

1. Heading for motion (No more than 10 words)

Establish a Working Group to Manage and Develop ServasOnline

2. Member Group(s) proposing motion (note that only SI Exco and Member Groups may propose motions)

Australia

3. Exact wording of the motion to be voted on

Establish a working group of Servas volunteers to:

- Establish a sustainable volunteer group to develop, administer, maintain and enhance ServasOnline.
- Manage the ongoing repairs, maintenance and development of the current ServasOnline.
- Prepare a plan for a new version of ServasOnline that will provide the features and services for the future. Complete the plan/design for ServasOnline version 2 by SICOGA 2021
- Develop a mission statement and a 10 year roadmap for Servas in relation to its online services.

Notes: The group will do as much work as possible with volunteers.

4. Background information and reasons for proposing the motionThe need for a volunteer team and maintenance and development of ServasOnline

Like all software ServasOnline will need maintenance and improvements. ServasOnline has many members with the knowledge and skills to do these tasks. With a high level of interest from the Servas membership in ServasOnline, this motion aims to further develop the team of volunteers to carry out this work. The foundation team already has 8 members.

ServasOnline Version 2 is needed because:

Some significant improvements of ServasOnline will require a full rebuild of ServasOnline. It is expected Drupal 7 will be nearing its end of life by 2022. It is for these reasons that a Servas Version 2 is considered necessary. It is anticipated that the planning and design phase for this new system will take 3 years.

The need for an Online Services Mission Statement and 10 year Road Map

- A Mission Statement is not a complicated thing but it is very useful for keeping a project like ServasOnline in alignment with the Aims and Objectives of Servas.
- Supporting the Online Services of Servas in the long term requires an understanding of where we are now and where we plan to be in the future. Planning a program of development followed by a long-term support program is critical to the long-term success of Servas using Online Service such as ServasOnline.

5. Who is responsible for accomplishing the results of the motion?

It is expected the working group will consists of Servas members. Most will probably be National Servas representatives or ServasOnline National administrators. The Working group will report to EXCO.

6. Benefits for SI

- A well-developed, reliable, easy to use version of ServasOnline for all IT devices will make Servas much more accessible for everyone.
- ServasOnline will be developed, managed and supported into the future.

7. Resource needs - time, human resources and specialist expertise

It is expected some individuals will be involved with more than one role. The roles will be reviewed every 6 months to help ensure no one is over worked. The roles are:

- Chair/Project Manager
- Technical advisors
- IT System Administrators – Website and Server team
- IT Software/Website/CMS Developers
- ServasOnline National Administrators
- Interested Parties – Servas Hosts/Travellers/Servas Youth/EXCO

8. Budget implications

Budget Implications – None.

9. Does it affect the SI statutes?

Consideration and discussion should take place about the implications ServasOnline has in relation to the Aims of Servas.

10. What is the impact if the motion is not passed?

Issues with the current ServasOnline will continue. This could result in members leaving Servas (especially members struggling with the technology); new travellers not choosing to become hosts, and members ceasing to promote SERVAS by word-of-mouth.

For Minute Taker Use Only:

Amendments (Passed or defeated)

Final Motion (Passed or defeated)