
E-mail	hamsarajpal@gmail.com
Host List Officer/ ServasOnline Coordinator, if any:	
Name	Hiren Goradia
E-mail	hirengoradia@gmail.com
Hosts, Host Lists and ServasOnline	
How many host households (day hosts plus overnight hosts) did you have on December 31, 2020?	218
How many of those host households were Day-Hosts?	7
How many individual people are listed in your host list?	218
Do hosts in your country get a copy of the list?	
Are your Servas members on ServasOnline?	Yes
How do you incite your members to keep their profiles up-to-date?	Reminders on national whatsapp group & email
Does your Servas group run its own website?	Yes
Does your group accept members that are neither hosts, nor travelers?	Only as Day Hosts
Travelers	
How many Servas International stamps did your country use in 2020?	2
How much money does your country need to pay to Servas International for 2020 stamps, and on what date will the transfer be made?	USD 182 which shall be paid before 31st July 2021
Recruitment of New Members	

Have you carried out any specific activity/activities to recruit new hosts and travelers as Servas members?	Only through communication with old members persuading them to rejoin, children of existing members to join as youth & new members through reference of existing members
If the answer is yes: Could you please describe your activity/activities?	the above done through national whatsapp group & emails
In your country, has the new web-presence with ServasOnline lead to more people interested in Servas? Did the number of members increase?	Not due to the portal
Communication with Members	
Do you use any newsletters, bulletins, blogs or other methods to communicate with members in your country?	Half yearly newsletters
If yes, how many were sent or used in the year 2020?	None, due to COVID 19
Do the members (hosts and travelers) in your country receive other Servas International information, such as SI News, requests to volunteers, that is sent to the key people?	Yes, intimation on all these are posted on the national whatsapp group. The more important ones are also conveyed through e mail
Servas Events and Peacebuilding	
In what ways did your Servas Group advance the "peacebuilding" mission of Servas in 2020?	Unable to do much due to COVID 19
Has your Servas group linked with/participated in/co-organized peace related events with other organizations?	No
If, yes, please give details	
Do you keep a record and publish UN peace related activities ?	No
If, yes, please give details	
National Events	
Do you have any statutes (or what is also called bylaws and/or a constitution) that regulate your activities in your national Servas group?	Yes
Is your Servas group registered?	Yes
Do you have an annual meeting? If so when will this or any other meeting take place in 2021?	Yes. We are planning a meet in Dec 2021, subject to the COVID Situation. We are optionally looking at a virtual AGM
Do you have regular meetings of your national board/committee? When are these planned to take place in 2021?	Normally we have 4 meets a year. We had one in Mar 2021 and plan to have one during first week August 2021
Did your group organize any national or international Servas events in 2020 (for example, work camp, youth meet, group travel etc.)?	No, due to COVID 19
If, yes, please give details	
Do you plan to organize any such events in 2020?	Only our AGM, if possible

If yes, please give details	
Are your meetings open to members of other Servas groups? Do you publish them on the global Servas website?	Yes
How do you attract volunteers to help with Servas activities in your country?	Some of our more active members along with a few youth members put in the efforts
Looking at the projects you have done in your country, what worked well?	The two Ganesh Festival events we organised in 2018 & 2019 with a lot of foreign Servas members attending
What are your priorities for 2021 for Servas in your country? (Development/internal process/ financial/peace activities/communications)	We are trying to persuade old members to rejoin our now registered organisation. We are also looking at setting up a youth wing.
How can EXCO or other national groups help to improve your National Group?	EXCO has always been cooperative and helpful in all our queries over the last few years. We shall continue to approach them as and when we need their assistance
Would you like to make any other comments or suggestions?	Great to see SI enroute to registering and becoming a legal entity. We suggest SI plan for a physical GA in 2022
Would you like to make any other comments or suggestions?	Our NS, Mr Abhay Shah has already conveyed our keenness to look at the option of holding the next SIGA in India
If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	Our N S, Abhay Shah, has undertaken a 2000 kms long walk during the period Jan - March 2021, for peace within, covering 3 Indian states in the process

Country:	Indonesia
National Secretary:	
Name	Amin Sudarto
E-mail	aminsudarto@gmail.com
Since when have you been serving as National Secretary?	nov-14
Deputy National Secretary, if any:	
Name	Djoko Suwito Santoso
E-mail	ds_santoso2@yahoo.com
Since when have you been serving as National Secretary?	
Treasurer:	
Name	Sri Harmastuti
E-mail	lkpmatahariterbit@gmail.com

Peace Secretary	
Name	Kahari
E-mail	hiropati@ymail.com
Host List Officer/ ServasOnline Coordinator, if any:	
Name	Warsito
E-mail	puntadewa73@yahoo.com
Hosts, Host Lists and ServasOnline	
How many host households (day hosts plus overnight hosts) did you have on December 31, 2020?	24
How many of those host households were Day-Hosts?	
How many individual people are listed in your host list?	24
Do hosts in your country get a copy of the list?	Yes
Are your Servas members on ServasOnline?	Yes
How do you incite your members to keep their profiles up-to-date?	By WhatsApp
Does your Servas group run its own website?	No
Does your group accept members that are neither hosts, nor travelers?	No
Travelers	
How many Servas International stamps did your country use in 2020?	None
How much money does your country need to pay to Servas International for 2020 stamps, and on what date will the transfer be made?	None
Recruitment of New Members	
Have you carried out any specific activity/activities to recruit new hosts and travelers as Servas members?	No
If the answer is yes: Could you please describe your activity/activities?	
In your country, has the new web-presence with ServasOnline lead to more people interested in Servas? Did the number of members increase?	Yes and No
Communication with Members	

Do you use any newsletters, bulletins, blogs or other methods to communicate with members in your country?	No
If yes, how many were sent or used in the year 2020?	
Do the members (hosts and travelers) in your country receive other Servas International information, such as SI News, requests to volunteers, that is sent to the key people?	Yes
Servas Events and Peacebuilding	
In what ways did your Servas Group advance the "peacebuilding" mission of Servas in 2020?	
Has your Servas group linked with/participated in/co-organized peace related events with other organizations?	No
If, yes, please give details	
Do you keep a record and publish UN peace related activities ?	
If, yes, please give details	
National Events	
Do you have any statutes (or what is also called bylaws and/or a constitution) that regulate your activities in your national Servas group?	No
Is your Servas group registered?	No
Do you have an annual meeting? If so when will this or any other meeting take place in 2021?	Yes, Virtual meeting
Do you have regular meetings of your national board/committee? When are these planned to take place in 2021?	Once a month Virtually
Did your group organize any national or international Servas events in 2020 (for example, work camp, youth meet, group travel etc.)?	No
If, yes, please give details	
Do you plan to organize any such events in 2020?	No
If yes, please give details	
Are your meetings open to members of other Servas groups? Do you publish them on the global Servas website?	No
How do you attract volunteers to help with Servas activities in your country?	
Looking at the projects you have done in your country, what worked well?	
What are your priorities for 2021 for Servas in your country? (Development/internal process/ financial/peace activities/communications)	Member Development

How can EXCO or other national groups help to improve your National Group?	
Would you like to make any other comments or suggestions?	
Would you like to make any other comments or suggestions?	
If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	

Country:	Iran
	*based on unofficial record
National Secretary:	
Name	Hamed Ghassemian
E-mail	hamed368@gmail.com
Since when have you been serving as National Secretary?	2020
Deputy National Secretary, if any:	
Name	Amir Asadi
E-mail	a.asadi94@gmail.com
Since when have you been serving as National Secretary?	
Treasurer:	
Name	Zahra Karimi
E-mail	zahra.karimy@gmail.com
Peace Secretary	
Name	Zahra Karimi
E-mail	zahra.karimy@gmail.com
Host List Officer/ ServasOnline Coordinator, if any:	
Name	Hossein Sarafriz
E-mail	hsarafriz@gmail.com
Hosts, Host Lists and ServasOnline	
How many host households (day hosts plus overnight hosts) did you have on December 31, 2020?	We did not have any hosts/day hosts due to the Covid19 pandemic in 2020.
How many of those host households were Day-Hosts?	

How many individual people are listed in your host list?	100
Do hosts in your country get a copy of the list?	They will be given if they ask
Are your Servas members on ServasOnline?	Yes, All of them.
How do you incite your members to keep their profiles up-to-date?	While joining to Servas Online, they will be asked to complete their profile. They are also encouraged to have a complete profile to have more guests. We also have started calling members in 2020 to ask them to complete their Servas online profile and tell us how they would like to be more active in Servas.
Does your Servas group run its own website?	No
Does your group accept members that are neither hosts, nor travelers?	No
Travelers	
How many Servas International stamps did your country use in 2020?	We did not use any LOI due to the Covid19 pandemic in 2020.
How much money does your country need to pay to Servas International for 2020 stamps, and on what date will the transfer be made?	None
Recruitment of New Members	
Have you carried out any specific activity/activities to recruit new hosts and travelers as Servas members?	Somehow
If the answer is yes: Could you please describe your activity/activities?	We want members to introduce Servas to their family and friends.
In your country, has the new web-presence with ServasOnline lead to more people interested in Servas? Did the number of members increase?	No
Communication with Members	
Do you use any newsletters, bulletins, blogs or other methods to communicate with members in your country?	Somehow
If yes, how many were sent or used in the year 2020?	We email all the emails and news of the Servas around the world and SI news, that we receive, as well as the newsletter of Servas to all members, and in emails we summarize the news and summary of the bulletin in Farsi (Persian Language) to encourage our members to read them.

Do the members (hosts and travelers) in your country receive other Servas International information, such as SI News, requests to volunteers, that is sent to the key people?	We in Servas Iran National Group send all the news related to the Servas International, Servas of other countries and Servas of Iran to the members via email.
Servas Events and Peacebuilding	
In what ways did your Servas Group advance the "peacebuilding" mission of Servas in 2020?	By holding an online gathering on 21 September, The International Day of Peace.
Has your Servas group linked with/participated in/co-organized peace related events with other organizations?	Yes
If, yes, please give details	Our members work closely with the Servas Peace School in Turkey.
Do you keep a record and publish UN peace related activities ?	Yes
If, yes, please give details	The report of International Peace Day online gathering has been prepared and will be published in SI bulletin soon.
National Events	
Do you have any statutes (or what is also called bylaws and/or a constitution) that regulate your activities in your national Servas group?	Not in 2020
Is your Servas group registered?	No
Do you have an annual meeting? If so when will this or any other meeting take place in 2021?	In October 2021
Do you have regular meetings of your national board/committee? When are these planned to take place in 2021?	In October 2021
Did your group organize any national or international Servas events in 2020 (for example, work camp, youth meet, group travel etc.)?	Yes
If, yes, please give details	In the International Day of Peace online meeting, we had both Servas Iran members and more than 10 Servas members from other countries.
Do you plan to organize any such events in 2020?	Yes
If yes, please give details	In the International Day of Peace gathering in Sep. 2021
Are your meetings open to members of other Servas groups? Do you publish them on the global Servas website?	Yes
How do you attract volunteers to help with Servas activities in your country?	By inviting our members to volunteer cooperation via email
Looking at the projects you have done in your country, what worked well?	Members get more involved by holding online meetings.

What are your priorities for 2021 for Servas in your country? (Development/internal process/ financial/peace activities/communications)	By holding general assembly and annual meeting
How can EXCO or other national groups help to improve your National Group?	Holding joint online events with Servas groups of other countries would be helpful.
Would you like to make any other comments or suggestions?	
Would you like to make any other comments or suggestions?	
If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	We do not print any documents or bulletins, and we encourage members not to print documents, emails and bulletins and to read them electronically.

Country:	Ireland
National Secretary:	
Name	Donal Coleman
E-mail	dpatcoleman@gmail.com
Since when have you been serving as National Secretary?	2019
Deputy National Secretary, if any:	
Name	Don Lucey
E-mail	donlucey@yahoo.co.uk
Since when have you been serving as National Secretary?	
Treasurer:	
Name	Don Lucey
E-mail	donlucey@yahoo.co.uk
Peace Secretary	
Name	Donal Coleman
E-mail	dpatcoleman@gmail.com
Host List Officer/ ServasOnline Coordinator, if any:	
Name	Bill Fine
E-mail	dottyochbill@yahoo.com
Hosts, Host Lists and ServasOnline	
How many host households (day hosts plus overnight hosts) did you have on December 31, 2020?	62

How many of those host households were Day-Hosts?	10
How many individual people are listed in your host list?	74
Do hosts in your country get a copy of the list?	No
Are your Servas members on ServasOnline?	Yes
How do you incite your members to keep their profiles up-to-date?	Reminder once per year at renewal time.
Does your Servas group run its own website?	Yes
Does your group accept members that are neither hosts, nor travelers?	No
Travelers	
How many Servas International stamps did your country use in 2020?	2
How much money does your country need to pay to Servas International for 2020 stamps, and on what date will the transfer be made?	0
Recruitment of New Members	
Have you carried out any specific activity/activities to recruit new hosts and travelers as Servas members?	No
If the answer is yes: Could you please describe your activity/activities?	
In your country, has the new web-presence with ServasOnline lead to more people interested in Servas? Did the number of members increase?	Yes, about 6 enquiries. No increase
Communication with Members	
Do you use any newsletters, bulletins, blogs or other methods to communicate with members in your country?	No
If yes, how many were sent or used in the year 2020?	
Do the members (hosts and travelers) in your country receive other Servas International information, such as SI News, requests to volunteers, that is sent to the key people?	SI News is forwarded to all new members
Servas Events and Peacebuilding	
In what ways did your Servas Group advance the "peacebuilding" mission of Servas in 2020?	We have created and developed Servasireland national website. The website includes links to national and international peace-related organizations.

Has your Servas group linked with/participated in/co-organized peace related events with other organizations?	Engagement with Dublin City Interfaith Forum
If, yes, please give details	Informal communication with DCIF members re. Servas Ireland.
Do you keep a record and publish UN peace related activities ?	No
If, yes, please give details	
National Events	
Do you have any statutes (or what is also called bylaws and/or a constitution) that regulate your activities in your national Servas group?	No
Is your Servas group registered?	
Do you have an annual meeting? If so when will this or any other meeting take place in 2021?	September
Do you have regular meetings of your national board/committee? When are these planned to take place in 2021?	February, March, June
Did your group organize any national or international Servas events in 2020 (for example, work camp, youth meet, group travel etc.)?	No
If, yes, please give details	
Do you plan to organize any such events in 2020?	No
If yes, please give details	
Are your meetings open to members of other Servas groups? Do you publish them on the global Servas website?	No
How do you attract volunteers to help with Servas activities in your country?	No
Looking at the projects you have done in your country, what worked well?	Development of website.
What are your priorities for 2021 for Servas in your country? (Development/internal process/ financial/peace activities/communications)	Development of Facebook page with regular updates on peace-related activities particularly focusing on youth interest.
How can EXCO or other national groups help to improve your National Group?	Assist with the recruitment of new members focusing on youth. Distribute information (on Servas.org maybe) on how other countries are attracting new members and how to make the joining process more enjoyable and easier for new people.

Would you like to make any other comments or suggestions?	SI needs to consider employing a full-time development officer to assist national organisations recruit new members. SI needs a working group to come up with innovative ideas on how to attract new members.
Would you like to make any other comments or suggestions?	
If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	No flights. More recycling and home composting. Less car use Working from home. Participating in Food Systems pre-system. Full summit in September which the organisers hope will refocus people's efforts on transforming food systems to reach the Sustainable Goals by 2030. Reduced use of home energy and water.

Country:	Italy
National Secretary:	
Name	Alfredo Rubino
E-mail	alfredo.rubino@hotmail.it
Since when have you been serving as National Secretary?	nov-18
Deputy National Secretary, if any:	
Name	Antonia Coccozza
E-mail	antonia.coccozza@libero.it
Since when have you been serving as National Secretary?	
Treasurer:	
Name	Prisca Salmieri
E-mail	prisca.salmieri@gmail.com
Peace Secretary	
Name	Raffaella Rota
E-mail	rota.raffaella@gmail.com
Host List Officer/ ServasOnline Coordinator, if any:	
Name	Antonio Calvagno
E-mail	architettoalvagno@gmail.com
Hosts, Host Lists and ServasOnline	

How many host households (day hosts plus overnight hosts) did you have on December 31, 2020?	1000
How many of those host households were Day-Hosts?	290
How many individual people are listed in your host list?	1500
Do hosts in your country get a copy of the list?	All italian members can get italian PDF list through italian website (www.servas.it). Until now the paper copy has been printed every two years, but we are going to vote for not printing it anymore.
Are your Servas members on ServasOnline?	Italian servas members have to agree with publishing their own data on SOL. At the moment about 200 single members are not in SOL
How do you incite your members to keep their profiles up-to-date?	Through e-mails, through direct communications by local coordinatoors, and through webmaster
Does your Servas group run its own website?	yes we do (www.servas.it)
Does your group accept members that are neither hosts, nor travelers?	no
Travelers	
How many Servas International stamps did your country use in 2020?	85
How much money does your country need to pay to Servas International for 2020 stamps, and on what date will the transfer be made?	CHF 3250
Recruitment of New Members	
Have you carried out any specific activity/activities to recruit new hosts and travelers as Servas members?	Yes. Beside the simplifying of travelling including the price of the stamp in the member fee, we encourage people through plenty of social activities and meeting occasions, and keeping the fee quite low (€15-€5)
If the answer is yes: Could you please describe your activity/activities?	Introduction of Servas in workshops
In your country, has the new web-presence with ServasOnline lead to more people interested in Servas? Did the number of members increase?	no
Communication with Members	

Do you use any newsletters, bulletins, blogs or other methods to communicate with members in your country?	We publish a proper registered newspaper twice a year, (but this year just once) written by members and coordinated by our communication manager. Members receive it by e-mail or in a paper copy, if they ask for, or they can download it from the website. The communication manager sends newsletter to all members everytime it is needed. We don't have an official national FB profile, but there are several informal open groups, national and regional. Many local servas groups communicate through whatsapp too.
If yes, how many were sent or used in the year 2020?	members received 21 newsletter by e-mail
Do the members (hosts and travelers) in your country receive other Servas International information, such as SI News, requests to volunteers, that is sent to the key people?	all these kind of informations are sent on time through newsletters
Servas Events and Peacebuilding	
In what ways did your Servas Group advance the "peacebuilding" mission of Servas in 2020?	We held our National Assembly in October 2020, and joined the PEACE MARCH Perugia-Assisi .We supported the Peace School Turkey inviting Italian Members and Youth Group to lead ON-LINE workshops for children and families. We supported the Italian Youth Group to plan ONLINE Meeting (local and international) . SYLE projects : 2 Syle projects realized (Italian travellers) (reports available).
Has your Servas group linked with/participated in/co-organized peace related events with other organizations?	Yes, we invite regional coordinators to cooperate with local groups/associations.
If, yes, please give details	Servas Italy was active in "PEACE MARCH Perugia-Assisi" organization, joining a team of associations active on peace subjects (Tavola della Pace).
Do you keep a record and publish UN peace related activities ?	no, we don't
If, yes, please give details	
National Events	
Do you have any statutes (or what is also called bylaws and/or a constitution) that regulate your activities in your national Servas group?	We have Statute and Rules of Procedure
Is your Servas group registered?	Yes, it is

Do you have an annual meeting? If so when will this or any other meeting take place in 2021?	We hold two national meeting a year, during one weekend in springtime and one weeeekend in falltime. The one in springtime is a formal assembly. The next meetings are planned in Gorizia (4-6 April) and in Assisi (8-10 october). In wintertime we have usually a meeting only for regional coordinatoors and national board, that means about 25 people
Do you have regular meetings of your national board/committee? When are these planned to take place in 2021?	We meet online about once a month , and when it is allowed fisically once a year, beside the other national meetings. We keep in touch through whatsapp and email.
Did your group organize any national or international Servas events in 2020 (for example, work camp, youth meet, group travel etc.)?	National Assembly in October 2020, was "in presence"(about 60 persons) , and for the first time, open to on-line participation.
If, yes, please give details	
Do you plan to organize any such events in 2020?	At the moment we are not able to plan or to organize events with people fisically present.
If yes, please give details	
Are your meetings open to members of other Servas groups? Do you publish them on the global Servas website?	Yes, they are Yes we do
How do you attract volunteers to help with Servas activities in your country?	Inviting them to be part of our events.
Looking at the projects you have done in your country, what worked well?	Cooperation with the International Y&F committeee for Youth International meeting and Peace School workshops.
What are your priorities for 2021 for Servas in your country? (Development/internal process/ financial/peace activities/communications)	keep in touch with members and keep the association alive in this period as long as it is impossible to travel
How can EXCO or other national groups help to improve your National Group?	Better communication from Exco on new SOL/STAMPS procedure . Advertising and sharing experiences. Funding volunteering to held future international events.
Would you like to make any other comments or suggestions?	
Would you like to make any other comments or suggestions?	To share ideas how to improve contacts and solidarity during this pandemic period.
If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	

