

MOTION FORM

FOR SERVAS INTERNATIONAL GENERAL ASSEMBLY (SIGA) 2025

1. Heading for the proposal in this motion (No more than 10 words)

Moving Servas to one global, digital platform

2. Date and place for this motion.

- Servas International General Assembly (SIGA)
- Dijon, France
- October 7th-8th 2025
- 3. SI member group(s) or SI EXCO member(s) who is (are) responsible for this motion. Note that only SI Member Groups or SI Executive Committee (SI EXCO, Servas International's global board) may propose motions for a SIGA.

Servas USA

4. Exact wording of the proposal to be voted on.

Servas International shall move to a single, global digital platform that allows the organization to operate in all the ways we want, with all the features desired and necessary, by moving to a 3rd party platform and hiring experts to customize that platform to meet our needs, both on the website/browser and with both iOS and android apps.

Please note that SIGA 2025 must be able to vote YES, NO or ABSTAIN on a SIGA proposal.

5. Implications on SI Statutes 2024. The SI Statutes are accessible on the internet here: https://servas.org/administration-archive

Will this proposal affect the SI statutes and therefore create a need for a change in the SI statutes? If the answer is yes, please:

5A) Copy the part of the SI statutes that you suggest should be amended

5B) Write the exact proposed new wording in the SI Statutes here:

5A)

Section X, #6, part A:

Promote accuracy and regular updating of members data in ServasOnline and the Dolphin storage area

Section X, #6, part A shall read:

Work and oversee all the vendors who provide the online platform service and customization to maintain access and security to all aspects of Servas International membership data and business.

6. Explanation for the motion. The motivation must contain a clear description of the benefit of this proposal for the Servas community; its member groups, individual members and Servas International as an international non-governmental organisation. It should also contain information on how it is different from current practice. It should indicate how the proposal is intended be implemented. Finally, the motion should explain the metrics that will be used to measure benefits from this proposal.

SIGA 2025 should approve this motion because (one or more motivations):

Why Servas Should Move to a Unified Platform

Servas needs a stable, secure, and scalable digital platform that meets the needs of our global community while reducing operational complexity and costs. Right now, many Servas country chapters operate independently with their own websites, databases, and communication tools, leading to inconsistent experiences, duplicated costs, and significant volunteer effort to maintain separate systems. This fragmented approach makes it harder for members to connect across borders and creates unnecessary technical and administrative burdens for national teams.

By consolidating everything into a single, professionally customized platform built on Brilliant Directories and developed by MetaViz, (or some other platform and developers) we can eliminate these inefficiencies. This unified system will provide greater stability and security, ensuring members' data is protected while reducing the risk of outages or technical failures. Additionally, fully integrated mobile apps for iOS and Android will allow members to connect easily, no matter where they are. By automating key processes such as member verification, payments, and messaging, we will significantly lower the administrative burden on volunteers, freeing them from the time-consuming work of managing individual websites and systems.

Most importantly, this solution is more cost-effective than our current approach, as it eliminates redundant website hosting, maintenance, and IT expenses across multiple countries. Instead of each chapter struggling with their own technical challenges, Servas will have a single, well-supported platform that simplifies communication, strengthens our global network, and ensures a consistent, high-quality experience for all members. This transition will not only reduce costs but also enhance collaboration and engagement across the entire Servas community.

To share how I discovered the opportunities in the global marketplace:

Here is the tech brief shared with developers, outlining everything we want:

Building a new platform for Servas.org - developer brief

Also in google for people outside US Servas:

https://docs.google.com/document/d/1BuilT0KmXo2rcYwnUf3h13JLSL9Zlb4rZtEvS2CeIA8/e dit?usp=sharing

Here is a summary comparison chart of the different platforms I explored and my notes, including transcripts of meetings and emails:

Shopping for Servas Platform notes.docx

Also in google for people outside US Servas:

https://docs.google.com/document/d/1aJhTmjj7zX22zMwkB0PEtYN6UJ87b4_lojT_525vpnc/ed it?usp=sharing

the proposal by the Developers who best fit with the best platform (Brilliant Directories) – Metaviz: (realizing this is their first proposal and we can update and customize their offer and timeline with further discussions)

Metaviz Proposal for Servas

Also on google for those outside US Servas:

https://drive.google.com/file/d/1nHuwGltzYSqcPvR4rmFZa_XRe_d5e-Z_/view?usp=sharing

7. SI budget implications

Describe what financial resources are needed to accomplish the aims of this motion.

Use the money currency Swiss francs, which is the currency used for SI's budget:

Rounding up, to foresee potential changes, 18,000chf plus 1300chf annually. Comparing this to current tech spending and proposed tech spending in SI, this is **significant** savings. Then, taking into consideration that every country that has a website is spending money to host and maintain it, as well as some countries using other membership management tools, the savings are quite impressive.

8. Other resources needed -- time, experts with specialist competences or knowledge or other human resources.

Obviously, a serious team of Servas volunteers will need to assess the vendors and platform to make sure nothing is missed, and then that team should plan to work with the vendors over the build and launch period to get the project to completion – about a 9 month to 1 year long project.

9. Proposed timeline/timetable for accomplishing the aims of the proposal?

The proposed action should ideally:

- Start on this date: 2026-January- 1
- Be accomplished on this date: 2026-November-1

The person(s) or group(s) will report the results of this motion to SI Exco.

- ...?
- ...
- ...

10. Which person(s) writes/write this motion and is/are responsible for the proposal?

Person 1

Name:

• Tys Sniffen

ServasOnline registration ID (see your ServasOnline profile on servas.org): 8588

• https://servas.org/member/tys-sniffen

Functions/titles in Servas:

USA board member

Email address(es):

• tys.sniffen@usservas.org

Mobile number(s) (Signal, WhatsApp etc) and other communication channels (if applicable):

+1415.606.7746

Person 2

Name:
•
ServasOnline registration ID (see your ServasOnline profile on servas.org):
•
Functions/titles in Servas:
•
Email address(es):
•
Mobile number(s) (Signal, WhatsApp etc) and other communication channels (if applicable):
•
•
Person 3
Name:

- 11. Who or which group will be responsible for accomplishing the aim/aims of the proposal in this motion? (SI committee, SI Team, SI member group or Servas individual member/members.
- SI to change the bylaws?

For SI Exco Use Only:

12. SI Exco comment on this motion

Date: 2025-MONTH-DAY

Comment:

For Minute Taker Use Only:

13. Amendments (Passed or defeated)