



MOTION FORM

FOR SERVAS INTERNATIONAL GENERAL ASSEMBLY (SIGA) 2025

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| 1. Heading for the proposal in this motion (No more than 10 words) |
| Host Response Rate Improvement |

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| 2. Date and place for this motion. |
| <ul style="list-style-type: none">• Servas International General Assembly (SIGA)• Dijon, France• October 7th-8th 2025 |

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| 3. SI member group(s) or SI EXCO member(s) who is (are) responsible for this motion. |
| Note that only SI Member Groups or SI Executive Committee (SI EXCO, Servas International's global board) may propose motions for a SIGA. |
| USA |

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| 4. Exact wording of the proposal to be voted on. |
| <p>We propose that SIGA 2025 approves that (one or more goals and/or actions):</p> <ul style="list-style-type: none">• ...Servas International create a team of volunteers do a complete review of the single most important function of our organization; hosting.• ...The primary goal of this team would look at every aspect of hosting in an attempt to improve host response rates. Areas of work might include;<ul style="list-style-type: none">• Ensuring the hosts listed on SI actually are available to host.• Review the current communication methods between travelers and hosts in an attempt to improve host response rate and timeliness• Explore technological applications that might support improved hosts response rates and timeliness of responses• Explore opportunities to improve member experience for both travelers and hosts.• Explore opportunities to grow the numbers of engaged hosts. <p>Please note that SIGA 2025 must be able to vote YES, NO or ABSTAIN on a SIGA proposal.</p> |

5. Implications on SI Statutes 2024. The SI Statutes are accessible on the internet here:

<https://servas.org/administration-archive>

Will this proposal affect the SI statutes and therefore create a need for a change in the SI statutes? If the answer is yes, please:

5A) Copy the part of the SI statutes that you suggest should be amended

5B) Write the exact proposed new wording in the SI Statutes here:

5A)

- ...This is about improving host response rates and member experience and should not impact SI statutes.

- ...
- ...

5B)

- ...
- ...
- ...

6. Explanation for the motion. The motivation must contain a clear description of the benefit of this proposal for the Servas community; its member groups, individual members and Servas International as an international non-governmental organisation. It should also contain information on how it is different from current practice. It should indicate how the proposal is intended be implemented. Finally, the motion should explain the metrics that will be used to measure benefits from this proposal.

SIGA 2025 should approve this motion because (one or more motivations):

- A higher response rate will greatly improve the member experience and result in less lapsed members and more growth for overall membership.
- ...The issue of response rates has been actively talked about since the end of the pandemic but we are unaware of any active international effort to improve response rates.
- ...This is likely a 3-year effort led by volunteers. Any funding needed, possibly in technology areas would have to be identified by the committee,

7. SI budget implications

Describe what financial resources are needed to accomplish the aims of this motion.

Use the money currency Swiss francs, which is the currency used for SI's budget:

-No funded needed the first year and the following 2 years is to be determined by the committee.
- ...

8. Other resources needed -- time, experts with specialist competences or knowledge or other human resources.

- ...Ideally, there would be experienced member service volunteers from different countries and some technology support.
- ...

9. Proposed timeline/timetable for accomplishing the aims of the proposal?

The proposed action should ideally:

- Start on this date: Year–Month–Day.
- Be accomplished on this date: Year–Month–Day.

The person(s) or group(s) will report the results of this motion to SI Exco.

- ...2025/11/01
- ...2028.01/01
- ...The committee will report

10. Which person(s) writes/write this motion and is/are responsible for the proposal?

Person 1

Name:

- ...Steve Starr

ServasOnline registration ID (see your ServasOnline profile on servas.org):

- ...10572

Functions/titles in Servas:

- ...National Board

Email address(es):

- ... steven.starr@usservas.org

Mobile number(s) (Signal, WhatsApp etc) and other communication channels (if applicable)

- ...M 1-773-983-2028
- ...WhatsApp 1- 773-983-2028

Person 2

Name:

- ...Tim Sullivan

ServasOnline registration ID (see your ServasOnline profile on servas.org):

- ...10585

Functions/titles in Servas:

- ...

Email address(es):

- ...tim.sullivan@usservas.org

Mobile number(s) (Signal, WhatsApp etc) and other communication channels (if applicable):

- ...1 712-579-6364 (cell, Signal, & Whatsapp)
- ...National Secretary / President: Servas United States

Person 3

Name:

- ...

11. Who or which group will be responsible for accomplishing the aim/aims of the proposal in this motion? (SI committee, SI Team, SI member group or Servas individual member/members.

- ...

For SI Exco Use Only:

12. SI Exco comment on this motion

Date: 2025-MONTH-DAY

Comment:

For Minute Taker Use Only:

13. Amendments (Passed or defeated)