Country:	Japan
National Secretary:	
Name	Tomoko HIRAI
E-mail	h-tomoko3@nifty.com
Since when have you been serving as National Secretary?	since April 2019
Deputy National Secretary, if any:	
Name	Motonobu TAKEYAMA
E-mail	takeyamamotonobu@yahoo.co.jp
Since when have you been serving as National Secretary?	
Treasurer:	
Name	Sumiko SAITO
E-mail	sa0136su@ybb.ne.jp
Peace Secretary	
Name	Servas Japan doesn't have a peace secretary
E-mail	
Host List Officer/ ServasOnline Coordinator, if any:	
Name	Motonobu TAKEYAMA
E-mail	takeyamamotonobu@yahoo.co.jp
Hosts, Host Lists and ServasOnline	
How many host households (day hosts plus overnight hosts) did you have on December 31, 2020?	206 host households
How many of those host households were Day-Hosts?	49 day hosts
How many individual people are listed in your host list?	206 members
Do hosts in your country get a copy of the list?	Yes, if they want
Are your Servas members on ServasOnline?	Yes
How do you incite your members to keep their profiles up-to-date?	Servas Japan is managed in 7 Regions and each Regional Coordinator urges members to update their profiles in various occasions.
Does your Servas group run its own website?	How many Servas International stamps did your country use in 2019?
Does your group accept members that are neither hosts, nor travelers?	No, we don't
Travelers	

How many Servas International stamps did your country use in 2020?	5
How much money does your country need to pay to Servas International for 2020 stamps, and on what date will the transfer be made?	We Servas Japan payed CHF 360 to SI on 22nd Dec 2020.
Recruitment of New Members	
Have you carried out any specific activity/activities to recruit new hosts and travelers as Servas members?	Yes
If the answer is yes: Could you please describe your activity/activities?	Do you use any newsletters, bulletins, blogs or other methods to communicate with members in your country?
In your country, has the new web-presence with ServasOnline lead to more people interested in Servas? Did the number of members increase?	No
Communication with Members	
Do you use any newsletters, bulletins, blogs or other methods to communicate with members in your country?	National Servas Japan Newsletters were published on the website. On the same website, 7 Regional Servas newsletters are published,too.
If yes, how many were sent or used in the year 2020?	In2020, 7 National Servas Japan Newsletters were published on the website. 6 Regional Servas newsletters are published total 19. One region has their own website.
Do the members (hosts and travelers) in your country receive other Servas International information, such as SI News, requests to volunteers, that is sent to the key people?	Yes.SI News and other information from SI and other overseas Servas communities are sent to Regional Servas Coordinators.The latter introduces them to members in each Region in various occasion.
Servas Events and Peacebuilding	
In what ways did your Servas Group advance the "peacebuilding" mission of Servas in 2020?	0
Has your Servas group linked with/participated in/co-organized peace related events with other organizations?	No,we couldn't do it this year because of the Covid19 problem
If, yes, please give details	
Do you keep a record and publish UN peace related activities ?	No, this topic has not yet widely been discussed in Japan.
If, yes, please give details	
National Events	
Do you have any statutes (or what is also called bylaws and/or a constitution) that regulate your activities in your national Servas group?	Yes

Is your Servas group registered?	No.Servas Japan is a purely voluntary organization and has not been registered under the Non-Profit Organization Law.
Do you have an annual meeting? If so when will this or any other meeting take place in 2021?	Servas Japan holds an annual meeting every 2 years, and we take place it 13th and 14th March in 2021.
Do you have regular meetings of your national board/committee? When are these planned to take place in 2021?	We do not make a plan for regular meetings, but we have many national board meetings by online as needed.
Did your group organize any national or international Servas events in 2020 (for example, work camp, youth meet, group travel etc.)?	No, we couldn't do it because of Covid19 problem.
If, yes, please give details	
Do you plan to organize any such events in 2020?	I think this question is for 2021, not 2020. Not yet. It depend on the Vovid19 in 2021
If yes, please give details	Servas Taiwan Group visited Japan in 2019. Servas Japan had planned to send its group to Taiwan in 2020, but it was cancelled due to the Covid 19 problem. If Covid 19 is over, we will do exchange program with Servas Taiwan.
Are your meetings open to members of other Servas groups? Do you publish them on the global Servas website?	One of our region does it by facebook.
How do you attract volunteers to help with Servas activities in your country?	<ul style="list-style-type: none"> ▪ Some volunteers are willing to help guide Servas Travellers around. We must convince them to formally join Servas Japan. ▪ Some Servas members are getting more interested in Servas , and help our activity as volunteer staffs.
Looking at the projects you have done in your country, what worked well?	Each of 7 Regions hold Regional Servas Meeting occasionally. All meetings are successful in building closer ties among Servas members.
What are your priorities for 2021 for Servas in your country? (Development/internal process/ financial/peace activities/communications)	Not only in Japan, but the problem of Covid 19 will soon be resolved, and normal Srvas activities will be possible.
How can EXCO or other national groups help to improve your National Group?	We are thankful to EXCO and other national groups for many event information. Sometimes we don't get a reply even if we mail to SI a question. Would you please respond to our requests time to time?
Would you like to make any other comments or suggestions?	Nothing in particular

Would you like to make any other comments or suggestions?	
If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	We, Servers members, are making various efforts toward to decrease the ecological footprint, such as install solar power in the home, not using gasoline vehicles, and not using plastics. However, in 2020, due to the Covid19 problem, the use of home delivery services increased by avoiding going shopping, so more people received food in packs. That created a new problem of increased use of plastics. Some Servas members grow vegetables organically. It means we can reduce food mileage very low.

Country:	Kazakhstan
National Secretary:	
Name	Ms.Karlygash Ichshanova
E-mail	k_ishanova@mail.ru
Since when have you been serving as National Secretary?	May, 2018
Deputy National Secretary, if any:	
Name	Robert Aigarakov
E-mail	nur.iroffice@gmail.com
Since when have you been serving as National Secretary?	
Treasurer:	
Name	Arailym Mazhit
E-mail	arailym.m2014@gmail.com
Peace Secretary	
Name	Nurjamal Sandibekova
E-mail	nurjamal1989@mail.ru
Host List Officer/ ServasOnline Coordinator, if any:	
Name	N/A
E-mail	
Hosts, Host Lists and ServasOnline	
How many host households (day hosts plus overnight hosts) did you have on December 31, 2020?	N/A
How many of those host households were Day-Hosts?	N/A

How many individual people are listed in your host list?	Active ones 5, other 10 are passive
Do hosts in your country get a copy of the list?	Yes
Are your Servas members on ServasOnline?	Yes
How do you incite your members to keep their profiles up-to-date?	to update it their profile; publish about their hosting or travelling experiences through Servas
Does your Servas group run its own website?	Yes
Does your group accept members that are neither hosts, nor travelers?	No
Travelers	
How many Servas International stamps did your country use in 2020?	N/A
How much money does your country need to pay to Servas International for 2020 stamps, and on what date will the transfer be made?	N/A
Recruitment of New Members	
Have you carried out any specific activity/activities to recruit new hosts and travelers as Servas members?	No
If the answer is yes: Could you please describe your activity/activities?	
In your country, has the new web-presence with ServasOnline lead to more people interested in Servas? Did the number of members increase?	No
Communication with Members	
Do you use any newsletters, bulletins, blogs or other methods to communicate with members in your country?	We have Servas page at FB where we publish about our activities https://www.facebook.com/servas.kazakhstan
If yes, how many were sent or used in the year 2020?	7 publications on Servas-Kazakhstan FB page https://www.facebook.com/servas.kazakhstan
Do the members (hosts and travelers) in your country receive other Servas International information, such as SI News, requests to volunteers, that is sent to the key people?	Yes
Servas Events and Peacebuilding	
In what ways did your Servas Group advance the "peacebuilding" mission of Servas in 2020?	None due to covid-19 situation in the country
Has your Servas group linked with/participated in/co-organized peace related events with other organizations?	None for 2020
If, yes, please give details	

Do you keep a record and publish UN peace related activities ?	No
If, yes, please give details	
National Events	
Do you have any statutes (or what is also called bylaws and/or a constitution) that regulate your activities in your national Servas group?	N/A
Is your Servas group registered?	No
Do you have an annual meeting? If so when will this or any other meeting take place in 2021?	Regional meeting to update Servas activities, to discuss about inside issues due to fail participation in SIGOCA and to elect NS is going to held on April 22nd, 2021.
Do you have regular meetings of your national board/committee? When are these planned to take place in 2021?	No
Did your group organize any national or international Servas events in 2020 (for example, work camp, youth meet, group travel etc.)?	No
If, yes, please give details	
Do you plan to organize any such events in 2020?	No
If yes, please give details	
Are your meetings open to members of other Servas groups? Do you publish them on the global Servas website?	Yes
How do you attract volunteers to help with Servas activities in your country?	with involving them to charity activities
Looking at the projects you have done in your country, what worked well?	N/A
What are your priorities for 2021 for Servas in your country? (Development/internal process/ financial/peace activities/communications)	N/A
How can EXCO or other national groups help to improve your National Group?	N/A
Would you like to make any other comments or suggestions?	No comments
Would you like to make any other comments or suggestions?	No comments
If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	N/A

Country:	Kenya
National Secretary:	
Name	PHILIP OLERO
E-mail	philip.olero@yahoo.com
Since when have you been serving as National Secretary?	2015
Deputy National Secretary, if any:	
Name	ALLAN MOSES
E-mail	moses.olero@merckgroup.com
Since when have you been serving as National Secretary?	
Treasurer:	
Name	
E-mail	
Peace Secretary	
Name	MICHELLE SEMBO
E-mail	michelle.sembo@gmail.com
Host List Officer/ ServasOnline Coordinator, if any:	
Name	DALTON OTIENO
E-mail	daltonotieno87@gmail.com
Hosts, Host Lists and ServasOnline	
How many host households (day hosts plus overnight hosts) did you have on December 31, 2020?	19
How many of those host households were Day-Hosts?	9
How many individual people are listed in your host list?	19
Do hosts in your country get a copy of the list?	YES. They download it online
Are your Servas members on ServasOnline?	YES
How do you incite your members to keep their profiles up-to-date?	That incomplete profiles to receive host requests.
Does your Servas group run its own website?	NO
Does your group accept members that are neither hosts, nor travelers?	YES. Youths
Travelers	
How many Servas International stamps did your country use in 2020?	NONE

How much money does your country need to pay to Servas International for 2020 stamps, and on what date will the transfer be made?	NONE
Recruitment of New Members	
Have you carried out any specific activity/activities to recruit new hosts and travelers as Servas members?	NO
If the answer is yes: Could you please describe your activity/activities?	
In your country, has the new web-presence with ServasOnline lead to more people interested in Servas? Did the number of members increase?	YES
Communication with Members	
Do you use any newsletters, bulletins, blogs or other methods to communicate with members in your country?	NO
If yes, how many were sent or used in the year 2020?	
Do the members (hosts and travelers) in your country receive other Servas International information, such as SI News, requests to volunteers, that is sent to the key people?	YES
Servas Events and Peacebuilding	
In what ways did your Servas Group advance the "peacebuilding" mission of Servas in 2020?	Planted 50 trees in the rural to fight climate change.
Has your Servas group linked with/participated in/co-organized peace related events with other organizations?	NO
If, yes, please give details	
Do you keep a record and publish UN peace related activities ?	NO
If, yes, please give details	
National Events	
Do you have any statutes (or what is also called bylaws and/or a constitution) that regulate your activities in your national Servas group?	YES
Is your Servas group registered?	YES
Do you have an annual meeting? If so when will this or any other meeting take place in 2021?	YES. DECEMBER
Do you have regular meetings of your national board/committee? When are these planned to take place in 2021?	DECEMBER

Did your group organize any national or international Servas events in 2020 (for example, work camp, youth meet, group travel etc.)?	NO. We were on lockdown.
If, yes, please give details	
Do you plan to organize any such events in 2020?	NO
If yes, please give details	
Are your meetings open to members of other Servas groups? Do you publish them on the global Servas website?	NO
How do you attract volunteers to help with Servas activities in your country?	We share volunteering opportunities with youths
Looking at the projects you have done in your country, what worked well?	tree planting
What are your priorities for 2021 for Servas in your country? (Development/internal process/ financial/peace activities/communications)	To encourage local members to seek hostings at one anothers' houses.
How can EXCO or other national groups help to improve your National Group?	Encourage more travellers to visit kenya and seek our hosting. We have few members because we receive few travellers locally and internationally.
Would you like to make any other comments or suggestions?	NO
Would you like to make any other comments or suggestions?	NO
If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	

Country:	Kyrgyzstan
National Secretary:	
Name	GULZAT KONOKBAEVA
E-mail	gulzat.kge@gmail.com , kg.gulzat@mail.ru
Since when have you been serving as National Secretary?	August, 2017
Deputy National Secretary, if any:	
Name	Aisuluu Amangul kyzy
E-mail	aisuluu_suluu@mail.ru
Since when have you been serving as National Secretary?	
Treasurer:	
Name	Saikal Toichubai kyzy

E-mail	1603.02028@manas.edu.kg , stoichubaeva@gmail.com
Peace Secretary	
Name	Nurzat Esengeldieva
E-mail	nurzatesen@gmail.com
Host List Officer/ ServasOnline Coordinator, if any:	
Name	Gulzat Konokbaeva
E-mail	gulzat.kge@gmail.com , kg.gulzat@mail.ru
Hosts, Host Lists and ServasOnline	
How many host households (day hosts plus overnight hosts) did you have on December 31, 2020?	19 (8 day hosts plus 11 overnight hosts)
How many of those host households were Day-Hosts?	Day Hosts- 8
How many individual people are listed in your host list?	All of them
Do hosts in your country get a copy of the list?	Yes
Are your Servas members on ServasOnline?	Yes, all of them are on ServasOnline.
How do you incite your members to keep their profiles up-to-date?	To inform if they have changes
Does your Servas group run its own website?	NO
Does your group accept members that are neither hosts, nor travelers?	There has never been such a case. Maybe mostly they are not travellers, but they can host
Travelers	
How many Servas International stamps did your country use in 2020?	N/A
How much money does your country need to pay to Servas International for 2020 stamps, and on what date will the transfer be made?	N/A
Recruitment of New Members	
Have you carried out any specific activity/activities to recruit new hosts and travelers as Servas members?	Yes. Always.
If the answer is yes: Could you please describe your activity/activities?	Especially, when we have Trainings for the English Teachers. When we have meetings we can present/inform about Servas International organization and our history related to Servas
In your country, has the new web-presence with ServasOnline lead to more people interested in Servas? Did the number of members increase?	The same number.

Communication with Members	
Do you use any newsletters, bulletins, blogs or other methods to communicate with members in your country?	What`s App Group, Emails
If yes, how many were sent or used in the year 2020?	We can send if we have them
Do the members (hosts and travelers) in your country receive other Servas International information, such as SI News, requests to volunteers, that is sent to the key people?	We always forward all infos of Servas to the members via What`s App Group, Emails
Servas Events and Peacebuilding	
In what ways did your Servas Group advance the "peacebuilding" mission of Servas in 2020?	When we have the correspondence/online meetings with Servas members, we can discuss about intercultural understanding.
Has your Servas group linked with/participated in/co-organized peace related events with other organizations?	Yes. English Teachers Association and Peace Corps Volunteers.
If, yes, please give details	During the annual English Teachers` Conference with PC volunteers
Do you keep a record and publish UN peace related activities ?	No
If, yes, please give details	No
National Events	
Do you have any statutes (or what is also called bylaws and/or a constitution) that regulate your activities in your national Servas group?	No
Is your Servas group registered?	Yes
Do you have an annual meeting? If so when will this or any other meeting take place in 2021?	We have whatsapp Group/we can communicate via it
Do you have regular meetings of your national board/committee? When are these planned to take place in 2021?	In June,2021
Did your group organize any national or international Servas events in 2020 (for example, work camp, youth meet, group travel etc.)?	Because of pandemic we hadn`t it in 2020
If, yes, please give details	N/A
Do you plan to organize any such events in 2020?	Yes. In June
If yes, please give details	Meeting
Are your meetings open to members of other Servas groups? Do you publish them on the global Servas website?	Maybe

How do you attract volunteers to help with Servas activities in your country?	As usual we invite our friends, relatives, students, and other people to take part in our meetings and we make a presentation/talk about SERVAS. Also in the Teacher Trainings, Association meetings we always tell about SI.
Looking at the projects you have done in your country, what worked well?	Online
What are your priorities for 2021 for Servas in your country? (Development/internal process/ financial/peace activities/communications)	We don't know to say anything for 2021 because of coronavirus. But we are ready to join any Servas world Online activities.
How can EXCO or other national groups help to improve your National Group?	If any help is needed, we always turn confidently. Thank you for all! Hope we will be informed all about events/projects/programs of Servas Int.
Would you like to make any other comments or suggestions?	We are looking forward to seeing/hosting our guests-travellers. Maybe we will meet all of you in our country next year! Good luck, dear friends!
Would you like to make any other comments or suggestions?	We are missing you! Stay healthy!
If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	N/A

Country:	Malaysia
National Secretary:	
Name	Jane Tan
E-mail	kjtan16@gmail.com
Since when have you been serving as National Secretary?	2014
Deputy National Secretary, if any:	
Name	
E-mail	
Since when have you been serving as National Secretary?	
Treasurer:	
Name	Jeff Cho
E-mail	chojeff8@yahoo.com

Peace Secretary	
Name	
E-mail	
Host List Officer/ ServasOnline Coordinator, if any:	
Name	Kiat Tan
E-mail	kiatyuntan@yahoo.com
Hosts, Host Lists and ServasOnline	
How many host households (day hosts plus overnight hosts) did you have on December 31, 2020?	30
How many of those host households were Day-Hosts?	18
How many individual people are listed in your host list?	30
Do hosts in your country get a copy of the list?	yes
Are your Servas members on ServasOnline?	yes
How do you incite your members to keep their profiles up-to-date?	by emailing them
Does your Servas group run its own website?	no
Does your group accept members that are neither hosts, nor travelers?	no
Travelers	
How many Servas International stamps did your country use in 2020?	none
How much money does your country need to pay to Servas International for 2020 stamps, and on what date will the transfer be made?	none
Recruitment of New Members	
Have you carried out any specific activity/activities to recruit new hosts and travelers as Servas members?	no
If the answer is yes: Could you please describe your activity/activities?	
In your country, has the new web-presence with ServasOnline lead to more people interested in Servas? Did the number of members increase?	yes, it attracted interested people but all didnt show up for interviews. No increase in membership
Communication with Members	

Do you use any newsletters, bulletins, blogs or other methods to communicate with members in your country?	by email
If yes, how many were sent or used in the year 2020?	none
Do the members (hosts and travelers) in your country receive other Servas International information, such as SI News, requests to volunteers, that is sent to the key people?	yes
Servas Events and Peacebuilding	
In what ways did your Servas Group advance the "peacebuilding" mission of Servas in 2020?	
Has your Servas group linked with/participated in/co-organized peace related events with other organizations?	
If, yes, please give details	
Do you keep a record and publish UN peace related activities ?	
If, yes, please give details	
National Events	
Do you have any statutes (or what is also called bylaws and/or a constitution) that regulate your activities in your national Servas group?	yes
Is your Servas group registered?	no
Do you have an annual meeting? If so when will this or any other meeting take place in 2021?	not this year
Do you have regular meetings of your national board/committee? When are these planned to take place in 2021?	not this year due to the pandemic
Did your group organize any national or international Servas events in 2020 (for example, work camp, youth meet, group travel etc.)?	no
If, yes, please give details	
Do you plan to organize any such events in 2020?	
If yes, please give details	
Are your meetings open to members of other Servas groups? Do you publish them on the global Servas website?	
How do you attract volunteers to help with Servas activities in your country?	
Looking at the projects you have done in your country, what worked well?	
What are your priorities for 2021 for Servas in your country? (Development/internal process/ financial/peace activities/communications)	

How can EXCO or other national groups help to improve your National Group?	
Would you like to make any other comments or suggestions?	
Would you like to make any other comments or suggestions?	
If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	

País:	Mexico
Secretario Nacional:	
Nombre	Salomón Luna
Correo Electrónico	servasmexico@yahoo.com
Desde cuando usted está sirviendo como Secretario Nacional	I was reelected. This is my second period of 3 years. I start 2020.
Subsecretario, si existe:	
Nombre	Ofeliz Perdomo
Correo Electrónico	servas.mexicodeputy@gmail.com
Tesorero:	
Nombre	Rosalinda Cázares
Correo Electrónico	tesoreriaservasmx@hotmail.com
Secretario de Paz:	
Nombre	Paty Fuentes
Correo Electrónico	servasmx.porlapaz@gmail.com
Coordinador de Listas, si existe:	
Nombre	Roxana Aguilar
Correo Electrónico	servasonlinemexico@gmail.com
Anfitriones, Listas de Anfitriones y ServasOnline	
¿Cuántos anfitriones (anfitriones de día más anfitriones con alojamiento) tenía usted durante el año hasta el 31 de Diciembre de 2019?	En promedio 40 familias
¿Cuántos de estos eran anfitriones de día?	Todos son HOST
¿Cuántos miembros individuales tiene su grupo nacional?	2

¿Los anfitriones de su país tienen copia de la lista?	Ahora todo es por medio de SOL
¿Cuales son sus planes para migrar (su lista de anfitriones) a ServasOnline?	Si.
¿Cómo incitais a vuestros miembros a mantener sus perfiles actualizados?	Mandamos mensajes periódicamente. Comunicamos en las reuniones.
¿Tu grupo Servas tiene su propio sitio web?	NO - Solo redes sociales.
¿Acepta su grupo miembros que no son ni anfitriones ni viajeros?	Todos los miembros son anfitriones y algunos también viajan.
Viajeros	
¿Cuántas estampillas de Servas International usó su país en 2019?	2
¿Cuánto dinero ha pagado su país a Servas International por estampillas en 2019, y en qué fecha fue o será hecha la transferencia)?	No se pago.
¿Llevan a cabo actividades específicas para reclutar nuevos anfitriones y viajeros como miembros Servas?	Si.
Si la respuesta es sí: ¿Podrían por favor describirlas?	Por el momento solo reuniones virtuales.
En su país, ¿la nueva presencia en la web con ServasOnline ha llevado a más gente interesada en Servas? ¿Aumentó el número de miembros?	No. se mantuvo en lo mismo.
Comunicación con miembros	
¿Usa usted periódicos, boletines, blogs u otros métodos de comunicación con los miembros en su país?	Solo redes sociales y correo electrónico.
Si es así, ¿cuántos fueron enviados o utilizados en 2019?	Publicaciones en redes cada semana. Correos en promedio una vez al mes.
¿Los miembros (anfitriones y viajeros) de su país reciben otras informaciones de Servas Internacional, como SI News, los requerimientos de voluntarios que son enviados a la persona clave?	Si
Eventos de Servas y Proyectos de construcción de Paz	
¿En qué formas ha avanzado su grupo nacional Servas en la misión de "construcción de paz" Servas en 2019?	Mucho. Alianzas con otras organización.
¿Su grupo nacional adhirió/participó o coorganizó eventos relacionados con Paz con otras organizaciones?	Si
Si es así, por favor dé detalles	Congreso y conferencia Internacional.

¿Guarda usted un registro y publica las actividades referidas a acciones de paz en ONU?	Si
	Agenda de la ONU. Comunicaciones por correo a los miembros.
Reuniones nacionales	
¿Tienen estatutos (también llamados reglamentos y / o constitución) que regulan las actividades en su grupo Servas nacional?	
¿Su grupo Servas está registrado?	Si
¿Ustedes tienen alguna reunión anual? Si es así ¿cuándo ésta programada o existe cualquier otra reunión que tenga lugar en 2020?	No
¿Tiene reuniones periódicas de la junta nacional / comité? Cuando prevé celebrar estas reuniones en el 2020?	Tenemos reuniones mensuales con los miembros y dos anuales - día de la paz y de fin de año. Septiembre y Diciembre.
¿Su grupo nacional organizó algún evento nacional o internacional Servas en 2019 (por ejemplo, campamentos de trabajo, reuniones de jóvenes, viajes en grupo, etc.)?	Actualmente son trimestrales.
Si es así, por favor dé detalles	No.
¿Son sus reuniones abiertas a los miembros de otros grupos Servas? ¿Las publican en la página web global de Servas?	
¿Planea organizar alguno de estos eventos en 2020?	No.
Si es así, por favor dé detalles	
¿Cómo atrae usted voluntarios para ayudar con las actividades Servas en su país?	Si.
¿Teniendo en cuenta los proyectos que Usted ha llevado a cabo en su país, que ha funcionado bien?	Incentivando su participación por invitación. Convencerlos. Motivarlos.
	Invitar expertos a dar pláticas y conferencias. Participar en eventos culturales. Alianzas con otras organizaciones.
¿Cuáles son sus prioridades de Servas para el 2021 en su país? (Desarrollo/ procesos internos/aspectos financieros/ actividades de paz/ comunicaciones)	
	Que las familias no abandonen la organización por el tema sanitario de pandemia.
Cómo puede EXCO u otros países ayudar a mejorar su grupo nacional?	
	Mayor difusión de contenidos. Perspectivas para Servas y nuevas formas de trabajo
¿Desea hacer algún otro comentario o sugerencia?	
	Más eventos o reuniones de trabajo con otros países.

Si ha tomado medidas durante el año para disminuir su huella ecológica personal, describa estas acciones brevemente. *	No
If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	Sí - digitalización. Menor impacto en las reuniones.

Country:	Morocco
National Secretary:	
Name	Nabaoui My Abdellah
E-mail	nmyabdellah@hotmail.com
Since when have you been serving as National Secretary?	
Deputy National Secretary, if any:	
Name	
E-mail	
Since when have you been serving as National Secretary?	
Treasurer:	
Name	Ahmed Lamzari
E-mail	ahlamzari@gmail.com
Peace Secretary	
Name	Mourad El Kadiri
E-mail	elkaddiri@gmail.com
Host List Officer/ ServasOnline Coordinator, if any:	
Name	
E-mail	
Hosts, Host Lists and ServasOnline	
How many host households (day hosts plus overnight hosts) did you have on December 31, 2020?	25
How many of those host households were Day-Hosts?	1
How many individual people are listed in your host list?	
Do hosts in your country get a copy of the list?	no
Are your Servas members on ServasOnline?	not yet
How do you incite your members to keep their profiles up-to-date?	
Does your Servas group run its own website?	not yet

Does your group accept members that are neither hosts, nor travelers?	yes
Travelers	
How many Servas International stamps did your country use in 2020?	0
How much money does your country need to pay to Servas International for 2020 stamps, and on what date will the transfer be made?	0
Recruitment of New Members	
Have you carried out any specific activity/activities to recruit new hosts and travelers as Servas members?	NO
If the answer is yes: Could you please describe your activity/activities?	
In your country, has the new web-presence with ServasOnline lead to more people interested in Servas? Did the number of members increase?	NO
Communication with Members	
Do you use any newsletters, bulletins, blogs or other methods to communicate with members in your country?	NO
If yes, how many were sent or used in the year 2020?	
Do the members (hosts and travelers) in your country receive other Servas International information, such as SI News, requests to volunteers, that is sent to the key people?	
Servas Events and Peacebuilding	
In what ways did your Servas Group advance the "peacebuilding" mission of Servas in 2020?	1) participation of servas moroccan children in draw pictures for the hurt children of the earthquake in Izmir 2) participation of the children of servas morocco in a motivational music video with the children of the world with Social Music Workkshop servas Turkey Team. 3) participation in servas african meetin by zoom...
Has your Servas group linked with/participated in/co-organized peace related events with other organizations?	no
If, yes, please give details	
Do you keep a record and publish UN peace related activities ?	no
If, yes, please give details	

National Events	
Do you have any statutes (or what is also called bylaws and/or a constitution) that regulate your activities in your national Servas group?	no
Is your Servas group registered?	
Do you have an annual meeting? If so when will this or any other meeting take place in 2021?	no
Do you have regular meetings of your national board/committee? When are these planned to take place in 2021?	no
Did your group organize any national or international Servas events in 2020 (for example, work camp, youth meet, group travel etc.)?	no
If, yes, please give details	
Do you plan to organize any such events in 2020?	?
If yes, please give details	
Are your meetings open to members of other Servas groups? Do you publish them on the global Servas website?	
How do you attract volunteers to help with Servas activities in your country?	
Looking at the projects you have done in your country, what worked well?	
What are your priorities for 2021 for Servas in your country? (Development/internal process/ financial/peace activities/communications)	update the members list and organize and participate in meetings. And any activit�� of servas around the world...
How can EXCO or other national groups help to improve your National Group?	
Would you like to make any other comments or suggestions?	
Would you like to make any other comments or suggestions?	The covid19 pandemic, its evolution and its consequences do not allow a clear visibility to plan and carry out activities.
If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	

Country:	Nepal
National Secretary:	
Name	Shiva Shrestha
E-mail	shivashrestha61@gmail.com

Since when have you been serving as National Secretary?	Since 4 years
Deputy National Secretary, if any:	
Name	Dinesh Tripathy
E-mail	dineshtri@gmail.com
Since when have you been serving as National Secretary?	
Treasurer:	
Name	Babu Rasaili
E-mail	baburasaili@gmail.com
Peace Secretary	
Name	Birendra Hada
E-mail	itt1993@hotmail.com
Host List Officer/ ServasOnline Coordinator, if any:	
Name	Ramesh Ghimire
E-mail	rmshghimire@yahoo.com
Hosts, Host Lists and ServasOnline	
How many host households (day hosts plus overnight hosts) did you have on December 31, 2020?	51
How many of those host households were Day-Hosts?	12
How many individual people are listed in your host list?	
Do hosts in your country get a copy of the list?	Yes
Are your Servas members on ServasOnline?	Yes
How do you incite your members to keep their profiles up-to-date?	We have kept a record of every member in files that is updated
Does your Servas group run its own website?	No
Does your group accept members that are neither hosts, nor travelers?	Yes
Travelers	
How many Servas International stamps did your country use in 2020?	0
How much money does your country need to pay to Servas International for 2020 stamps, and on what date will the transfer be made?	We do not need to pay
Recruitment of New Members	

Have you carried out any specific activity/activities to recruit new hosts and travelers as Servas members?	No specific activities due to Covid-19
If the answer is yes: Could you please describe your activity/activities?	
In your country, has the new web-presence with ServasOnline lead to more people interested in Servas? Did the number of members increase?	Yes
Communication with Members	
Do you use any newsletters, bulletins, blogs or other methods to communicate with members in your country?	We use facebook messenger, zoom for communication
If yes, how many were sent or used in the year 2020?	
Do the members (hosts and travelers) in your country receive other Servas International information, such as SI News, requests to volunteers, that is sent to the key people?	Yes
Servas Events and Peacebuilding	
In what ways did your Servas Group advance the "peacebuilding" mission of Servas in 2020?	
Has your Servas group linked with/participated in/co-organized peace related events with other organizations?	
If, yes, please give details	
Do you keep a record and publish UN peace related activities ?	
If, yes, please give details	
National Events	
Do you have any statutes (or what is also called bylaws and/or a constitution) that regulate your activities in your national Servas group?	No
Is your Servas group registered?	No
Do you have an annual meeting? If so when will this or any other meeting take place in 2021?	Yes, We had zoom meeting in the month of June
Do you have regular meetings of your national board/committee? When are these planned to take place in 2021?	Yes, we have plan to conduct in the month of August
Did your group organize any national or international Servas events in 2020 (for example, work camp, youth meet, group travel etc.)?	No
If, yes, please give details	
Do you plan to organize any such events in 2020?	
If yes, please give details	

Are your meetings open to members of other Servas groups? Do you publish them on the global Servas website?	
How do you attract volunteers to help with Servas activities in your country?	Organizing talk program and some events as well through friends
Looking at the projects you have done in your country, what worked well?	
What are your priorities for 2021 for Servas in your country? (Development/internal process/ financial/peace activities/communications)	Peace activities , Development / internal process
How can EXCO or other national groups help to improve your National Group?	It would be more effective and beneficial if any executive committee or national group visit in Nepal
Would you like to make any other comments or suggestions?	No
Would you like to make any other comments or suggestions?	
If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	

Country:	Netherlands
National Secretary:	
Name	Veerle Simons
E-mail	vdfm.simons@gmail.com
Since when have you been serving as National Secretary?	2018
Deputy National Secretary, if any:	
Name	
E-mail	
Since when have you been serving as National Secretary?	
Treasurer:	
Name	Dirk-Jaap Klaassen
E-mail	info@servasnl.org
Peace Secretary	
Name	
E-mail	

Host List Officer/ ServasOnline Coordinator, if any:	
Name	Ginger Breeveld
E-mail	info@servasnl.org
Hosts, Host Lists and ServasOnline	
How many host households (day hosts plus overnight hosts) did you have on December 31, 2020?	259
How many of those host households were Day-Hosts?	34
How many individual people are listed in your host list?	We don't have a host list anymore. However, we have 269 members on Servas Online. That includes both hosts and travellers.
Do hosts in your country get a copy of the list?	No, we don't provide a hostlist anymore. Everybody is in Servas Online
Are your Servas members on ServasOnline?	Yes
How do you incite your members to keep their profiles up-to-date?	We have 2 Servas members who know a lot about Servas Online. They can see who logged in and which members never logged in. They are trying to contact everybody who has never logged in. And we are planning to organise zoom-sessions for those members who need help with Servas Online. We also send e-mails once in a while to everybody to remind them of their profile.
Does your Servas group run its own website?	Yes, www.servasnl.org
Does your group accept members that are neither hosts, nor travelers?	Yes, we do.
Travelers	
How many Servas International stamps did your country use in 2020?	4
How much money does your country need to pay to Servas International for 2020 stamps, and on what date will the transfer be made?	We transferred €570,10 on February 15th.
Recruitment of New Members	
Have you carried out any specific activity/activities to recruit new hosts and travelers as Servas members?	No, 2020 was not a good year to recruit new members.
If the answer is yes: Could you please describe your activity/activities?	
In your country, has the new web-presence with ServasOnline lead to more people interested in Servas? Did the number of members increase?	No, ServasOnline did not increase our amount of members. We didn't expect that either.

Communication with Members	
Do you use any newsletters, bulletins, blogs or other methods to communicate with members in your country?	Yes. We have an online blog, called Dialoog (Dialogue). On this blog, we post travel stories from our members, but also news from Servas International and invitations for international meetings. We update our blog regularly. We also send e-mails to our members.
If yes, how many were sent or used in the year 2020?	
Do the members (hosts and travelers) in your country receive other Servas International information, such as SI News, requests to volunteers, that is sent to the key people?	We try to put everything on our blog, also information about Servas International. If we think it is of utmost importance that everybody reads it, we send it by e-mail to all our members.
Servas Events and Peacebuilding	
In what ways did your Servas Group advance the "peacebuilding" mission of Servas in 2020?	We didn't to any specific activities for "peacebuilding" this year. However, we put information from / about different peacemovements on our blog. And we are planning on organising an online meeting with our members the coming year to discuss what we can do to advance the mission more.
Has your Servas group linked with/participated in/co-organized peace related events with other organizations?	Yes
If, yes, please give details	One of our members participated with the Nederlandse Vereniging voor de Verenigde Naties to discuss the future of the United Nations.
Do you keep a record and publish UN peace related activities ?	No
If, yes, please give details	
National Events	
Do you have any statutes (or what is also called bylaws and/or a constitution) that regulate your activities in your national Servas group?	Yes
Is your Servas group registered?	Yes
Do you have an annual meeting? If so when will this or any other meeting take place in 2021?	Yes, our annual meeting took place on March 28th 2021.
Do you have regular meetings of your national board/committee? When are these planned to take place in 2021?	Yes, we try to have at least 3 meetings a year. We don't plan these in advance. Most of our meetings are done via skype or combined with other Servas-events.
Did your group organize any national or international Servas events in 2020 (for example, work camp, youth meet, group travel etc.)?	Yes

If, yes, please give details	Well, fysical meetings were not possible due to corona. However, we organised 2 postcrossing events for our members. Members could sign up and get a (random) adress of a Servas member in the Netherlands to whom they could send a postcards. That was really nice and this way a lot of people made new contact. And in January 2020, right before corona, we did a New Year walk in Arnhem with drinks and dinner afterwards.
Do you plan to organize any such events in 2020?	I think you mean 2021. We would like to, but it all depends on corona.
If yes, please give details	We would like to organise another walk, a Servas Surprise Weekend and an International meeting. But let's see what is possible this year.
Are your meetings open to members of other Servas groups? Do you publish them on the global Servas website?	Our international meeting certainly would be open for members of other Servas Groups. I never though about putting our activities on the global Servas website and I don't even know how that works. But it is a good idea, because on our walk everybody is welcome.
How do you attract volunteers to help with Servas activities in your country?	In 2020 we did a survey where we also asked the question who would like to do voluntary work for Servas. Around 20 peoples answered positively, so we are now calling them all to see what they would like to do and how we can make use of them. It's really nice to know there are people who want to help! Apart from that we have a solid group of people who we can ask to help when necessary.
Looking at the projects you have done in your country, what worked well?	The walk always works. It is not a lot of work to organise but you do have a lot of time to talk and get to know each other. The postcrossing was also a real success. And our National Outings (once every 2 years) a re a big succes!
What are your priorities for 2021 for Servas in your country? (Development/internal process/ financial/peace activities/communications)	We tried very hard to find new board members and we finally succeeded. So in 2021 we are working towards a smooth transmission. And we would like to stimulate travelling within the Benelux and the Netherlands itself.
How can EXCO or other national groups help to improve your National Group?	It would be nice to hear what kind of activities other countries are organising for their members. But also how they cope with corona.

Would you like to make any other comments or suggestions?	Yes, I would like you to put a bit more effort in this annual report form. Every year, there are the same questions. Asking for our activities in 2021 when you know it is corona, is hardly interesting I would think. Asking how we cope during corona or how we want to try to keep our Servas group together during corona could be way more interesting.
Would you like to make any other comments or suggestions?	
If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	Well, the world took care of that itself by bringing us corona. However, we did have a discussion about this during our annual meeting. We think it is important that we let our members know that the train/bike is a good alternative within Europe. That is also the reason we want to stimulate travelling in the Benelux / Germany and The Netherlands itself.

Country:	New Zealand
National Secretary:	
Name	Peter Debney
E-mail	pa.se@xtra.co.nz
Since when have you been serving as National Secretary?	2015
Deputy National Secretary, if any:	
Name	Derek Carver - Memberships Secretary
E-mail	servasnz.mailing@gmail.com
Since when have you been serving as National Secretary?	Also: derek@carver.net.nz
Treasurer:	
Name	Michelle D'Souza
E-mail	mdsouza@prcon.net.nz
Peace Secretary	
Name	Saskia Schuitemaker
E-mail	saskia.schuitemaker@gmail.com
Host List Officer/ ServasOnline Coordinator, if any:	
Name	Derek Carver as Memberships Secretary
E-mail	servasnz.mailing@gmail.com
Hosts, Host Lists and ServasOnline	

How many host households (day hosts plus overnight hosts) did you have on December 31, 2020?	226
How many of those host households were Day-Hosts?	COVID curtailed all hosting
How many individual people are listed in your host list?	268
Do hosts in your country get a copy of the list?	Available on line
Are your Servas members on ServasOnline?	Yes
How do you incite your members to keep their profiles up-to-date?	Yes
Does your Servas group run its own website?	Yes
Does your group accept members that are neither hosts, nor travelers?	Yes
Travelers	
How many Servas International stamps did your country use in 2020?	0
How much money does your country need to pay to Servas International for 2020 stamps, and on what date will the transfer be made?	Paid \$NZ1,325.00
Recruitment of New Members	
Have you carried out any specific activity/activities to recruit new hosts and travelers as Servas members?	Due to COVID activities suspended
If the answer is yes: Could you please describe your activity/activities?	
In your country, has the new web-presence with ServasOnline lead to more people interested in Servas? Did the number of members increase?	No - due to COVID
Communication with Members	
Do you use any newsletters, bulletins, blogs or other methods to communicate with members in your country?	Yes
If yes, how many were sent or used in the year 2020?	Four
Do the members (hosts and travelers) in your country receive other Servas International information, such as SI News, requests to volunteers, that is sent to the key people?	Included in Newsletters - Yes
Servas Events and Peacebuilding	
In what ways did your Servas Group advance the "peacebuilding" mission of Servas in 2020?	Due to COVID activities suspended

Has your Servas group linked with/participated in/co-organized peace related events with other organizations?	Due to COVID activities suspended
If, yes, please give details	
Do you keep a record and publish UN peace related activities ?	As in SI Newsletter items shared with members via Newsletter
If, yes, please give details	
National Events	
Do you have any statutes (or what is also called bylaws and/or a constitution) that regulate your activities in your national Servas group?	Yes. A constitution
Is your Servas group registered?	
Do you have an annual meeting? If so when will this or any other meeting take place in 2021?	Yes. AGM via Zoom in May
Do you have regular meetings of your national board/committee? When are these planned to take place in 2021?	Yes via Zoom each quarter (3 monthly)
Did your group organize any national or international Servas events in 2020 (for example, work camp, youth meet, group travel etc.)?	Due to COVID activities suspended
If, yes, please give details	
Do you plan to organize any such events in 2020?	Due to COVID activities suspended
If yes, please give details	
Are your meetings open to members of other Servas groups? Do you publish them on the global Servas website?	NA
How do you attract volunteers to help with Servas activities in your country?	NA
Looking at the projects you have done in your country, what worked well?	NA
What are your priorities for 2021 for Servas in your country? (Development/internal process/ financial/peace activities/communications)	Initiate local based (within their bubble as lockdown regulations permit) shared coffee/café get together.
How can EXCO or other national groups help to improve your National Group?	Keep open communications to be shared with members
Would you like to make any other comments or suggestions?	Until COVID is contained internationally maintaining communications will be important
Would you like to make any other comments or suggestions?	
If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	NZ is promoting with Govt rebates a switch to electric powered vehicles and solar and wind turbines

Country:	Norway
National Secretary:	
Name	Michael Wechsler
E-mail	mjwexy@yahoo.com
Since when have you been serving as National Secretary?	
Deputy National Secretary, if any:	
Name	Liv Melbye Wechsler
E-mail	livmelwec@gmail.com
Since when have you been serving as National Secretary?	
Treasurer:	
Name	Marit Skille
E-mail	
Peace Secretary	
Name	Michael Wechsler
E-mail	
Host List Officer/ ServasOnline Coordinator, if any:	
Name	Liv Melbye Wechsler
E-mail	livmelwec@gmail.com
Hosts, Host Lists and ServasOnline	
How many host households (day hosts plus overnight hosts) did you have on December 31, 2020?	124
How many of those host households were Day-Hosts?	
How many individual people are listed in your host list?	
Do hosts in your country get a copy of the list?	
Are your Servas members on ServasOnline?	most
How do you incite your members to keep their profiles up-to-date?	
Does your Servas group run its own website?	yes
Does your group accept members that are neither hosts, nor travelers?	no
Travelers	
How many Servas International stamps did your country use in 2020?	0

How much money does your country need to pay to Servas International for 2020 stamps, and on what date will the transfer be made?	0
Recruitment of New Members	
Have you carried out any specific activity/activities to recruit new hosts and travelers as Servas members?	No
If the answer is yes: Could you please describe your activity/activities?	
In your country, has the new web-presence with ServasOnline lead to more people interested in Servas? Did the number of members increase?	No
Communication with Members	
Do you use any newsletters, bulletins, blogs or other methods to communicate with members in your country?	No
If yes, how many were sent or used in the year 2020?	
Do the members (hosts and travelers) in your country receive other Servas International information, such as SI News, requests to volunteers, that is sent to the key people?	yes
Servas Events and Peacebuilding	
In what ways did your Servas Group advance the "peacebuilding" mission of Servas in 2020?	Nothing
Has your Servas group linked with/participated in/co-organized peace related events with other organizations?	No
If, yes, please give details	
Do you keep a record and publish UN peace related activities ?	No
If, yes, please give details	
National Events	
Do you have any statutes (or what is also called bylaws and/or a constitution) that regulate your activities in your national Servas group?	Yes
Is your Servas group registered?	Yes
Do you have an annual meeting? If so when will this or any other meeting take place in 2021?	Unsure
Do you have regular meetings of your national board/committee? When are these planned to take place in 2021?	Unsure

Did your group organize any national or international Servas events in 2020 (for example, work camp, youth meet, group travel etc.)?	No
If, yes, please give details	
Do you plan to organize any such events in 2020?	No
If yes, please give details	
Are your meetings open to members of other Servas groups? Do you publish them on the global Servas website?	No
How do you attract volunteers to help with Servas activities in your country?	Major problem attracting volunteers
Looking at the projects you have done in your country, what worked well?	
What are your priorities for 2021 for Servas in your country? (Development/internal process/ financial/peace activities/communications)	Just staying afloat
How can EXCO or other national groups help to improve your National Group?	Leaders are burnt out. Pleas for help from members get no reactions
Would you like to make any other comments or suggestions?	
Would you like to make any other comments or suggestions?	Covid and rising age of members threaten Servas Norway
If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	

Country:	Panama
National Secretary:	
Name	Maria Sang
E-mail	servas.panama@gmail.com
Since when have you been serving as National Secretary?	9 years
Deputy National Secretary, if any:	
Name	Marlen Diaz
E-mail	marlendarlen20@yahoo.es
Since when have you been serving as National Secretary?	
Treasurer:	
Name	N/A
E-mail	

Peace Secretary	
Name	Eufracio Centella
E-mail	franko91us@gmail.com
Host List Officer/ ServasOnline Coordinator, if any:	
Name	Maria Sang
E-mail	servas.panama@gmail.com
Hosts, Host Lists and ServasOnline	
How many host households (day hosts plus overnight hosts) did you have on December 31, 2020?	12
How many of those host households were Day-Hosts?	3
How many individual people are listed in your host list?	12
Do hosts in your country get a copy of the list?	Yes
Are your Servas members on ServasOnline?	We are now in ServasOnline
How do you incite your members to keep their profiles up-to-date?	Remember them that need to profiles up-to-date
Does your Servas group run its own website?	No
Does your group accept members that are neither hosts, nor travelers?	No
Travelers	
How many Servas International stamps did your country use in 2020?	None
How much money does your country need to pay to Servas International for 2020 stamps, and on what date will the transfer be made?	N/A
Recruitment of New Members	
Have you carried out any specific activity/activities to recruit new hosts and travelers as Servas members?	Yes
If the answer is yes: Could you please describe your activity/activities?	During the meeting
In your country, has the new web-presence with ServasOnline lead to more people interested in Servas? Did the number of members increase?	No
Communication with Members	

Do you use any newsletters, bulletins, blogs or other methods to communicate with members in your country?	Yes
If yes, how many were sent or used in the year 2020?	Each six month
Do the members (hosts and travelers) in your country receive other Servas International information, such as SI News, requests to volunteers, that is sent to the key people?	Yes
Servas Events and Peacebuilding	
In what ways did your Servas Group advance the "peacebuilding" mission of Servas in 2020?	A little
Has your Servas group linked with/participated in/co-organized peace related events with other organizations?	None
If, yes, please give details	
Do you keep a record and publish UN peace related activities ?	Yes
If, yes, please give details	I keep a record and publish UN peace related activities to all the members
National Events	
Do you have any statutes (or what is also called bylaws and/or a constitution) that regulate your activities in your national Servas group?	Yes
Is your Servas group registered?	No
Do you have an annual meeting? If so when will this or any other meeting take place in 2021?	No
Do you have regular meetings of your national board/committee? When are these planned to take place in 2021?	No. We have only each three month meeting. Last month, we had our first meeting by zoom.
Did your group organize any national or international Servas events in 2020 (for example, work camp, youth meet, group travel etc.)?	Yes
If, yes, please give details	Delivery of a basket to two future mothers during the month of peace
Do you plan to organize any such events in 2020?	Probably
If yes, please give details	It depend how to develop in our country about the pandemic.
Are your meetings open to members of other Servas groups? Do you publish them on the global Servas website?	Yes
How do you attract volunteers to help with Servas activities in your country?	Maintain communication with the Servas members developing project of interest as peace and the enviroment
Looking at the projects you have done in your country, what worked well?	Only delivery basket

What are your priorities for 2021 for Servas in your country? (Development/internal process/ financial/peace activities/communications)	Peace activities
How can EXCO or other national groups help to improve your National Group?	Try to get travelers from other countries to keep their host list up to date aa many of those who travel do not have it updated.
Would you like to make any other comments or suggestions?	
Would you like to make any other comments or suggestions?	If there any way how it could attract more hosts.
If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	

Country:	Paraguay
National Secretary:	
Name	Magdalena Ortiz
E-mail	mbarros_ortiz@hotmail.com
Since when have you been serving as National Secretary?	since 2020 for second time
Deputy National Secretary, if any:	
Name	nothing
E-mail	
Since when have you been serving as National Secretary?	
Treasurer:	
Name	nothing
E-mail	
Peace Secretary	
Name	nothing
E-mail	
Host List Officer/ ServasOnline Coordinator, if any:	
Name	Magdalena Ortiz
E-mail	mbarros_ortiz@hotmail.com
Hosts, Host Lists and ServasOnline	

How many host households (day hosts plus overnight hosts) did you have on December 31, 2020?	23
How many of those host households were Day-Hosts?	3
How many individual people are listed in your host list?	about 5
Do hosts in your country get a copy of the list?	All have access to servas on line
Are your Servas members on ServasOnline?	
How do you incite your members to keep their profiles up-to-date?	Servas Paraguay at this moment have no activity. Old members seems not much interested. And looking for new ones at this moment isn't posible
Does your Servas group run its own website?	no
Does your group accept members that are neither hosts, nor travelers?	no
Travelers	
How many Servas International stamps did your country use in 2020?	none
How much money does your country need to pay to Servas International for 2020 stamps, and on what date will the transfer be made?	doesn't apply
Recruitment of New Members	
Have you carried out any specific activity/activities to recruit new hosts and travelers as Servas members?	no
If the answer is yes: Could you please describe your activity/activities?	
In your country, has the new web-presence with ServasOnline lead to more people interested in Servas? Did the number of members increase?	no
Communication with Members	
Do you use any newsletters, bulletins, blogs or other methods to communicate with members in your country?	no, only wmail or whatsapp
If yes, how many were sent or used in the year 2020?	
Do the members (hosts and travelers) in your country receive other Servas International information, such as SI News, requests to volunteers, that is sent to the key people?	not always
Servas Events and Peacebuilding	

In what ways did your Servas Group advance the "peacebuilding" mission of Servas in 2020?	nothing
Has your Servas group linked with/participated in/co-organized peace related events with other organizations?	nothing
If, yes, please give details	
Do you keep a record and publish UN peace related activities ?	
If, yes, please give details	
National Events	
Do you have any statutes (or what is also called bylaws and/or a constitution) that regulate your activities in your national Servas group?	no
Is your Servas group registered?	
Do you have an annual meeting? If so when will this or any other meeting take place in 2021?	We didn't have meetings in 2020, presencial or virtual
Do you have regular meetings of your national board/committee? When are these planned to take place in 2021?	no
Did your group organize any national or international Servas events in 2020 (for example, work camp, youth meet, group travel etc.)?	no
If, yes, please give details	
Do you plan to organize any such events in 2020?	
If yes, please give details	
Are your meetings open to members of other Servas groups? Do you publish them on the global Servas website?	
How do you attract volunteers to help with Servas activities in your country?	
Looking at the projects you have done in your country, what worked well?	
What are your priorities for 2021 for Servas in your country? (Development/internal process/ financial/peace activities/communications)	no plans
How can EXCO or other national groups help to improve your National Group?	
Would you like to make any other comments or suggestions?	
Would you like to make any other comments or suggestions?	We must start over in Paraguay booth the organization and new members

If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	
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Country:	Poland
National Secretary:	
Name	Joanna Mozga
E-mail	joanna@servas.pl
Since when have you been serving as National Secretary?	2017
Deputy National Secretary, if any:	
Name	Jan Dzierżawski
E-mail	janek@servas.pl
Since when have you been serving as National Secretary?	
Treasurer:	
Name	Marcin Ostaszewski
E-mail	marcinostaszewski@gmail.com
Peace Secretary	
Name	
E-mail	
Host List Officer/ ServasOnline Coordinator, if any:	
Name	Jan Dzierżawski
E-mail	janek@servas.pl
Hosts, Host Lists and ServasOnline	
How many host households (day hosts plus overnight hosts) did you have on December 31, 2020?	300
How many of those host households were Day-Hosts?	41
How many individual people are listed in your host list?	714
Do hosts in your country get a copy of the list?	YES
Are your Servas members on ServasOnline?	YES
How do you incite your members to keep their profiles up-to-date?	We send e-mail requests
Does your Servas group run its own website?	YES
Does your group accept members that are neither hosts, nor travelers?	Yes, day hosts and we sometimes organize open events

Travelers	
How many Servas International stamps did your country use in 2020?	15
How much money does your country need to pay to Servas International for 2020 stamps, and on what date will the transfer be made?	Already paid, 660 CHF
Recruitment of New Members	
Have you carried out any specific activity/activities to recruit new hosts and travelers as Servas members?	During the pandemic, any such events were limited
If the answer is yes: Could you please describe your activity/activities?	
In your country, has the new web-presence with ServasOnline lead to more people interested in Servas? Did the number of members increase?	No, but it's more because of a pandemic time
Communication with Members	
Do you use any newsletters, bulletins, blogs or other methods to communicate with members in your country?	Yes, mails, facebook, website, newsletters
If yes, how many were sent or used in the year 2020?	2-3 times a month on average
Do the members (hosts and travelers) in your country receive other Servas International information, such as SI News, requests to volunteers, that is sent to the key people?	Yes, all information from Servas International
Servas Events and Peacebuilding	
In what ways did your Servas Group advance the "peacebuilding" mission of Servas in 2020?	We had some online meetings and discussion, however, due to the pandemic, however, due to the pandemic, any live events are limited.
Has your Servas group linked with/participated in/co-organized peace related events with other organizations?	In 2020 no
If, yes, please give details	
Do you keep a record and publish UN peace related activities ?	
If, yes, please give details	
National Events	
Do you have any statutes (or what is also called bylaws and/or a constitution) that regulate your activities in your national Servas group?	Yes, we have a statute and we are registered in the National Court Register
Is your Servas group registered?	Yes
Do you have an annual meeting? If so when will this or any other meeting take place in 2021?	Yes, every 3 years. The last was in October 2020

Do you have regular meetings of your national board/committee? When are these planned to take place in 2021?	We try to meet regularly, mostly online now
Did your group organize any national or international Servas events in 2020 (for example, work camp, youth meet, group travel etc.)?	We had some but covid-19 verified all plans
If, yes, please give details	
Do you plan to organize any such events in 2020?	Probably yes
If yes, please give details	
Are your meetings open to members of other Servas groups? Do you publish them on the global Servas website?	Yes, we publish them
How do you attract volunteers to help with Servas activities in your country?	
Looking at the projects you have done in your country, what worked well?	
What are your priorities for 2021 for Servas in your country? (Development/internal process/ financial/peace activities/communications)	due to the pandemic and restrictions, we are not able to plan anything now
How can EXCO or other national groups help to improve your National Group?	support for our events when they can be organized again
Would you like to make any other comments or suggestions?	
Would you like to make any other comments or suggestions?	
If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	

Country:	Portugal
National Secretary:	
Name	Cristina Benedita
E-mail	tinybee1@gmail.com
Since when have you been serving as National Secretary?	2019
Deputy National Secretary, if any:	
Name	Carla Kristensen
E-mail	crsckris@gmail.com
Since when have you been serving as National Secretary?	
Treasurer:	

Name	Isabel Chaves
E-mail	isabelchaves57@gmail.com
Peace Secretary	
Name	Rui Rodrigues/Isabel Branco/Cristina Figueiredo
E-mail	rmmsr63@gmail.com ; isabel.murta@gmail.com ; crisredo14@gmail.com
Host List Officer/ ServasOnline Coordinator, if any:	
Name	Isabel Chaves
E-mail	isabelchaves57@gmail.com
Hosts, Host Lists and ServasOnline	
How many host households (day hosts plus overnight hosts) did you have on December 31, 2020?	64
How many of those host households were Day-Hosts?	19
How many individual people are listed in your host list?	112
Do hosts in your country get a copy of the list?	not any more, just if they ask for and it is an internal host list (not anymore from Dolphin site) - almost everybody is on servasonline.
Are your Servas members on ServasOnline?	almost everybody
How do you incite your members to keep their profiles up-to-date?	personal emails and phone calls
Does your Servas group run its own website?	no; we have a blog, facebook and instagram
Does your group accept members that are neither hosts, nor travelers?	no
Travelers	
How many Servas International stamps did your country use in 2020?	3
How much money does your country need to pay to Servas International for 2020 stamps, and on what date will the transfer be made?	65,64€ 20th january 2020
Recruitment of New Members	
Have you carried out any specific activity/activities to recruit new hosts and travelers as Servas members?	yes
If the answer is yes: Could you please describe your activity/activities?	radio interview; mouth to hear information; blog and facebook page with open information

In your country, has the new web-presence with ServasOnline lead to more people interested in Servas? Did the number of members increase?	not much, but some people contacted us through S.O.L.
Communication with Members	
Do you use any newsletters, bulletins, blogs or other methods to communicate with members in your country?	yes
If yes, how many were sent or used in the year 2020?	1 newsletter + continuous facebook presence
Do the members (hosts and travelers) in your country receive other Servas International information, such as SI News, requests to volunteers, that is sent to the key people?	yes
Servas Events and Peacebuilding	
In what ways did your Servas Group advance the "peacebuilding" mission of Servas in 2020?	meetings and debates online national and international
Has your Servas group linked with/participated in/co-organized peace related events with other organizations?	no
If, yes, please give details	
Do you keep a record and publish UN peace related activities ?	yes, on Servas Portugal Facebook page
If, yes, please give details	
National Events	
Do you have any statutes (or what is also called bylaws and/or a constitution) that regulate your activities in your national Servas group?	yes
Is your Servas group registered?	yes
Do you have an annual meeting? If so when will this or any other meeting take place in 2021?	yes, 28th february 2021
Do you have regular meetings of your national board/committee? When are these planned to take place in 2021?	yes, the executive committee meets 4 to 6 times a year, depending on personal availability and we keep contact through whatsapp group
Did your group organize any national or international Servas events in 2020 (for example, work camp, youth meet, group travel etc.)?	Yes:
If, yes, please give details	International Online Meetings with Brazil, Spain and Britain. Two projects with Servas Brazil: the translation of Seeds of Servas into Portuguese (with the involvement of SI Vice President) and the 2d Writing Contest about Peace and Environment for school children in Brazil.
Do you plan to organize any such events in 2020?	yes.

If yes, please give details	youth and peace secretary boards plan to organize some activities such as visiting museums, having debates about youngsters and /or peace themes;
Are your meetings open to members of other Servas groups? Do you publish them on the global Servas website?	yes
How do you attract volunteers to help with Servas activities in your country?	
Looking at the projects you have done in your country, what worked well?	communication in some meetings online. All projects have been successfull, but we would like to have more members involved
What are your priorities for 2021 for Servas in your country? (Development/internal process/ financial/peace activities/communications)	Peace and youth activities; developing interests among younger people and trying to stimulate in general to participation in peace building, one to one member;
How can EXCO or other national groups help to improve your National Group?	informal information and debates with national secretaries of different countries, even continents, and exchange about organizing and improving participation in general with members
Would you like to make any other comments or suggestions?	
Would you like to make any other comments or suggestions?	
If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	

Country:	Romania
National Secretary:	
Name	Bogdan Ionescu
E-mail	bogdan_ionescu75@yahoo.com
Since when have you been serving as National Secretary?	2014
Deputy National Secretary, if any:	
Name	
E-mail	
Since when have you been serving as National Secretary?	
Treasurer:	
Name	

E-mail	
Peace Secretary	
Name	
E-mail	
Host List Officer/ ServasOnline Coordinator, if any:	
Name	Mihai Rauta
E-mail	mihai.rauta@gmail.com
Hosts, Host Lists and ServasOnline	
How many host households (day hosts plus overnight hosts) did you have on December 31, 2020?	26
How many of those host households were Day-Hosts?	4
How many individual people are listed in your host list?	8
Do hosts in your country get a copy of the list?	just on request
Are your Servas members on ServasOnline?	yes
How do you incite your members to keep their profiles up-to-date?	
Does your Servas group run its own website?	no, only facebook page
Does your group accept members that are neither hosts, nor travelers?	no
Travelers	
How many Servas International stamps did your country use in 2020?	2
How much money does your country need to pay to Servas International for 2020 stamps, and on what date will the transfer be made?	none
Recruitment of New Members	
Have you carried out any specific activity/activities to recruit new hosts and travelers as Servas members?	in 2020 „,unfortunately no, because of pandemy
If the answer is yes: Could you please describe your activity/activities?	
In your country, has the new web-presence with ServasOnline lead to more people interested in Servas? Did the number of members increase?	no
Communication with Members	

Do you use any newsletters, bulletins, blogs or other methods to communicate with members in your country?	facebook group, e-mails
If yes, how many were sent or used in the year 2020?	
Do the members (hosts and travelers) in your country receive other Servas International information, such as SI News, requests to volunteers, that is sent to the key people?	yes, on facebook page
Servas Events and Peacebuilding	
In what ways did your Servas Group advance the "peacebuilding" mission of Servas in 2020?	
Has your Servas group linked with/participated in/co-organized peace related events with other organizations?	no
If, yes, please give details	
Do you keep a record and publish UN peace related activities ?	unfortunately no
If, yes, please give details	
National Events	
Do you have any statutes (or what is also called bylaws and/or a constitution) that regulate your activities in your national Servas group?	no
Is your Servas group registered?	
Do you have an annual meeting? If so when will this or any other meeting take place in 2021?	in 2020 no
Do you have regular meetings of your national board/committee? When are these planned to take place in 2021?	maybe online but we don't have a date yet.
Did your group organize any national or international Servas events in 2020 (for example, work camp, youth meet, group travel etc.)?	no
If, yes, please give details	
Do you plan to organize any such events in 2020?	no
If yes, please give details	
Are your meetings open to members of other Servas groups? Do you publish them on the global Servas website?	
How do you attract volunteers to help with Servas activities in your country?	summer camps, but last year and also this year will be very difficult
Looking at the projects you have done in your country, what worked well?	summer camps
What are your priorities for 2021 for Servas in your country? (Development/internal process/ financial/peace activities/communications)	better communication

How can EXCO or other national groups help to improve your National Group?	In Romania, because of the pandemy, the situation is not too well so people are confused, focused on everyday survival tasks and it is very difficult to discuss about this. Maybe 2022 will be better for everybody.
Would you like to make any other comments or suggestions?	I hope that we will exit in a good way this year and next one to rebuild our lives and activities.
Would you like to make any other comments or suggestions?	
If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	We live in an off grid house, made from straw bale, with solar pannels. We try to recycle a lot, we make compost for our garden. We are very eco friendly.

Country:	Rwanda
National Secretary:	
Name	Claudine Uwamahoro
E-mail	Rwanda@servas.org
Since when have you been serving as National Secretary?	2018
Deputy National Secretary, if any:	
Name	Christine Umuhoza
E-mail	cumuhoza@yahoo.fr
Since when have you been serving as National Secretary?	
Treasurer:	
Name	To be elected soon
E-mail	
Peace Secretary	
Name	To be elected soon
E-mail	
Host List Officer/ ServasOnline Coordinator, if any:	
Name	Jane Kayirebwa
E-mail	kjjanerichard@gmail.com
Hosts, Host Lists and ServasOnline	
How many host households (day hosts plus overnight hosts) did you have on December 31, 2020?	50

How many of those host households were Day-Hosts?	7
How many individual people are listed in your host list?	50
Do hosts in your country get a copy of the list?	Yes
Are your Servas members on ServasOnline?	Yes
How do you incite your members to keep their profiles up-to-date?	through meetings and through whatsapp group
Does your Servas group run its own website?	Yes. Www.servasrwanda.org
Does your group accept members that are neither hosts, nor travelers?	yes
Travelers	
How many Servas International stamps did your country use in 2020?	0
How much money does your country need to pay to Servas International for 2020 stamps, and on what date will the transfer be made?	0
Recruitment of New Members	
Have you carried out any specific activity/activities to recruit new hosts and travelers as Servas members?	yes
If the answer is yes: Could you please describe your activity/activities?	Servas Rwanda carried many activities around self awareness on preventing conflicts and promote peace starting from the individual level, we also conducted various meetings on line about hosting Servas Canada, Servas Britain
In your country, has the new web-presence with ServasOnline lead to more people interested in Servas? Did the number of members increase?	yes
Communication with Members	
Do you use any newsletters, bulletins, blogs or other methods to communicate with members in your country?	yes we use whatsapp group, zoom, telephone conference
If yes, how many were sent or used in the year 2020?	we had 3 national meetings and two international meetings
Do the members (hosts and travelers) in your country receive other Servas International information, such as SI News, requests to volunteers, that is sent to the key people?	yes
Servas Events and Peacebuilding	

In what ways did your Servas Group advance the "peacebuilding" mission of Servas in 2020?	We implemented a peace project called self awareness about inner peace
Has your Servas group linked with/participated in/co-organized peace related events with other organizations?	Yes we organized 2 international meetings with Servas Canada and Servas Britain
If, yes, please give details	
Do you keep a record and publish UN peace related activities ?	No
If, yes, please give details	
National Events	
Do you have any statutes (or what is also called bylaws and/or a constitution) that regulate your activities in your national Servas group?	Yes
Is your Servas group registered?	Yes
Do you have an annual meeting? If so when will this or any other meeting take place in 2021?	Yes we plan to have 3 meetings in 2021
Do you have regular meetings of your national board/committee? When are these planned to take place in 2021?	Yes we plan to have an annual meeting to elect new board members since some of them have left due to different reasons
Did your group organize any national or international Servas events in 2020 (for example, work camp, youth meet, group travel etc.)?	Yes, we have organized a servas Rwanda and Britain conviviality meeting
If, yes, please give details	we have organized a servas Rwanda and Britain conviviality meeting
Do you plan to organize any such events in 2020?	Yes we are planning to have 2 with Canada and Australia
If yes, please give details	
Are your meetings open to members of other Servas groups? Do you publish them on the global Servas website?	Yes
How do you attract volunteers to help with Servas activities in your country?	By recruiting young people
Looking at the projects you have done in your country, what worked well?	The youth activities were vibrant
What are your priorities for 2021 for Servas in your country? (Development/internal process/ financial/peace activities/communications)	Our priorities for 2021 include organizing servas national meeting, support poor people among our members, attend servas international solidarity meetings, organize the international peace day.

How can EXCO or other national groups help to improve your National Group?	We request EXCO to keep informing us on what is going on in Servas, sensitize servas members in Europe to facilitate our members in getting letters of invitation to apply for visa. We host servas travellers from europe but our members do not travel due to many reasons. We request EXCO to play a key role in facilitating our members who wish to travel and dont get facilitation in terms of invitation.
Would you like to make any other comments or suggestions?	No
Would you like to make any other comments or suggestions?	No
If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	We are now working on zoom only

Country:	Singapore
National Secretary:	
Name	Peter Lindgren
E-mail	tomraffles@hotmail.com
Since when have you been serving as National Secretary?	There is no National Secretary in Singapore. I have bene the main contact since March 2018.
Deputy National Secretary, if any:	
Name	Nil
E-mail	Nil
Since when have you been serving as National Secretary?	
Treasurer:	
Name	Nil
E-mail	Nil
Peace Secretary	
Name	Nil
E-mail	Nil
Host List Officer/ ServasOnline Coordinator, if any:	
Name	Nil
E-mail	Nil
Hosts, Host Lists and ServasOnline	

How many host households (day hosts plus overnight hosts) did you have on December 31, 2020?	8
How many of those host households were Day-Hosts?	6
How many individual people are listed in your host list?	9
Do hosts in your country get a copy of the list?	NA
Are your Servas members on ServasOnline?	Yes
How do you incite your members to keep their profiles up-to-date?	I contact them every year to ask them to do so and check that they reply to my e-mail as confirmation that they remain a host.
Does your Servas group run its own website?	No
Does your group accept members that are neither hosts, nor travelers?	How is that possible?
Travelers	
How many Servas International stamps did your country use in 2020?	0
How much money does your country need to pay to Servas International for 2020 stamps, and on what date will the transfer be made?	0
Recruitment of New Members	
Have you carried out any specific activity/activities to recruit new hosts and travelers as Servas members?	No
If the answer is yes: Could you please describe your activity/activities?	NA
In your country, has the new web-presence with ServasOnline lead to more people interested in Servas? Did the number of members increase?	No
Communication with Members	
Do you use any newsletters, bulletins, blogs or other methods to communicate with members in your country?	No
If yes, how many were sent or used in the year 2020?	NA
Do the members (hosts and travelers) in your country receive other Servas International information, such as SI News, requests to volunteers, that is sent to the key people?	No but could you please arrange from Servas Online that is being sent out to all hosts via Servas Online. For that to happen you need to be able to attach documents whne sending messages through Servas Online.
Servas Events and Peacebuilding	

In what ways did your Servas Group advance the "peacebuilding" mission of Servas in 2020?	Servas is not an official organization in Singapore. Hence such activity could not take place.
Has your Servas group linked with/participated in/co-organized peace related events with other organizations?	No
If, yes, please give details	NA
Do you keep a record and publish UN peace related activities ?	No
If, yes, please give details	NA
National Events	
Do you have any statutes (or what is also called bylaws and/or a constitution) that regulate your activities in your national Servas group?	This was something I prepared whne I tried to set up an organization here which followed a template from Registry of Society here. There was not enough commitment from others to do that and I have given up to take initiative to do this but offer it to offers once a year. Only one other host was committed to do this (Janet Wang)
Is your Servas group registered?	No, so we can only be less than 10.
Do you have an annual meeting? If so when will this or any other meeting take place in 2021?	No as we are not registered and we don't have a committee.
Do you have regular meetings of your national board/committee? When are these planned to take place in 2021?	There is no board/committee
Did your group organize any national or international Servas events in 2020 (for example, work camp, youth meet, group travel etc.)?	No
If, yes, please give details	NA
Do you plan to organize any such events in 2020?	No
If yes, please give details	NA
Are your meetings open to members of other Servas groups? Do you publish them on the global Servas website?	Yes, if any / No
How do you attract volunteers to help with Servas activities in your country?	I don't
Looking at the projects you have done in your country, what worked well?	Nothing. We had some dinners in 2018.
What are your priorities for 2021 for Servas in your country? (Development/internal process/ financial/peace activities/communications)	Maintain the host list. We had some interaction with Taiwan and I circulated a survey that they did to members and to SI EXCO.
How can EXCO or other national groups help to improve your National Group?	To automate the application, approval and payment of the LOI.

Would you like to make any other comments or suggestions?	Corporate Membership
Would you like to make any other comments or suggestions?	If you find someone that would like to register Servas in Singapore and take up the post of National Secretary that can recruit a Treasurer and a President then I am delighted if they want to take over Servas here and I will then just be a host.
If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	We started some composting here at my condo and urban gardening but in very limited scale and it is not working very well. Composting has stopped. I really try to refuse plastics. I gave up my car in 2019 due to a change in work duties.

Country:	Slovakia
National Secretary:	
Name	Zuzana Polakova
E-mail	zpolak@hotmail.com
Since when have you been serving as National Secretary?	2012
Deputy National Secretary, if any:	
Name	Peter Filip
E-mail	peto.filip@gmail.com
Since when have you been serving as National Secretary?	
Treasurer:	
Name	
E-mail	
Peace Secretary	
Name	
E-mail	
Host List Officer/ ServasOnline Coordinator, if any:	
Name	
E-mail	
Hosts, Host Lists and ServasOnline	
How many host households (day hosts plus overnight hosts) did you have on December 31, 2020?	25

How many of those host households were Day-Hosts?	8
How many individual people are listed in your host list?	30
Do hosts in your country get a copy of the list?	yes
Are your Servas members on ServasOnline?	by email
How do you incite your members to keep their profiles up-to-date?	facebook page
Does your Servas group run its own website?	yes when travelling with Servas member
Does your group accept members that are neither hosts, nor travelers?	
	0
Travelers	N/A
How many Servas International stamps did your country use in 2020?	
How much money does your country need to pay to Servas International for 2020 stamps, and on what date will the transfer be made?	
Recruitment of New Members	
Have you carried out any specific activity/activities to recruit new hosts and travelers as Servas members?	
If the answer is yes: Could you please describe your activity/activities?	
In your country, has the new web-presence with ServasOnline lead to more people interested in Servas? Did the number of members increase?	
	email, phone
Communication with Members	5
Do you use any newsletters, bulletins, blogs or other methods to communicate with members in your country?	yes
If yes, how many were sent or used in the year 2020?	
Do the members (hosts and travelers) in your country receive other Servas International information, such as SI News, requests to volunteers, that is sent to the key people?	
	No
Servas Events and Peacebuilding	No
In what ways did your Servas Group advance the "peacebuilding" mission of Servas in 2020?	
Has your Servas group linked with/participated in/co-organized peace related events with other organizations?	No

If, yes, please give details	
Do you keep a record and publish UN peace related activities ?	No
If, yes, please give details	
National Events	
Do you have any statutes (or what is also called bylaws and/or a constitution) that regulate your activities in your national Servas group?	
Is your Servas group registered?	
Do you have an annual meeting? If so when will this or any other meeting take place in 2021?	Yes, in January 2020
Do you have regular meetings of your national board/committee? When are these planned to take place in 2021?	Yes, in September 2021
Did your group organize any national or international Servas events in 2020 (for example, work camp, youth meet, group travel etc.)?	No
If, yes, please give details	
Do you plan to organize any such events in 2020?	No
If yes, please give details	No
Are your meetings open to members of other Servas groups? Do you publish them on the global Servas website?	
How do you attract volunteers to help with Servas activities in your country?	
Looking at the projects you have done in your country, what worked well?	
What are your priorities for 2021 for Servas in your country? (Development/internal process/ financial/peace activities/communications)	
How can EXCO or other national groups help to improve your National Group?	
Would you like to make any other comments or suggestions?	
Would you like to make any other comments or suggestions?	
If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	

Country:	South Africa
National Secretary:	
Name	SUSAN JOUBERT
E-mail	smajoubert@gmail.com
Since when have you been serving as National Secretary?	aug-12
Deputy National Secretary, if any:	
Name	JOHANN VAN DER WATH
E-mail	watha@lantic.net
Since when have you been serving as National Secretary?	-
Treasurer:	
Name	ABRIE SNYMAN
E-mail	abrie@multiprofdevelopment.co.za
	-
Peace Secretary	
Name	NO PERSON CURRENTLY
E-mail	
Host List Officer/ ServasOnline Coordinator, if any:	
Name	JOHANN VAN DER WATH
E-mail	watha@lantic.net
	-
Hosts, Host Lists and ServasOnline	
How many host households (day hosts plus overnight hosts) did you have on December 31, 2020?	67
How many of those host households were Day-Hosts?	53
How many individual people are listed in your host list?	72
Do hosts in your country get a copy of the list?	Yes
Are your Servas members on ServasOnline?	Yes, everybody
How do you incite your members to keep their profiles up-to-date?	Via email
Does your Servas group run its own website?	No
Does your group accept members that are neither hosts, nor travelers?	No
Travelers	
How many Servas International stamps did your country use in 2020?	Nil

How much money does your country need to pay to Servas International for 2020 stamps, and on what date will the transfer be made?	Nil
Recruitment of New Members	
Have you carried out any specific activity/activities to recruit new hosts and travelers as Servas members?	Yes
If the answer is yes: Could you please describe your activity/activities?	Members were requested to "advertise" to their friends, associates, etc..
In your country, has the new web-presence with ServasOnline lead to more people interested in Servas? Did the number of members increase?	Yes - many inquiries received
	Yes - a few people did join
Communication with Members	
Do you use any newsletters, bulletins, blogs or other methods to communicate with members in your country?	Yes
If yes, how many were sent or used in the year 2020?	Facebook and email
Do the members (hosts and travelers) in your country receive other Servas International information, such as SI News, requests to volunteers, that is sent to the key people?	Large number
Servas Events and Peacebuilding	
In what ways did your Servas Group advance the "peacebuilding" mission of Servas in 2020?	Was not involved in any
Has your Servas group linked with/participated in/co-organized peace related events with other organizations?	NO
If, yes, please give details	n/a
Do you keep a record and publish UN peace related activities ?	NO
If, yes, please give details	n/a
National Events	
Do you have any statutes (or what is also called bylaws and/or a constitution) that regulate your activities in your national Servas group?	Yes
Is your Servas group registered?	No
Do you have an annual meeting? If so when will this or any other meeting take place in 2021?	Last face-to-face annual meeting held in 2017
Do you have regular meetings of your national board/committee? When are these planned to take place in 2021?	No regular meetings.

Did your group organize any national or international Servas events in 2020 (for example, work camp, youth meet, group travel etc.)?	As need arise we will meet via Zoom and communication via email.
If, yes, please give details	No
Do you plan to organize any such events in 2020?	n/a
If yes, please give details	No
Are your meetings open to members of other Servas groups? Do you publish them on the global Servas website?	No
How do you attract volunteers to help with Servas activities in your country?	No
Looking at the projects you have done in your country, what worked well?	No
What are your priorities for 2021 for Servas in your country? (Development/internal process/ financial/peace activities/communications)	To keep SERVAS going
How can EXCO or other national groups help to improve your National Group?	Dont think they can
Would you like to make any other comments or suggestions?	No
Would you like to make any other comments or suggestions?	No
If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	None taken

Country:	Spain
National Secretary:	
Name	José Gabriel López Navarro
E-mail	servaspresidencia@gmail.com
Since when have you been serving as National Secretary?	October 2016
Deputy National Secretary, if any:	
Name	Jesús Vinuesa Cambra
E-mail	servasvicepresidencia@gmail.com
Since when have you been serving as National Secretary?	
Treasurer:	
Name	Teresa Rivera Tejero
E-mail	servastesoreria@gmail.com

Peace Secretary	
Name	Anouk Iraola
E-mail	servaspaz@gmail.com
Host List Officer/ ServasOnline Coordinator, if any:	
Name	Anouk Iraola
E-mail	servaslistas@gmail.com
Hosts, Host Lists and ServasOnline	
How many host households (day hosts plus overnight hosts) did you have on December 31, 2020?	536
How many of those host households were Day-Hosts?	50
How many individual people are listed in your host list?	640
Do hosts in your country get a copy of the list?	NO. We are all in SOL
Are your Servas members on ServasOnline?	YES, 100%
How do you incite your members to keep their profiles up-to-date?	We send mailings asking people to update their profile. If they want to travel, they are asked to review and update their profiles and picture before they are activated as travellers to have the LOI.
Does your Servas group run its own website?	We are updating and re-organizing the structure of our website www.servas.es or www.servasspain.es
Does your group accept members that are neither hosts, nor travelers?	No, only hosts and day hosts. Non members can participate in activities as friends, but no record of any data for them and no profiles for them.
Travelers	
How many Servas International stamps did your country use in 2020?	12 Estamps were issued through SOL during 2020
How much money does your country need to pay to Servas International for 2020 stamps, and on what date will the transfer be made?	We paid 1.040 CHF, transferred 15 january 2021
Recruitment of New Members	
Have you carried out any specific activity/activities to recruit new hosts and travelers as Servas members?	Friends and people with interest about Servas join us regularly in our activities. We don't do specific activities to recruit more members, we just showed us around.

In the answer is yes: Could you please describe your activity/activities?	Regional meetings, national assembly, specific groups activities for members (families, youth, mountaneering, monthly meeting point in some cities). At the end of 2020 we have started to use ZOOM for meetings and exchanges on the web.
In your country, has the new web-presence with ServasOnline lead to more people interested in Servas? Did the number of members increase?	New applications through ServasOnline for Spain are registered in the same excel sheet than other applications through our website in Spain, without indication of the origin. We will improve it for 2021. We had 10 new members in SOL in 2020.
Communication with Members	
Do you use any newsletters, bulletins, blogs or other methods to communicate with members in your country?	Mails, Facebook, Spain website. Whatsapp is also used in small groups. Links to SI Bulletin on our home page.
If yes, how many were sent or used in the year 2020?	3 formal mailchimp communications during 2020,
Do the members (hosts and travelers) in your country receive other Servas International information, such as SI News, requests to volunteers, that is sent to the key people?	Members can access to relevant information from SI through the links posted in our website.
Servas Events and Peacebuilding	
In what ways did your Servas Group advance the "peacebuilding" mission of Servas in 2020?	We did not do any specific peacebuilding events during 2020
Has your Servas group linked with/participated in/co-organized peace related events with other organizations?	We do not have links with some other peace related organizations
If, yes, please give details	
Do you keep a record and publish UN peace related activities ?	No
If, yes, please give details	
National Events	
Do you have any statutes (or what is also called bylaws and/or a constitution) that regulate your activities in your national Servas group?	Yes, registered at The Ministerio del Interior, registro Nacional de asociaciones
Is your Servas group registered?	Yes, number 97755

Do you have an annual meeting? If so when will this or any other meeting take place in 2021?	We have every year an annual meeting. Usually we try do do it at around Easter Time. It should be done by June every year. In 2020 it was not posible to do it, so we had an on line national meeting. For 2021 we still do not know if we will be able to have a presencial meeting or an online one. The final date depends on the pandemia evolution and the Government regulations. We will try to have it on May-June 2021.
Do you have regular meetings of your national board/committee? When are these planned to take place in 2021?	We try to have 3-4 meetings per year with the national board team. For 2021 probably all the meetings will be online. If the National Assembly is presencial, there will be also a presencial meeting of the national board team before it.
Did your group organize any national or international Servas events in 2020 (for example, work camp, youth meet, group travel etc.)?	Pandemic: all presencial activities were cancelled
If, yes, please give details	
Do you plan to organize any such events in 2020?	We would like but we dont know will be the restrictions along 2021
If yes, please give details	
Are your meetings open to members of other Servas groups? Do you publish them on the global Servas website?	Open activities to other Servas members
How do you attract volunteers to help with Servas activities in your country?	Reducing groups of whatsapp at a number of 3/4 people. Asking for help to manage regional online meetings using Zoom
Looking at the projects you have done in your country, what worked well?	The new team for the National Board elected in 2019 is working on line with short meetings regularly to improve our organisation and optimise processes. The tool ZOOM used for this purpose has been very helpful. We even did votations with it during the National Assembly.
What are your priorities for 2021 for Servas in your country? (Development/internal process/ financial/peace activities/communications)	New website, Training members using Servas on line. Implement Zoom for national and regional meetings. Develop more communication with the members in small county groups. Internal process are also been improved using the website.
How can EXCO or other national groups help to improve your National Group?	It could be interesting to know how similar countries are coping with their members.
Would you like to make any other comments or suggestions?	

Would you like to make any other comments or suggestions?	
If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	No

Country:	Suriname
National Secretary:	
Name	LIDIA HENNA BEL-SEYMONSON
E-mail	lseym56@gmail.com
Since when have you been serving as National Secretary?	2006
Deputy National Secretary, if any:	N A
Name	
E-mail	
Since when have you been serving as National Secretary?	
Treasurer:	
Name	ETHEL MILDRED LEWIS-BANSIA
E-mail	etmild@hotmail.com
Peace Secretary	N A
Name	
E-mail	
Host List Officer/ ServasOnline Coordinator, if any:	
Name	LIDIA HENNA BEL-SEYMONSON
E-mail	lseym56@gmail.com
Hosts, Host Lists and ServasOnline	
How many host households (day hosts plus overnight hosts) did you have on December 31, 2020?	1 HOST AND 5 DAY HOSTS
How many of those host households were Day-Hosts?	
How many individual people are listed in your host list?	11
Do hosts in your country get a copy of the list?	YES
Are your Servas members on ServasOnline?	
How do you incite your members to keep their profiles up-to-date?	BY APP MESSAGES
Does your Servas group run its own website?	NO

Does your group accept members that are neither hosts, nor travelers?	EVENTUAL
Travelers	
How many Servas International stamps did your country use in 2020?	NONE
How much money does your country need to pay to Servas International for 2020 stamps, and on what date will the transfer be made?	NONE
Recruitment of New Members	
Have you carried out any specific activity/activities to recruit new hosts and travelers as Servas members?	DUE TO THE PANDEMIC IT WAS NOT POSSIBLE
If the answer is yes: Could you please describe your activity/activities?	
In your country, has the new web-presence with ServasOnline lead to more people interested in Servas? Did the number of members increase?	DUE TO THE PANDEMIC IT WAS NOT POSSIBLE
Communication with Members	
Do you use any newsletters, bulletins, blogs or other methods to communicate with members in your country?	YES
If yes, how many were sent or used in the year 2020?	A LOT
Do the members (hosts and travelers) in your country receive other Servas International information, such as SI News, requests to volunteers, that is sent to the key people?	YES
Servas Events and Peacebuilding	
In what ways did your Servas Group advance the "peacebuilding" mission of Servas in 2020?	DUE TO THE PANDEMIC IT WAS NOT POSSIBLE
Has your Servas group linked with/participated in/co-organized peace related events with other organizations?	DUE TO THE PANDEMIC IT WAS NOT POSSIBLE
If, yes, please give details	
Do you keep a record and publish UN peace related activities ?	NO
If, yes, please give details	
National Events	
Do you have any statutes (or what is also called bylaws and/or a constitution) that regulate your activities in your national Servas group?	NO
Is your Servas group registered?	NO

Do you have an annual meeting? If so when will this or any other meeting take place in 2021?	NORMALLY, WE DO BUT DUE TO THE PANDEMIC WE CANNOT PLAN A PHYSICAL MEETING. A ZOOM MEETING IS POSSIBLE
Do you have regular meetings of your national board/committee? When are these planned to take place in 2021?	YES, WE DO. SHORTLY WE WILL HAVE A ZOOM MEETING
Did your group organize any national or international Servas events in 2020 (for example, work camp, youth meet, group travel etc.)?	DUE TO THE PANDEMIC IT WAS NOT POSSIBLE
If, yes, please give details	
Do you plan to organize any such events in 2020?	DUE TO THE PANDEMIC IT IS DIFFICULT TO PLAN
If yes, please give details	
Are your meetings open to members of other Servas groups? Do you publish them on the global Servas website?	WE DONOT MIND TO WELCOME MEMBERS OF OTHER SERVAS GROUPS, BUT WE HAVE NOT, UP TILL NOW. WE DO NOT PUBLISH OUR MEETINGS ON THE WEBSITE.
How do you attract volunteers to help with Servas activities in your country?	
Looking at the projects you have done in your country, what worked well?	PROJECTS WHICH ARE PLANNED AND IMPLEMENTED IN THE FRAMEWORK OF PEACE ONE DAY WHEREBY SEVERAL TARGET GROUPS WERE SERVED
What are your priorities for 2021 for Servas in your country? (Development/internal process/ financial/peace activities/communications)	TO ATTRACT YOUNG MEMBERS AND FINALLY HAVE A NEW NATIONAL BOARD
How can EXCO or other national groups help to improve your National Group?	ANY HELP IS WELCOME. WHAT WE NEED IS A CONFERENCE ROOM FOR MEETINGS, BUT WE CANNOT FINANCE THAT AND IF POSSIBLE A LAPTOP
Would you like to make any other comments or suggestions?	
Would you like to make any other comments or suggestions?	
If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	TO RECONSIDER THE DECISION NOT TO FINANCE NATIONAL SECRETARIES THAT ARE LONGER THEN 6 YEARS IN FNCTION. THAT IS WHY SURINAME CANNOT ATTEND GENERAL ASSEMBLIES ANYMORE.

Country:	Sweden
National Secretary:	
Name	Eva Hartman-Juhlin
E-mail	evahj56@hotmail.com
Since when have you been serving as National Secretary?	3/18/2017
Deputy National Secretary, if any:	
Name	
E-mail	
Since when have you been serving as National Secretary?	
Treasurer:	
Name	Kristina Båth Sångänger
E-mail	kbath56@gmail.com
Peace Secretary	
Name	
E-mail	
Host List Officer/ ServasOnline Coordinator, if any:	
Name	Harley Thomas
E-mail	harlthom@gmail.com
Hosts, Host Lists and ServasOnline	
How many host households (day hosts plus overnight hosts) did you have on December 31, 2020?	332
How many of those host households were Day-Hosts?	
How many individual people are listed in your host list?	332
Do hosts in your country get a copy of the list?	0
Are your Servas members on ServasOnline?	Yes
How do you incite your members to keep their profiles up-to-date?	We have had webinars for our members how to use SOL
Does your Servas group run its own website?	
Does your group accept members that are neither hosts, nor travelers?	No
Travelers	
How many Servas International stamps did your country use in 2020?	7 LOI on-line

How much money does your country need to pay to Servas International for 2020 stamps, and on what date will the transfer be made?	
Recruitment of New Members	
Have you carried out any specific activity/activities to recruit new hosts and travelers as Servas members?	Yes
If the answer is yes: Could you please describe your activity/activities?	We have it under news on our web-page and on Facebook. We try to forward all types of information, as long as it is a very clear, in an We try to
In your country, has the new web-presence with ServasOnline lead to more people interested in Servas? Did the number of members increase?	No
Communication with Members	
Do you use any newsletters, bulletins, blogs or other methods to communicate with members in your country?	We send out information by mail, post it on Facebook and have digital coffee-meetings by Zoom.
If yes, how many were sent or used in the year 2020?	Two information letters and four invitations to webinars and digital coffee meetings.
Do the members (hosts and travelers) in your country receive other Servas International information, such as SI News, requests to volunteers, that is sent to the key people?	Yes we forward iformation that we get from Servas International and other countries.
Servas Events and Peacebuilding	
In what ways did your Servas Group advance the "peacebuilding" mission of Servas in 2020?	
Has your Servas group linked with/participated in/co-organized peace related events with other organizations?	We are a part of the peace network-group in Uppsala.
If, yes, please give details	Attending meetings, but not 2020.
Do you keep a record and publish UN peace related activities ?	
If, yes, please give details	
National Events	
Do you have any statutes (or what is also called bylaws and/or a constitution) that regulate your activities in your national Servas group?	Yes
Is your Servas group registered?	Yes
Do you have an annual meeting? If so when will this or any other meeting take place in 2021?	Annual meeting 2021-03-20.
Do you have regular meetings of your national board/committee? When are these planned to take place in 2021?	About 8 board meetings a year, but no set dates yet.

Did your group organize any national or international Servas events in 2020 (for example, work camp, youth meet, group travel etc.)?	No events due to corona.
If, yes, please give details	We had plans for an Art Project, inviting volunteers to an annual Culture Carnival in Uppsala and a youth exchange program with Georgia.
Do you plan to organize any such events in 2020?	No events due to corona.
If yes, please give details	
Are your meetings open to members of other Servas groups? Do you publish them on the global Servas website?	
How do you attract volunteers to help with Servas activities in your country?	Yes, but not 2020.
Looking at the projects you have done in your country, what worked well?	
What are your priorities for 2021 for Servas in your country? (Development/internal process/ financial/peace activities/communications)	<ol style="list-style-type: none"> 1. continue the work of increasing the number of members focus on young people 2. prepare an international meeting 2022 Servas Art-project in Uppsala 3. continue the update of our website, Facebook and Instagram 4. regularly send out newsletters via email 5. expand and improve digital meeting places for both the board and members 6. increase the number of actively involved in Servas Sweden to secure the work ahead within the association.
How can EXCO or other national groups help to improve your National Group?	
Would you like to make any other comments or suggestions?	
Would you like to make any other comments or suggestions?	
If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	No travel at all 2020.

Country:	Switzerland
National Secretary:	
Name	Kuhn Christoph
E-mail	info@servas.ch
Since when have you been serving as National Secretary?	2013
Deputy National Secretary, if any:	
Name	
E-mail	
Since when have you been serving as National Secretary?	
Treasurer:	
Name	Werner Lacher
E-mail	treasurer@servas.ch
Peace Secretary	Only Servas-Switzerland-delegate @ UN High Committee of Human Rights
Name	René STEIMER
E-mail	rsteimer@sunrise.ch
Host List Officer/ ServasOnline Coordinator, if any:	
Name	Patricia Brägger & Michael Hübscher
E-mail	news@servas.ch
Hosts, Host Lists and ServasOnline	database: ca. 2021-04
How many host households (day hosts plus overnight hosts) did you have on December 31, 2020?	estimated about 230 (265 profiles)
How many of those host households were Day-Hosts?	6
How many individual people are listed in your host list?	265
	on request
Do hosts in your country get a copy of the list?	yes
Are your Servas members on ServasOnline?	by reminding them in our newsletters
How do you incite your members to keep their profiles up-to-date?	yes
Does your Servas group run its own website?	very rarely, under very strict circumstances ("honorary members", e.g. the founder of Servas Switzerland)
Does your group accept members that are neither hosts, nor travelers?	
	16

Travelers	770.- CHF paid in January 29, 2021 , (PLUS 480.- donation)
How many Servas International stamps did your country use in 2020?	
How much money does your country need to pay to Servas International for 2020 stamps, and on what date will the transfer be made?	
	Advertisements in magazines, universities etc. Assistance for new members during the whole registration process
Recruitment of New Members	-
Have you carried out any specific activity/activities to recruit new hosts and travelers as Servas members?	a) yes b) no: Many start the accession process but do not finish it - probably because they find the admission interview procedure too complicated compared to other host organisations.
If the answer is yes: Could you please describe your activity/activities?	
In your country, has the new web-presence with ServasOnline lead to more people interested in Servas? Did the number of members increase?	
	newsletter; website
Communication with Members	about 6 (less because of Corona)
Do you use any newsletters, bulletins, blogs or other methods to communicate with members in your country?	yes - through our newsletters, with links to the website
If yes, how many were sent or used in the year 2020?	
Do the members (hosts and travelers) in your country receive other Servas International information, such as SI News, requests to volunteers, that is sent to the key people?	
	participation of our delegate at UN Human Rights Council Sessions; we are actually discussing the point in our committee
Servas Events and Peacebuilding	-
In what ways did your Servas Group advance the "peacebuilding" mission of Servas in 2020?	-
Has your Servas group linked with/participated in/co-organized peace related events with other organizations?	rarely
If, yes, please give details	
Do you keep a record and publish UN peace related activities ?	We have shortly mentioned the problem in one of our newsletters
If, yes, please give details	
National Events	

Do you have any statutes (or what is also called bylaws and/or a constitution) that regulate your activities in your national Servas group?	yes
Is your Servas group registered?	yes
Do you have an annual meeting? If so when will this or any other meeting take place in 2021?	at Pentecoste (restricted number of participants because of Corona)
Do you have regular meetings of your national board/committee? When are these planned to take place in 2021?	spring and autumn
Did your group organize any national or international Servas events in 2020 (for example, work camp, youth meet, group travel etc.)?	see pt. 38
If, yes, please give details	see above
Do you plan to organize any such events in 2020?	sentier insieme - yes; national meeting of Pentecost - yes, in 2021 for the first time; not globally published, but communicated to other countries
If yes, please give details	see above
Are your meetings open to members of other Servas groups? Do you publish them on the global Servas website?	see above
How do you attract volunteers to help with Servas activities in your country?	by asking people directly at prior events, and by calling (without much success) in our newsletter. (It is usually the same who get involved)
Looking at the projects you have done in your country, what worked well?	sentier insieme; triannual General Assembly
What are your priorities for 2021 for Servas in your country? (Development/internal process/ financial/peace activities/communications)	find more members; test national meeting with international guests (as of 2021-08-13 state: We had one german host on our annual pent4ecost meeting)
How can EXCO or other national groups help to improve your National Group?	no need; most needed is a website which doesn't change too often the german terms (e.g. I write a manual for the members - when published, the terms have changed, sometimes have drawn back in english...) bug-fixing of the website (e.g. language skills sometimes are changed by the system)
Would you like to make any other comments or suggestions?	thank you to all EXCO members for your work
Would you like to make any other comments or suggestions?	

If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	
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Country:	Taiwan
National Secretary:	
Name	Mei Wang
E-mail	hsuehmei.wang@gmail.com
Since when have you been serving as National Secretary?	2016 March
Deputy National Secretary, if any:	
Name	Keith Wu
E-mail	drkeithwu@gmail.com
Since when have you been serving as National Secretary?	
Treasurer:	
Name	Connie Chen
E-mail	connie4782@yahoo.com.tw
Peace Secretary	
Name	
E-mail	
Host List Officer/ ServasOnline Coordinator, if any:	
Name	Pamela Yang
E-mail	pamyang121@gmail.com
Hosts, Host Lists and ServasOnline	
How many host households (day hosts plus overnight hosts) did you have on December 31, 2020?	133
How many of those host households were Day-Hosts?	70
How many individual people are listed in your host list?	no more paper host list
Do hosts in your country get a copy of the list?	no more paper host list
Are your Servas members on ServasOnline?	Yes
How do you incite your members to keep their profiles up-to-date?	remind them again and again
Does your Servas group run its own website?	Yes
Does your group accept members that are neither hosts, nor travelers?	no

Travelers	
How many Servas International stamps did your country use in 2020?	3
How much money does your country need to pay to Servas International for 2020 stamps, and on what date will the transfer be made?	CHF 300 25th Mar. 2021
Recruitment of New Members	
Have you carried out any specific activity/activities to recruit new hosts and travelers as Servas members?	Yes
If the answer is yes: Could you please describe your activity/activities?	1.Sharing Servas experience meetings 4 times one year (3 times in 2020 because of Covid-19). Each meeting 3-4 servas members share their servas experience + outing activities (ex. trekking). Record their speeches about 20 mins each person, post on youtube, Line, Facebook, our website. 2.Bring the world to the remote village
In your country, has the new web-presence with ServasOnline lead to more people interested in Servas? Did the number of members increase?	Yes. More internationalised and technical image bring more members.
Communication with Members	
Do you use any newsletters, bulletins, blogs or other methods to communicate with members in your country?	Yes Line group (on mobilephone), email, facebook, official website, zoom
If yes, how many were sent or used in the year 2020?	Line group (on mobilephone) (many times), email (3), facebook (4), official website (3), zoom (3)
Do the members (hosts and travelers) in your country receive other Servas International information, such as SI News, requests to volunteers, that is sent to the key people?	Yes
Servas Events and Peacebuilding	
In what ways did your Servas Group advance the "peacebuilding" mission of Servas in 2020?	Yes, an hour speech to share why and how to decrease the use of plastic stuff
Has your Servas group linked with/participated in/co-organized peace related events with other organizations?	Yes
If, yes, please give details	In "Bring the world to remote village" project, we cooperate with Kaixin workshops and couchserving.com Taiwan office.
Do you keep a record and publish UN peace related activities ?	No. How can we get the information?

If, yes, please give details	
National Events	
Do you have any statutes (or what is also called bylaws and/or a constitution) that regulate your activities in your national Servas group?	Yes
Is your Servas group registered?	Yes
Do you have an annual meeting? If so when will this or any other meeting take place in 2021?	Yes. 10-11 Apr. 2021
Do you have regular meetings of your national board/committee? When are these planned to take place in 2021?	Yes. Jun. and Dec. 2021
Did your group organize any national or international Servas events in 2020 (for example, work camp, youth meet, group travel etc.)?	Yes. 8 times
If, yes, please give details	1. 28 Jun. Team building, archery in Taipei + Servas sharing experience speech and gathering + annual national conference. 2. 12-13 Sep. Outing + Servas sharing experience speech and gathering in Lukang, middle of Taiwan 3. 19-20 Dec. Servas sharing experience speech and gathering in Chiayi, south of Taiwan 4. 8, 15, 22, 29 Feb. film making workshop 5. 4, 11, 18 Apr. How to use Zoom workshop 6. 13 Jun. Sharing travel experience at Zoom 7. 18 Jul. Sharing small village life at Zoom + post meeting tour 8. 18 Oct. Sharing travel in Iran at Zoom + post meeting tour
Do you plan to organize any such events in 2020?	Yes.
If yes, please give details	1. 4 Servas sharing experience gatherings in North, Middle and South Taiwan with outing activities. 2. 3-4 Sharing life and travel experience at Zoom
Are your meetings open to members of other Servas groups? Do you publish them on the global Servas website?	Yes. No.
How do you attract volunteers to help with Servas activities in your country?	encourage and honor them (Choose the star of Servas Taiwan since 2018, and give exclusive medal to honor them). Let them experience Servas more, they will do more.
Looking at the projects you have done in your country, what worked well?	Each activity/project works well.

What are your priorities for 2021 for Servas in your country? (Development/internal process/ financial/peace activities/communications)	<p>1.Encourage capable members for next national secretary and board members who will be elected in Mar. 2022.</p> <p>2.keep members' quality (not quantity) and create a good atmosphere and environment for members. (ex. Easy to find good friends in Servas, what they meet are good people, enthusiastic, they can learn a lot from each other and stick on Servas....)</p>
How can EXCO or other national groups help to improve your National Group?	<p>1.Reply me email and keep host quality in your country. For example, I wrote email to one country in Europe several times and want to send members to experience SYLE. No response and no reply at all. One member join an internaional conference in one servas country and didn't get good feeling. Finally, she doesn't want to be servas member.</p> <p>2.More exchange activity between nations.</p>
Would you like to make any other comments or suggestions?	Servas slogan, everyone can travel, travel for peace. Shout it loudly.
Would you like to make any other comments or suggestions?	Same as above
If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	Yes, decrease use plastic stuff and bring container and bags by meself. More cycling, less cars.

Country:	Thailand
National Secretary:	
Name	Narinpon Prakongsub (Aoy)
E-mail	oiyy@hotmail.com
Since when have you been serving as National Secretary?	I have served as National Secretary since 23 June,2018.
Deputy National Secretary, if any:	
Name	Kiattikul Tiyanulkulmongko (Lek)
E-mail	lek_kiat@hotmail.com
Since when have you been serving as National Secretary?	
Treasurer:	
Name	Soonthariya Rongrongmuang (Nan)
E-mail	soonthariya@yahoo.com
Peace Secretary	

Name	Ratchada Arpornsilp (Tarn)
E-mail	tarnto@gmail.com
Host List Officer/ ServasOnline Coordinator, if any:	
Name	Wansiri Rongrongmuang (Topsi)
E-mail	vamma@hotmail.com
Hosts, Host Lists and ServasOnline	
How many host households (day hosts plus overnight hosts) did you have on December 31, 2020?	35 host households (day hosts plus overnight hosts)
How many of those host households were Day-Hosts?	There are 22 Day hosts.
How many individual people are listed in your host list?	There are 13 individual people are listed in my host list.
Do hosts in your country get a copy of the list?	Yes, they do.
Are your Servas members on ServasOnline?	Yes, there are.
How do you incite your members to keep their profiles up-to-date?	By email and groups in the Line applicaton.
Does your Servas group run its own website?	No, we don't.
Does your group accept members that are neither hosts, nor travelers?	No, our group doesn't.
Travelers	
How many Servas International stamps did your country use in 2020?	There were 3 used stamps in 2020.
How much money does your country need to pay to Servas International for 2020 stamps, and on what date will the transfer be made?	We used less than 10 stamps then we didn't pay to Servas International for 2020 stamps.
Recruitment of New Members	
Have you carried out any specific activity/activities to recruit new hosts and travelers as Servas members?	No, we haven't. Due to Covid-19 situation from year 2019 we didn't have any specific acitvity to recurit new hosts and travellers.
If the answer is yes: Could you please describe your activity/activities?	-
In your country, has the new web-presence with ServasOnline lead to more people interested in Servas? Did the number of members increase?	In our country, we have a new member from the local platform in Thai (which called "Pantip.com"). After they read through, they may find more info from ServasOnline.
Communication with Members	
Do you use any newsletters, bulletins, blogs or other methods to communicate with members in your country?	We are using a group in Line application and Facebook page.

If yes, how many were sent or used in the year 2020?	-
Do the members (hosts and travelers) in your country receive other Servas International information, such as SI News, requests to volunteers, that is sent to the key people?	Yes, we do. The letter sent to key people at email is thailand@servas.org.
Servas Events and Peacebuilding	
In what ways did your Servas Group advance the "peacebuilding" mission of Servas in 2020?	Normally our Servas group are doing the activity for "peacebuilding" mission in every year. However in year 2020, we didn't have any activity due to the Covid-19 situation in our country.
Has your Servas group linked with/participated in/co-organized peace related events with other organizations?	No.
If, yes, please give details	-
Do you keep a record and publish UN peace related activities ?	No, we don't.
If, yes, please give details	-
National Events	
Do you have any statutes (or what is also called bylaws and/or a constitution) that regulate your activities in your national Servas group?	No, we don't.
Is your Servas group registered?	No, we don't.
Do you have an annual meeting? If so when will this or any other meeting take place in 2021?	Normally we do. For year 2021, we don't agree on the date yet. It depends on the Covid-19 situation in our country as well.
Do you have regular meetings of your national board/committee? When are these planned to take place in 2021?	Yes, we do. For year 2021, we don't agree on the date yet. It depends on the Covid-19 situation in our country as well.
Did your group organize any national or international Servas events in 2020 (for example, work camp, youth meet, group travel etc.)?	No, we didn't.
If, yes, please give details	-
Do you plan to organize any such events in 2020?	No, we don't.
If yes, please give details	-
Are your meetings open to members of other Servas groups? Do you publish them on the global Servas website?	Yes, it is. No, we don't.
How do you attract volunteers to help with Servas activities in your country?	In normal situation, we have an annual meeting and travel to some attraction places together. Sharing with them the activities we are planning to have.
Looking at the projects you have done in your country, what worked well?	In year 2020, there was no any project.

What are your priorities for 2021 for Servas in your country? (Development/internal process/ financial/peace activities/communications)	The priorities for 2021 in Thailand is our internal process and communications.
How can EXCO or other national groups help to improve your National Group?	In case we have an issue, we will contact our Member of Development Committee for getting a support.
Would you like to make any other comments or suggestions?	No, thanks.
Would you like to make any other comments or suggestions?	No, thanks.
If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	Yes, year 2020 we decreased a hugh of our personal ecological footprint. - Reduce the domestic and internation flight by staying at home - Refuse and used plastic - Waste separation

Country:	Turkey
National Secretary:	
Name	Zeynep Aydın Başbüyük
E-mail	zeynepbasibuyuk@gmail.com
Since when have you been serving as National Secretary?	
Deputy National Secretary, if any:	
Name	M.Bülent Savran
E-mail	bulentsavran@gmail.com
Since when have you been serving as National Secretary?	
Treasurer:	
Name	Feride Şermin Utku
E-mail	bilgenfe17@yahoo.com
Peace Secretary	
Name	Mehmet Ateş
E-mail	mehsevi@hotmail.com
Host List Officer/ ServasOnline Coordinator, if any:	
Name	Özlem Engin
E-mail	ozengin@gmail.com

Hosts, Host Lists and ServasOnline	
How many host households (day hosts plus overnight hosts) did you have on December 31, 2020?	240
How many of those host households were Day-Hosts?	3
How many individual people are listed in your host list?	243
Do hosts in your country get a copy of the list?	Yes.They can have it in pdf when they login to dolphin system.
Are your Servas members on ServasOnline?	yes
How do you incite your members to keep their profiles up-to-date?	To send an e-mail to reminder
Does your Servas group run its own website?	yes
Does your group accept members that are neither hosts, nor travelers?	yes
Travelers	
How many Servas International stamps did your country use in 2020?	10
How much money does your country need to pay to Servas International for 2020 stamps, and on what date will the transfer be made?	84 USD
Recruitment of New Members	
Have you carried out any specific activity/activities to recruit new hosts and travelers as Servas members?	Yes, we have.

<p>If the answer is yes: Could you please describe your activity/activities?</p>	<p>Activities we have carried out are as follows;</p> <ul style="list-style-type: none"> - We have organised international online Servas Peace School Winter and Spring camps collaborating with non-servas organisations such as Foça Education Platform, Teachers of Earth Network and Network of High schools. Servas has been introduced in the course of the workshops and meetings. We have recruited new members this way. - Young people who have participated in the Servas Peace School summer camps throughout the years are now grown ups and they have become Servas members within this year. Younger generation is following them. - We had an Servas Introduction meeting with Servas Peace School adult volunteers, who were not familiar last July. We are expecting new members in the following days. - We have formed an online international group called Servas Peace School Young Volunteers. A Servas introduction meeting online was held for them in July. We have received good amount of interest and most of the young people intend to become members when they come of age. - Interview with a national radio channel (Acık Radyo). We were invited to talk about Servas and Servas Peace School by a radio programme called Good Samples of Volunteering Projects. We attended the meeting with Peace school volunteers and children.
<p>In your country, has the new web-presence with ServasOnline lead to more people interested in Servas? Did the number of members increase?</p>	
<p>Communication with Members</p>	
<p>Do you use any newsletters, bulletins, blogs or other methods to communicate with members in your country?</p>	
<p>If yes, how many were sent or used in the year 2020?</p>	
<p>Do the members (hosts and travelers) in your country receive other Servas International information, such as SI News, requests to volunteers, that is sent to the key people?</p>	<p>Yes. We also share with membership all SI News etc.</p>
<p>Servas Events and Peacebuilding</p>	

In what ways did your Servas Group advance the "peacebuilding" mission of Servas in 2020?	With Communication membership .At the beginning of the pandemic.We had online meeting with the executive board.We decided to call our members.Thats way We searched to find out the health status of the members.So that If they need any helping We can do it.
Has your Servas group linked with/participated in/co-organized peace related events with other organizations?	Yes .We have
If, yes, please give details	International Day of Peace Meeting (online) with members was held. Solidarity Chat meetings with Servas and non-Servas people were organised every three months to develop solidarity between people of the world against the challenges of pandemic situation.
Do you keep a record and publish UN peace related activities ?	
If, yes, please give details	
National Events	
Do you have any statutes (or what is also called bylaws and/or a constitution) that regulate your activities in your national Servas group?	Yes.We have
Is your Servas group registered?	Yes.
Do you have an annual meeting? If so when will this or any other meeting take place in 2021?	
Do you have regular meetings of your national board/committee? When are these planned to take place in 2021?	Yes.We are already meeting regularly .Next meeting on September
Did your group organize any national or international Servas events in 2020 (for example, work camp, youth meet, group travel etc.)?	Yes.
If, yes, please give details	Please look (21) explained with Peace Secretary Who Mehmet Ateş organised.
Do you plan to organize any such events in 2020?	
If yes, please give details	
Are your meetings open to members of other Servas groups? Do you publish them on the global Servas website?	Yes next meeting will be open all members.
How do you attract volunteers to help with Servas activities in your country?	share our Servas experience
Looking at the projects you have done in your country, what worked well?	Worked well to come new members.
What are your priorities for 2021 for Servas in your country? (Development/internal process/ financial/peace activities/communications)	I wish the pandemic/Corona to end.Than we can go all of them.We can do online something but not enough for us.

How can EXCO or other national groups help to improve your National Group?	same support , to easy travel (vise etc.)
Would you like to make any other comments or suggestions?	Thank you.
Would you like to make any other comments or suggestions?	
If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	i will review than But we also planing to Servas forest a.s.a.p. :)

Country:	Uganda
National Secretary:	
Name	Margaret Ntambi
E-mail	ntambimargaret@yahoo.com
Since when have you been serving as National Secretary?	October 2015
Deputy National Secretary, if any:	
Name	Moses Kigozi
E-mail	moses.kigozi@gmail.com
Since when have you been serving as National Secretary?	
Treasurer:	
Name	Kalanzi Robinson
E-mail	robinkalanzi@yahoo.com
Peace Secretary	
Name	Prossy Nampijja
E-mail	nampijja818@gmail.com
Host List Officer/ ServasOnline Coordinator, if any:	
Name	John Hopekins Kinene
E-mail	jonkin2002@yahoo.com
Hosts, Host Lists and ServasOnline	
How many host households (day hosts plus overnight hosts) did you have on December 31, 2020?	38
How many of those host households were Day-Hosts?	22
How many individual people are listed in your host list?	36

Do hosts in your country get a copy of the list?	yes
Are your Servas members on ServasOnline?	yes
How do you incite your members to keep their profiles up-to-date?	constant reminders using whatsapp group
Does your Servas group run its own website?	no
Does your group accept members that are neither hosts, nor travelers?	Yes
Travelers	
How many Servas International stamps did your country use in 2020?	Nil
How much money does your country need to pay to Servas International for 2020 stamps, and on what date will the transfer be made?	Nil
Recruitment of New Members	
Have you carried out any specific activity/activities to recruit new hosts and travelers as Servas members?	Yes
If the answer is yes: Could you please describe your activity/activities?	conducted a virtual tree planting activity with the aim of contributing towards a greener future in Uganda (see photos attached) and one member was recruited
In your country, has the new web-presence with ServasOnline lead to more people interested in Servas? Did the number of members increase?	Yes. People express interest to join online, and we always invite them for interviews, but most of them after the interview, they don't qualify so far only one person has been successful because the rest have different expectations
Communication with Members	
Do you use any newsletters, bulletins, blogs or other methods to communicate with members in your country?	No
If yes, how many were sent or used in the year 2020?	no
Do the members (hosts and travelers) in your country receive other Servas International information, such as SI News, requests to volunteers, that is sent to the key people?	yes
Servas Events and Peacebuilding	
In what ways did your Servas Group advance the "peacebuilding" mission of Servas in 2020?	by tree planting (see photos in sheet 1)
Has your Servas group linked with/participated in/co-organized peace related events with other organizations?	no
If, yes, please give details	no

Do you keep a record and publish UN peace related activities ?	no
If, yes, please give details	no
National Events	
Do you have any statutes (or what is also called bylaws and/or a constitution) that regulate your activities in your national Servas group?	yes
Is your Servas group registered?	yes
Do you have an annual meeting? If so when will this or any other meeting take place in 2021?	In September
Do you have regular meetings of your national board/committee? When are these planned to take place in 2021?	September but subject to review if COVID 19 restricted are not uplifted
Did your group organize any national or international Servas events in 2020 (for example, work camp, youth meet, group travel etc.)?	no
If, yes, please give details	conducted a virtual tree planting activity with the aim of contributing towards a greener future in Uganda
Do you plan to organize any such events in 2020?	yes
If yes, please give details	Cycling challenges and encouraged members from African countries, those who can to join us
Are your meetings open to members of other Servas groups? Do you publish them on the global Servas website?	no
How do you attract volunteers to help with Servas activities in your country?	Leading by example
Looking at the projects you have done in your country, what worked well?	peace riding
What are your priorities for 2021 for Servas in your country? (Development/internal process/ financial/peace activities/communications)	implement pending
How can EXCO or other national groups help to improve your National Group?	Recruitment of more members, More involvement in communal work and Embark on sensitization of youth and young children from schools.
Would you like to make any other comments or suggestions?	no
Would you like to make any other comments or suggestions?	no
If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	N/A

Country:	United States
National Secretary:	
Name	Marguerite Hills
E-mail	hills4@comcast.net
Since when have you been serving as National Secretary?	2021-02-18
Deputy National Secretary, if any:	
Name	Paige LaCombe
E-mail	lacombepaige@gmail.com
Since when have you been serving as National Secretary?	2021-02-18
Treasurer:	
Name	Steve Kanters
E-mail	steve@kanterscpa.com
Peace Secretary	
Name	Yosi McIntire
E-mail	mcintire.jo@gmail.com
Host List Officer/ ServasOnline Coordinator, if any:	
Name	Technology Committee & Member Services
E-mail	jim.tyhurst@usservas.org , hills4@comcast.net
	Jim Tyhurst & Marguerite Hills
Hosts, Host Lists and ServasOnline	
How many host households (day hosts plus overnight hosts) did you have on December 31, 2020?	677
How many of those host households were Day-Hosts?	current website does not track day-host "only"
How many individual people are listed in your host list?	673
Do hosts in your country get a copy of the list?	yes, on usservas.org
Are your Servas members on ServasOnline?	US Servas Hosts were on Servas Online as of 1-11-2020.
How do you incite your members to keep their profiles up-to-date?	We are working on it.
Does your Servas group run its own website?	yes
Does your group accept members that are neither hosts, nor travelers?	Not yet, but once we have our new website running, a general membership structure and fee will be implemented.

Travelers	
How many Servas International stamps did your country use in 2020?	total= 395: paper 231(w/12/19); e 164
How much money does your country need to pay to Servas International for 2020 stamps, and on what date will the transfer be made?	transfer made 02/21 for \$18,159
Recruitment of New Members	
Have you carried out any specific activity/activities to recruit new hosts and travelers as Servas members?	generally not during the pandemic (most of 2020)
If the answer is yes: Could you please describe your activity/activities?	Multiple Virtual Events, Servas Experiences, annual meeting, and UN activities. We market by sending quarterly Open Doors newsletters via MailChimp. In 2020 we participated in the 2020 Women's Travel Fest in NYC.
In your country, has the new web-presence with ServasOnline lead to more people interested in Servas? Did the number of members increase?	Cannot make this observation due to COVID...Membership decreased.
Communication with Members	
Do you use any newsletters, bulletins, blogs or other methods to communicate with members in your country?	We send quarterly <i>Open Doors</i> newsletters to our entire membership via MailChimp, we have US Servas social media accounts (Facebook, Instagram, Twitter, LinkedIn), we have an annual fund appeal, we have an underutilized blog, and we share positive comments on Travelers Reports in our newsletters and on our website,.
If yes, how many were sent or used in the year 2020?	four
Do the members (hosts and travelers) in your country receive other Servas International information, such as SI News, requests to volunteers, that is sent to the key people?	Yes, all correspondence of SI get shared with US Servas members via MailChimp emails or in monthly newsletters.
Servas Events and Peacebuilding	
In what ways did your Servas Group advance the "peacebuilding" mission of Servas in 2020?	We organized peace & social justice activities through multiple Virtual Events. (Book Club, Just Views, Systemic Racism in America presentation, etc.).
Has your Servas group linked with/participated in/co-organized peace related events with other organizations?	Not in 2020 due to COVID pandemic.
If, yes, please give details	
Do you keep a record and publish UN peace related activities ?	We publish articles about UN activities in our quarterly <i>Open Doors</i> newsletter.
If, yes, please give details	

National Events	
Do you have any statutes (or what is also called bylaws and/or a constitution) that regulate your activities in your national Servas group?	Yes
Is your Servas group registered?	Yes, as a 501c3
Do you have an annual meeting? If so when will this or any other meeting take place in 2021?	Yes, our bylaws require an annual membership meeting. It has not been scheduled yet, but is likely to be a virtual event in October 2021.
Do you have regular meetings of your national board/committee? When are these planned to take place in 2021?	Our board of directors meets on the third Thursday of each month.
Did your group organize any national or international Servas events in 2020 (for example, work camp, youth meet, group travel etc.)?	A virtual annual meeting.
If, yes, please give details	
Do you plan to organize any such events in 2020?	Yes.
If yes, please give details	
Are your meetings open to members of other Servas groups? Do you publish them on the global Servas website?	Our annual meetings and conferences are open to other Servas national group members. Invites were posted via social media and shared with other North American countries. We had attendance from a Servas Mexico member in 2020. Yes, we would love to publish our events on the Servas Online website.
How do you attract volunteers to help with Servas activities in your country?	The BOD appointed a Volunteer Coordinator in 2020, who was responsible for determining volunteer needs, recruiting new volunteers, and orienting them to the organizational side of US Servas. We place volunteer ads in our <i>Open Doors</i> newsletters. I.e. EAGERLY SEEKING volunteers for the below positions...
Looking at the projects you have done in your country, what worked well?	Virtual Events, virtual annual meeting
What are your priorities for 2021 for Servas in your country? (Development/internal process/ financial/peace activities/communications)	1. Implement new website (Wild Apricot) 2. Improve US Servas' long term financial viability. 3. Strengthen volunteer organization to support goals. 4. Grow US Servas host and traveler base to increase membership, expand younger and minority demographics, and increase engagement for a richer experience. 5. Increase US Servas' visibility to broaden and increase overall membership.
How can EXCO or other national groups help to improve your National Group?	Continue to improve Servas Online.
	Advertise our events on Servas Online

Would you like to make any other comments or suggestions?	Standardize as much as possible amongst Servas national groups.
Would you like to make any other comments or suggestions?	
If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	Most US Servas members did not travel in 2020 due to the pandemic and it had a positive impact on the environment.

Country:	Uruguay
National Secretary:	
Name	Daniela M. Duarte Alvez
E-mail	servasuruguay@gmail.com
Since when have you been serving as National Secretary?	april 2020
Deputy National Secretary, if any:	
Name	Helena Winterhault
E-mail	helenawinterhalterferreira@gmail.com
Since when have you been serving as National Secretary?	
Treasurer:	
Name	
E-mail	
Peace Secretary	
Name	
E-mail	
Host List Officer/ ServasOnline Coordinator, if any:	
Name	Marisa Contini
E-mail	mcontini@adinet.com.uy
Hosts, Host Lists and ServasOnline	
How many host households (day hosts plus overnight hosts) did you have on December 31, 2020?	34
How many of those host households were Day-Hosts?	12 (Day Host Only)
How many individual people are listed in your host list?	34
Do hosts in your country get a copy of the list?	They have it on ServasOnline
Are your Servas members on ServasOnline?	Yes

How do you incite your members to keep their profiles up-to-date?	It is difficult, mails and Phone calls
Does your Servas group run its own website?	No
Does your group accept members that are neither hosts, nor travelers?	no
Travelers	
How many Servas International stamps did your country use in 2020?	No stamps used due pandemic
How much money does your country need to pay to Servas International for 2020 stamps, and on what date will the transfer be made?	Nothing
Recruitment of New Members	
Have you carried out any specific activity/activities to recruit new hosts and travelers as Servas members?	No
If the answer is yes: Could you please describe your activity/activities?	
In your country, has the new web-presence with ServasOnline lead to more people interested in Servas? Did the number of members increase?	No
Communication with Members	
Do you use any newsletters, bulletins, blogs or other methods to communicate with members in your country?	mails and whatsapp
If yes, how many were sent or used in the year 2020?	no datum
Do the members (hosts and travelers) in your country receive other Servas International information, such as SI News, requests to volunteers, that is sent to the key people?	Yes
Servas Events and Peacebuilding	
In what ways did your Servas Group advance the "peacebuilding" mission of Servas in 2020?	Taking in care the environment, celebrating the international day of peace (september) Malvin Beach) and october Ramirez Beach
Has your Servas group linked with/participated in/co-organized peace related events with other organizations?	Yes. Cleaning beaches with a catholic group
If, yes, please give details	Grumi (Grupo misioneros) Parroquia San Pancraccio
Do you keep a record and publish UN peace related activities ?	No
If, yes, please give details	

National Events	
Do you have any statutes (or what is also called bylaws and/or a constitution) that regulate your activities in your national Servas group?	No
Is your Servas group registered?	No
Do you have an annual meeting? If so when will this or any other meeting take place in 2021?	Last year due pandemic there was no anual meet.
Do you have regular meetings of your national board/committee? When are these planned to take place in 2021?	Yes, every 2 months
Did your group organize any national or international Servas events in 2020 (for example, work camp, youth meet, group travel etc.)?	No
If, yes, please give details	
Do you plan to organize any such events in 2020?	no
If yes, please give details	
Are your meetings open to members of other Servas groups? Do you publish them on the global Servas website?	no
How do you attract volunteers to help with Servas activities in your country?	mail or phone calls
Looking at the projects you have done in your country, what worked well?	
What are your priorities for 2021 for Servas in your country? (Development/internal process/ financial/peace activities/communications)	To have a page and to change the system to adapt Servas requirements.
How can EXCO or other national groups help to improve your National Group?	Servas Uruguay logo
Would you like to make any other comments or suggestions?	
Would you like to make any other comments or suggestions?	
If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	Servas Uruguay in 2020 works in the environment specially

Country:	Venezuela
National Secretary:	
Name	Victor Gutierrez
E-mail	guape7001@hotmail.com
Since when have you been serving as National Secretary?	2008

Deputy National Secretary, if any:	
Name	Asirahibira Baloa
E-mail	asirahibira@hotmail.com
Since when have you been serving as National Secretary?	
Treasurer:	
Name	
E-mail	
Peace Secretary	
Name	Yamellys Sanchez
E-mail	yamellyss@hotmail.com
Host List Officer/ ServasOnline Coordinator, if any:	
Name	Victor Gutierrez Veliz
E-mail	gutierrezvvm@gmail.com
Hosts, Host Lists and ServasOnline	
How many host households (day hosts plus overnight hosts) did you have on December 31, 2020?	19
How many of those host households were Day-Hosts?	3
How many individual people are listed in your host list?	26
Do hosts in your country get a copy of the list?	no
Are your Servas members on ServasOnline?	yes
How do you incite your members to keep their profiles up-to-date?	
Does your Servas group run its own website?	no
Does your group accept members that are neither hosts, nor travelers?	no
Travelers	
How many Servas International stamps did your country use in 2020?	none
How much money does your country need to pay to Servas International for 2020 stamps, and on what date will the transfer be made?	none
Recruitment of New Members	

Have you carried out any specific activity/activities to recruit new hosts and travelers as Servas members?	no
If the answer is yes: Could you please describe your activity/activities?	
In your country, has the new web-presence with ServasOnline lead to more people interested in Servas? Did the number of members increase?	yes
Communication with Members	
Do you use any newsletters, bulletins, blogs or other methods to communicate with members in your country?	no
If yes, how many were sent or used in the year 2020?	
Do the members (hosts and travelers) in your country receive other Servas International information, such as SI News, requests to volunteers, that is sent to the key people?	yes
Servas Events and Peacebuilding	
In what ways did your Servas Group advance the "peacebuilding" mission of Servas in 2020?	The group is more sensitive to the pursuit of peace
Has your Servas group linked with/participated in/co-organized peace related events with other organizations?	no
If, yes, please give details	
Do you keep a record and publish UN peace related activities ?	no
If, yes, please give details	
National Events	
Do you have any statutes (or what is also called bylaws and/or a constitution) that regulate your activities in your national Servas group?	no
Is your Servas group registered?	no
Do you have an annual meeting? If so when will this or any other meeting take place in 2021?	no
Do you have regular meetings of your national board/committee? When are these planned to take place in 2021?	yes
Did your group organize any national or international Servas events in 2020 (for example, work camp, youth meet, group travel etc.)?	no
If, yes, please give details	
Do you plan to organize any such events in 2020?	no
If yes, please give details	

Are your meetings open to members of other Servas groups? Do you publish them on the global Servas website?	
How do you attract volunteers to help with Servas activities in your country?	personal contact
Looking at the projects you have done in your country, what worked well?	
What are your priorities for 2021 for Servas in your country? (Development/internal process/ financial/peace activities/communications)	uptake new members
How can EXCO or other national groups help to improve your National Group?	
Would you like to make any other comments or suggestions?	
Would you like to make any other comments or suggestions?	no
If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	

Country:	Vietnam
National Secretary:	
Name	Nga VU
E-mail	tamngathuongtran@gmail.com
Since when have you been serving as National Secretary?	
Deputy National Secretary, if any:	
Name	NA
E-mail	
Since when have you been serving as National Secretary?	
Treasurer:	
Name	Ngoc Vu
E-mail	vubichngochnoi@gmail.com
Peace Secretary	
Name	NA
E-mail	
Host List Officer/ ServasOnline Coordinator, if any:	

Name	NA
E-mail	
Hosts, Host Lists and ServasOnline	
How many host households (day hosts plus overnight hosts) did you have on December 31, 2020?	25
How many of those host households were Day-Hosts?	20
How many individual people are listed in your host list?	25
Do hosts in your country get a copy of the list?	They can access the list on Servas Online
Are your Servas members on ServasOnline?	Yes
How do you incite your members to keep their profiles up-to-date?	I gave reminder to members and asked them to update their profiles or they advised me of the changes and I helped them to update their profile accordingly
Does your Servas group run its own website?	No
Does your group accept members that are neither hosts, nor travelers?	NA
Travelers	
How many Servas International stamps did your country use in 2020?	Non
How much money does your country need to pay to Servas International for 2020 stamps, and on what date will the transfer be made?	NA
Recruitment of New Members	
Have you carried out any specific activity/activities to recruit new hosts and travelers as Servas members?	Not happened in 2020 due to Covid pandemics
If the answer is yes: Could you please describe your activity/activities?	
In your country, has the new web-presence with ServasOnline lead to more people interested in Servas? Did the number of members increase?	It was the case for 2019 but not for 2020. Generally speaking Servas Online is a good initiative and this would interest young people for registration.
Communication with Members	
Do you use any newsletters, bulletins, blogs or other methods to communicate with members in your country?	We communicate with members by email, social media group
If yes, how many were sent or used in the year 2020?	See below

Do the members (hosts and travelers) in your country receive other Servas International information, such as SI News, requests to volunteers, that is sent to the key people?	Yes. Each time when we received SI News, volunteers requests, etc we always forwarded to our members for their information and interest.
Servas Events and Peacebuilding	
In what ways did your Servas Group advance the "peacebuilding" mission of Servas in 2020?	Supporting members and community during the Covid lockdowns
Has your Servas group linked with/participated in/co-organized peace related events with other organizations?	Servas Vietnam is not linked to other organisations. However a few members are working for peace related events/projects in the individual capacity.
If, yes, please give details	
Do you keep a record and publish UN peace related activities ?	NA
If, yes, please give details	
National Events	
Do you have any statutes (or what is also called bylaws and/or a constitution) that regulate your activities in your national Servas group?	NA
Is your Servas group registered?	No
Do you have an annual meeting? If so when will this or any other meeting take place in 2021?	Informal annual meeting in small groups. Servas Vietnam might think of meeting online
Do you have regular meetings of your national board/committee? When are these planned to take place in 2021?	We don't have official regular meetings as the board is small and we can easily communicate with each other. We intended to meet on 23 July 2021. However, a new Covid outbreak would not allow a face to face meeting. We might have to defer that meeting.
Did your group organize any national or international Servas events in 2020 (for example, work camp, youth meet, group travel etc.)?	No, due to Covid pandemics in the country
If, yes, please give details	
Do you plan to organize any such events in 2020?	Not sure as subject to the Covid situation in Vietnam.
If yes, please give details	
Are your meetings open to members of other Servas groups? Do you publish them on the global Servas website?	Yes
How do you attract volunteers to help with Servas activities in your country?	
Looking at the projects you have done in your country, what worked well?	NA

What are your priorities for 2021 for Servas in your country? (Development/internal process/ financial/peace activities/communications)	Communications. We'd like to enhance the quality of communication amongst members in the country and with visitors from other member countries
How can EXCO or other national groups help to improve your National Group?	Technical assistance related to Servas Online
Would you like to make any other comments or suggestions?	Is it possible for Technology committee to have more filtering questions in the registration screen to better screen people who have proper understanding about Servas, its operation and requirements and have true interest to join Servas. Quite several young people submitted registration requests but after interview they appeared not eligible or most of them have not replied to NS' invite for interview.
Would you like to make any other comments or suggestions?	
If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	

Country:	Zambia
National Secretary:	
Name	Clare Mateke
E-mail	cmateke@gmail.com
Since when have you been serving as National Secretary?	2006
Deputy National Secretary, if any:	
Name	Kaunda Mapoma
E-mail	mapomak@gmail.com
Since when have you been serving as National Secretary?	
Treasurer:	
Name	Kaunda Mapoma
E-mail	mapomak@gmail.com
Peace Secretary	
Name	Joel Kaloba
E-mail	joelkaloba@yahoo.com
Host List Officer/ ServasOnline Coordinator, if any:	

Name	Nil
E-mail	
Hosts, Host Lists and ServasOnline	
How many host households (day hosts plus overnight hosts) did you have on December 31, 2020?	14
How many of those host households were Day-Hosts?	2
How many individual people are listed in your host list?	21 (adults, not including children)
Do hosts in your country get a copy of the list?	yes
Are your Servas members on ServasOnline?	No
How do you incite your members to keep their profiles up-to-date?	Send reminders approximately once a year
Does your Servas group run its own website?	No. Servas Zambia does have a very old web page (http://pages.intnet.mu/servas/Zambia/), but it is not controlled by Servas Zambia and has not been updated in many years.
Does your group accept members that are neither hosts, nor travelers?	No
Travelers	
How many Servas International stamps did your country use in 2020?	None
How much money does your country need to pay to Servas International for 2020 stamps, and on what date will the transfer be made?	Nil
Recruitment of New Members	
Have you carried out any specific activity/activities to recruit new hosts and travelers as Servas members?	Not recently
If the answer is yes: Could you please describe your activity/activities?	
In your country, has the new web-presence with ServasOnline lead to more people interested in Servas? Did the number of members increase?	Not aware of increased interest
Communication with Members	
Do you use any newsletters, bulletins, blogs or other methods to communicate with members in your country?	Whatsapp group recently formed
If yes, how many were sent or used in the year 2020?	

Do the members (hosts and travelers) in your country receive other Servas International information, such as SI News, requests to volunteers, that is sent to the key people?	Occasionally
Servas Events and Peacebuilding	
In what ways did your Servas Group advance the "peacebuilding" mission of Servas in 2020?	Nil
Has your Servas group linked with/participated in/co-organized peace related events with other organizations?	No
If, yes, please give details	
Do you keep a record and publish UN peace related activities ?	No
If, yes, please give details	
National Events	
Do you have any statutes (or what is also called bylaws and/or a constitution) that regulate your activities in your national Servas group?	No
Is your Servas group registered?	No
Do you have an annual meeting? If so when will this or any other meeting take place in 2021?	Not for some years due to costs and logistical issues
Do you have regular meetings of your national board/committee? When are these planned to take place in 2021?	No
Did your group organize any national or international Servas events in 2020 (for example, work camp, youth meet, group travel etc.)?	No
If, yes, please give details	
Do you plan to organize any such events in 2020?	None planned yet
If yes, please give details	
Are your meetings open to members of other Servas groups? Do you publish them on the global Servas website?	N/A
How do you attract volunteers to help with Servas activities in your country?	
Looking at the projects you have done in your country, what worked well?	
What are your priorities for 2021 for Servas in your country? (Development/internal process/ financial/peace activities/communications)	Find someone to take over running of Servas Zambia, since the current National Secretary is not able to do it efficiently any more.
How can EXCO or other national groups help to improve your National Group?	

Would you like to make any other comments or suggestions?	
Would you like to make any other comments or suggestions?	
If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	

Country:	Israel
National Secretary:	
Name	Claudia Sagie
E-mail	claudia.servas@gmail.com
Since when have you been serving as National Secretary?	2012
Deputy National Secretary, if any:	
Name	
E-mail	
Since when have you been serving as National Secretary?	
Treasurer:	
Name	Ishai Avraham
E-mail	dror_av@013net.net
Peace Secretary	Executive team
Name	
E-mail	israel@servas.org
Host List Officer/ ServasOnline Coordinator, if any:	Executive team
Name	
E-mail	israel@servas.org
Hosts, Host Lists and ServasOnline	
How many host households (day hosts plus overnight hosts) did you have on December 31, 2020?	152

How many of those host households were Day-Hosts?	47 (I cannot know for sure as SOL doesn't provide statistics)
How many individual people are listed in your host list?	we count only households
Do hosts in your country get a copy of the list?	no, since every member has access to ServasOnline and can download the list
Are your Servas members on ServasOnline?	yes
How do you incite your members to keep their profiles up-to-date?	regional coordinators contact the members, also regional meetings
Does your Servas group run its own website?	yes - https://israel.servas.org/
Does your group accept members that are neither hosts, nor travelers?	no, actually we don't accept traveller only, as everyone is expected to be a day host if they cannot be a full host - everyone has to give and not only take, for reciprocity - from the start
Travelers	
How many Servas International stamps did your country use in 2020?	no stamps. LOI via SOL = 8, but most didn't travel due to coronavirus restrictions
How much money does your country need to pay to Servas International for 2020 stamps, and on what date will the transfer be made?	we paid based on the average of 3 previous year - 630 CHF transferred on 24 March 2021
Recruitment of New Members	
Have you carried out any specific activity/activities to recruit new hosts and travelers as Servas members?	2020 was a difficult year - no hosts, no travels, no special activities except what NGO is requested to do in Israel. Only 8 members/households joined, many left (app 30).

If the answer is yes: Could you please describe your activity/activities?	We had 2 events between lockdowns - in March (annual assembly) and December (Hannukah meeting) - mainly to maintain contact between friends. All meetings outside in parks/forests.
In your country, has the new web-presence with ServasOnline lead to more people interested in Servas? Did the number of members increase?	not really, mainly friend brings friend. The number of members decreased . 2020 is not a good example
Communication with Members	
Do you use any newsletters, bulletins, blogs or other methods to communicate with members in your country?	Facebook page and group, emails, phone calls
If yes, how many were sent or used in the year 2020?	n/a
Do the members (hosts and travelers) in your country receive other Servas International information, such as SI News, requests to volunteers, that is sent to the key people?	yes, by email, Facebook groups
Servas Events and Peacebuilding	
In what ways did your Servas Group advance the "peacebuilding" mission of Servas in 2020?	individual activities, meetings with Druze and Arabs
Has your Servas group linked with/participated in/co-organized peace related events with other organizations?	not as Servas, only individual initiatives
If, yes, please give details	
Do you keep a record and publish UN peace related activities ?	yes, as publishes in SI Newsletters
If, yes, please give details	

National Events	
Do you have any statutes (or what is also called bylaws and/or a constitution) that regulate your activities in your national Servas group?	NGO rules in Israel
Is your Servas group registered?	yes NGO in Israel
Do you have an annual meeting? If so when will this or any other meeting take place in 2021?	yes, we have already had the annual assembly in 7 May 2021
Do you have regular meetings of your national board/committee? When are these planned to take place in 2021?	mainly by emails, phone, Whatsapp
Did your group organize any national or international Servas events in 2020 (for example, work camp, youth meet, group travel etc.)?	no
If, yes, please give details	
Do you plan to organize any such events in 2020?	no
If yes, please give details	
Are your meetings open to members of other Servas groups? Do you publish them on the global Servas website?	yes, but not relevant in 2020-2021, as no travellers come
How do you attract volunteers to help with Servas activities in your country?	at interview and regional/country meetings
Looking at the projects you have done in your country, what worked well?	personal contact
What are your priorities for 2021 for Servas in your country? (Development/internal process/financial/peace activities/communications)	regional and country meetings, tour Israel together

How can EXCO or other national groups help to improve your National Group?	
Would you like to make any other comments or suggestions?	hoping foe better times after coronavirus
Would you like to make any other comments or suggestions?	
If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.*	no plastics during Servas meetings

* Footnote: The last question in the query (Question number 44 in the original document) is phrased like this: “If you have taken action during the year to decrease your personal ecological footprint – please describe these actions briefly.”

The question is connected to the SI Exco decision on October 27 2019 when the board approved a set of recommendations from the Servas International Ethical Travel Team (SIETT). The SI Exco decision can be found [here](#)

<https://servas.org/sites/default/files/uploads/minutes/2019/SI%20minutes%202019-10-27.pdf>

and the SIETT report from August 2019 with the recommendations [here](#)

https://servas.org/sites/default/files/uploads/news/2019/si_report_for_si_ethical_travel_-_final.pdf

One of SIETT's recommendations was that SI officers should measure and report on their ecological footprint.